

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

**ACTION REFERRAL**

*Relog from Myers to Wells, per Walderup on 2/26/10... see attached email.*

TO <b>Wells</b>	DATE <b>2-24-10</b>
--------------------	------------------------

<b>DIRECTOR'S USE ONLY</b>		<b>ACTION REQUESTED</b>	
1. LOG NUMBER <b>100354</b>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <b>3-9-10</b>	
2. _____	<input type="checkbox"/> FOIA DATE DUE _____	<input type="checkbox"/> Necessary Action	

*Re-log to appeal, cleared 3/10/10, letter attached.*

	<b>* DISAPPROVE</b> (Note reason for disapproval and return to preparer.)	<b>COMMENT</b>
1.		
2.		
3.		
4.		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>2-24-10</i>
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<b>DIRECTOR'S USE ONLY</b>		<b>ACTION REQUESTED</b>	
1. LOG NUMBER <i>1001354</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-5-10</i>	
2. DATE SIGNED BY DIRECTOR 	<input type="checkbox"/> FOIA DATE DUE _____	<input type="checkbox"/> Necessary Action	

<b>APPROVALS</b> (Only when prepared for director's signature)	<b>APPROVE</b>	<b>* DISAPPROVE</b> (Note reason for disapproval and return to preparer.)	<b>COMMENT</b>
1.			
2.			
3.			
4.			

**JIM DEMINT**  
SOUTH CAROLINA

COMMITTEES  
BANKING, HOUSING, AND  
URBAN AFFAIRS

CHAIRMAN  
SENATE STEERING COMMITTEE

# United States Senate

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JOINT ECONOMIC

February 22, 2010

**RECEIVED**

FEB 24 2010

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Ms. Emma Forkner  
Director  
South Carolina Department of Health and Human Services  
PO Box 8206  
Columbia, SC 29202-8206

Dear Friend,

I am writing to refer a matter involving my constituent, Bobby Craig, and his concerns with the HASCI Waiver Program. Enclosed is a copy of his letter for your review.

I would greatly appreciate your responding directly to Mr. Craig about this issue. I have informed Mr. Craig that I would refer him to your agency in an effort to be helpful.

Thank you for your attention to this matter. Best regards.

Sincerely,



Jim DeMint  
United States Senator

CHARLESTON  
112 CUSTOM HOUSE  
200 EAST BAY STREET  
CHARLESTON, SC 29401  
(843) 727-4525

GREENVILLE  
105 NORTH SPRING STREET  
SUITE 109  
GREENVILLE, SC 29601  
(864) 233-5366

COLUMBIA  
1901 MAIN STREET  
SUITE 1475  
COLUMBIA, SC 29201  
(803) 771-6112

**RECEIVED**

FEB 24 2013

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

To,  
South Carolina Department of Disabilities and Special Needs.  
South Carolina Department of Health and Human Services.

This is an appeal of the 49 hours of attendant care that have been reduced to. I feel that this is not enough. Even the 56 hours I was getting was not enough to have everything done for me that needed to be done. I had to have extra help from other sources. Please reconsider this.  
Enclosed is a letter I have written explaining my needs.

Bobby D Craig  
803 475-5246  
327 Resolve Dr.  
Kershaw SC 29067

A handwritten signature in black ink, appearing to read "Bobby D. Craig", written over a horizontal line.

To whom it may concerns,

The hours provided to me from SCDDSN (South Carolina Department of Disabilities and Special Needs) thru the HASCI Waiver (Head And Spinal Cord Injuries) have been reduced from 56 hours per week to 49 hours per week. An hour a day may not seem like a lot to some of you but trust me when you depend on someone for even the basic needs of life one hour is tremendous. The following explains my dilemma. Any suggestions, ideas, and help are not only needed but welcomed.

I've always been independent. I had a room mate once but after a tour in the US Navy I've been on my own ever since. Learning to ask for help was not an easy thing but 16 years in a wheelchair has changed my perspective on quite a few things. Asking for help has certainly become easier. It's only through the grace of God and the care I receive is there any semblance of what I so easily took for granted.

First, foremost and forever "I Live Alone". If the Lord was to see fit and bless me with a companion I think that'd be the greatest thing in world. But until that happens or I'm sent to a nursing home forever is the right word and even though I haven't checked I would assume the cost of me living at home versus the cost of living in a nursing home far exceeds the cost of the hour that has been taken.

Secondly, I have help from 7:30 AM to 11:00 AM then 5:30 PM to 9:00 PM. I think the only way to be fair about it in today's economy is to separate the hour that's been taken between the two employees, if there's a better way "I'm listening" Now the hour that's been taken has been is cut in half. Furthermore you've not only taken away the hands and help I need you've also taken away 30 minutes of pay from someone.

You have no idea what it's like to know every single day for the rest of your life you will wake up at a certain time, you will eat at certain time, you will bathe at a certain time, you will be dressed at certain time then transferred into a wheelchair before 10:00 AM before my PCA leaves or be confined to a bed all day. That may not seem so bad but you have to remember one thing, the same thing happens again at night but when they leave at night I'm stuck in bed for next 10 1/2 hours alone.

It may sound like I'm complaining but I'm not. Even though I've lost the ability to open and close my hands had I broken the 4th vertebra in my neck instead of the 6th I'd have lost the use of my diaphragm which means I could no longer breathe on my own. That means this wheelchair would also be carrying a respirator along with it. Given the option I think I came out ahead.

(7:30 AM - 11:00 AM)

(Breakfast/Making & Eating,)

Wash/Sanitize you hands, Removes blankets and roll me on my back, I've been in this position all night long and dying to get out of it. Check my skin for any apparent redness. Check my blood sugar and take appropriate action. Empty urinary drainage bag.

PCA Raises me up in bed position pillows between knees to keep them separated then beside each shoulder to keep me from falling. Turns Television upright (It's been turned sideways because I sleep on my side and it hurts my neck when I try to bend it.) then brings me a warm rag to wash my face.

Make breakfast - Once the meal has been prepared PCA brings correct trays, utensils and drinking cups. PCA puts morning medication within reach. I stay upright as long as possible because of acid reflux but once again my time is limited. Once meal is finished PCA puts medication back in correct places so next PCA can find them she then removes my trays.

(Range of motion exercises, perform bathroom/bowel program.)

PCA removes pillows, folds blankets putting them in correct places so next PCA can find them. After bed has been lowered PCA begins ROM on my neck moving head up & down, left & right then in circular motion. Then we move to right shoulder, right elbow, right wrist, then each finger. After right & left upper body has been completed we move to lower body. We begin with left hip. PCA take left foot in one hand & left knee in other and moves my leg a way from my body we do this 20 times then PCA moves my knee towards my head again 20 times. We then move to my ankle & toes once left side is complete we begin with right hip.

Now we perform the bathroom/bowel program. We begin by removing my briefs and if I'm lucky we don't have to use an enigma or laxative, I know, I know but trust me a sense of humor goes a long way in life especially when you're looking at from my point of view. PCA puts everything away & takes trash out. That being said I'm going to spare you the details of aforementioned but if needed they are readily available.

(Getting bathed, dressed, transferred & positioned into my wheelchair.)

My bath begins by filling three wash basins with warm water & placing them on my cart & rolling my cart beside my bed. Remove my lifeline and place it on my door knob, I don't want it to get wet or the string scratching me when you wash my color bone. If it's on my door knob you or I will see when we go out. Remove my tee shirt & lather one rag & begin by washing my neck down to my belly button including each finger. Rinse me once with one rag & basin then again with the next then dry off. We then wash and dry my hips, legs, feet and toes paying close attention to skin between them again

again checking my skin more closely for any apparent redness. We then move to my groin area. After we're finished with the front of my body my PCA turns me towards her so I can grab the rail of my bed as she walks to the other side of bed & rolls the top draw sheet under me, this way my clean body can roll onto a clean sheet. "You do realize I'm poking this keyboard one key at time right?" After the dirty sheet has been removed my PCA washes, rinses and dries my back then rolls be onto my back again. She then gathers up the dirty clothes and rolls my cart back into the bathroom, empties the water & starts a wash of clothes if needed.

Now that my bath is complete we begin dressing me. She starts by putting on a pair of briefs then gets a pair of pants & pulls them up until we reach my catheter. She returns to the bathroom & gets the clean urinary drainage bag I'll be wearing through the day. She removes the bag I have on & replaces it with the clean one cleaning the tip with alcohol & cotton swab, putting it through the strap around my thigh through the hole in the side of my pants also making sure it's closed. She finishes my pants & moves the dirty drainage bag to the bathroom sink to be cleaned before she leaves. She returns with a pair of socks which she puts on making sure they're turned inside out as the seams leave marks across my top of my toes we then put on my shoes. PCA goes to my wheelchair and gets the net I'll be using to transfer me out of bed & into my wheelchair. She rolls me away from her & positions the net under my back then rolls me toward her to remove the other side. Once the net is in position she unplugs my wheelchair & moves it into the correct positions, she then gets the lift & chains we use and connects them to the net under me. PCA takes drainage bag, hooks it to my shoe, takes my feet which she'll be using to drive me with & cradles them in her elbow & raises me up, once I'm in the air she moves me above my wheelchair & lowers me into it then disconnects the chains and docks the lift making sure it docks to ensure the battery will be charged for next time. Once I'm positioned correctly in my wheelchair & my feet have been strapped into the footpads with velcro I move to my bathroom sink.

#### (Oral hygiene, Shaving, Hair care)

Once toothpaste is applied & mouthwash is in a cup I can finish. After I wet my face & shaving cream is applied PCA tapes a razor to an old medicine bottle, opens my hand & places the bottle & razor into it, once again I can finish. When we wash my hair I lean over my sink where PCA washes & dries it. PCA then helps me finish dressing making sure when we're done my safety belt is on & buckled my lifeline is around my neck & my door is unlocked.

#### (Prepare lunch & leave for the day)

Before you go make sure my lunch has been prepared & left within reach. Including necessary trays, utensils, and drinking cups. Make sure I've taken my morning medicine & have access to other. Make sure my drainage bag has been emptied & closed & the one that was changed this morning has been cleaned & left open to dry.

Now is when I look at my clock & see just how much time I have left to use her hands before she has to leave. After all I have to take advantage of what hands are here while they're here. I get along fair enough once I'm in my wheelchair, something I happen to take great pride in but there have been many days I've had to explain to one PCA why this or that was not done to the next PCA because I'm asking one or the other if she will move this for me, glue this for me, cut this for me, fold the corners of this book back, how about this magazine? Would you mind taping this to my wheelchair? No that won't work it'll hit this, let's try it this way. Would you mind walking out side and hit this nail on my porch it's surely going puncture my tire, while we're out here do you mind picking this up.

Every little thing you take for granted something as insignificant as picking a book up off the floor. I have to negotiate.

Before you go Check my blood sugar and take appropriate action.

(From 5:30 PM - 9:00 PM)

#### (Help me finish what I have going on)

Wash/Sanitize you hands, Check blood sugar and take appropriate action. Check my drainage bag & empty if necessary. Ask me "What's for supper Bobby?" Gather dishes & left overs from lunch.

Now's when I really take advantage of the set of hands in front of me. We scan pictures from a photo album, we run speaker wire for a stereo system, we hang a picture, we go through my books, let me show you how a baseball works. Can you change these batteries? It's spring. Can you put away this coat? Sure Bobby but do you see what time it is?

#### (Dinner Making/Eating)

Once the meal has been prepared PCA places correct trays, utensils, drinking cups & remote control on my lap, "I do slow down long enough to watch the news & weather". PCA puts dinner medication within reach. Once meal is finished PCA puts medication back in correct places so we can find them later. She takes my trays & I move to my sink where again PCA helps me with brushing my teeth and washing my face. Once I'm finished she takes my dentures & cleans them for me.

#### (Transferred out of wheelchair and into bed)

Seems I'm never ready but we start by emptying drainage bag and making sure it's closed. I move my wheelchair into position above my lift, PCA unbuckles my seat belt, removes my shirt, changes my tee shirt & throws them in a pile at the foot of my bed. We then remove the right arm on my wheelchair & swing away the lateral supports on it that keeps me

from falling over while I'm in it. PCA un docks the bar & chains and connects them to the net under me. She unties the knot that's holding my drainage bag from the hook that's holding it to my wheelchair, unbuckles the velcro from around my shoes, & hangs the drainage bag inside a shoe. She then takes my feet which she'll be using to drive me with & cradles them in her elbow & raises me up, once I'm in the air she moves me above my bed & lowers me into it then disconnects the chains and docks the lift making sure it's docked to ensure the battery will be charged for next time. She then rolls me away from her tucks the net under me then rolls me towards her & removes it. She then takes the net, puts it in my chair then moves my chair in position & plugs into the battery charger making sure it's blinking. She then goes into the bathroom & gets the drainage bag the morning PCA has cleaned & returns. She pulls my pants down until we reach my catheter where she takes the clean bag & exchanges it for the one I have on cleaning the tip with alcohol & cotton swab. She removes my pants, gathers my shirts & puts the bag into the sink to be cleaned & left open for tomorrow morning & drops my pants & shirts into the hamper. She returns with a towel that she throws across my mid section warms & places a heating blanket around my legs & feet then places my remote control on my belly.

(Cleaning...)

PCA now finish mopping, sweeping, dusting, finishing laundry, dishes finished, clean kitchen, cleans drainage bag, clean bathroom, change sheets, sanitize bed, doorknobs, phone, other surfaces.

Defrost refrigerator (monthly), clean refrigerator (weekly), small oven (daily).  
As my health allows set up activities, clean up after activities

This does not include the time or times my personal care attendant goes for or takes me to my Doctor appointments, my Dentist appointments, the grocery store, the drug store all of which I need help & assistance with. My PCA is who went with me when I needed a new TV. This is not including the trouble and time it takes loading me in and out of my van and strapping me down. I'm sure I'm forgetting some if not many. Who do you think writes my checks for me when I'm not physically able to get out of bed? Who do you think walks to the mailbox for me?

I have a list on my wall beside my bed & I tell all who enter. If you'll read this list before you go tonight you & I will get along pretty well.

!!! LIFE LINE AROUND NECK !!!

!!! PHONE WITHIN REACH & IT HAS A DIAL TONE !!!

Drainage Bag is Emptied, Closed and on Left Side

Pillow Between Knees

Towel Around Midsection

Snacks & Toothbrush in Blue container

Water Bottles on Tray and Check large container on Chair

Check Heat & AC (Turn off Central Unit and Heater in other Room)

Curtain Down

Remote Controls for TV, Satellite, & Air

Medicine By Bed & Take Antibiotic

!!! LIFE LINE AROUND NECK !!!

!!! PHONE WITHIN REACH & IT HAS A DIAL TONE !!!

Lights & Fans Are Off or On

Doors Are Locked - Front Door, Shed Door Look at my Right Door **NOW**

Wipe Everything Off My Hands & Tray

**RAGS - HAT - STRAP - STRAP - STRAP**

Turn Off Computers including Screens

Plug Up Wheelchair, Make sure it's **Blinking**

Make Sure TV is Turned Sideways

Tuck Cover Between Mattresses.

If 30 Below Leave Water Dripping

Turn my Angel On (She watches over me at night)

Have a Safe & Blessed Night and Please Be Careful.

!!! LIFE LINE AROUND NECK !!!

!!! PHONE WITHIN REACH & IT HAS A DIAL TONE !!!

Before you go Check my blood sugar and take appropriate action.

Sincerely,

Bobby D Craig

803 475-5246

327 Resolve Dr.

Kershaw SC. 29067

**Brenda James - Relog Log #354 (letter from DeMint re: DDSN appeal)**

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**From:** Sam waldrep  
**To:** Felicity Myers  
**Date:** 2/26/2010 9:39 AM  
**Subject:** Relog Log #354 (letter from DeMint re: DDSN appeal)  
**CC:** Anita Atwood; Brenda James; George Maky; Margie Hickerson; Richard K...

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Anita discussed this with Vastine. We will treat this as a request for an appeal here. Vastine got the same letter from the consumer. We are awaiting information to determine if he has been through the DDSN reconsideration process before Vastine sets a hearing.

Vastine agreed that this should be relogged to him.



Log 0354 ✓

March 10, 2010

Mr. Bobby D. Craig  
327 Resolve Drive  
Kershaw, South Carolina 29067

Re: Appeal matter of Bobby D. Craig v. SCDHHS  
Appeals' Case #10-MISC-065

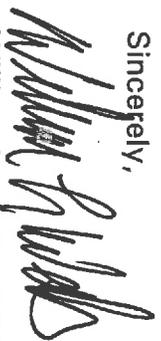
Dear Mr. Craig:

The South Carolina Department of Health and Human Services Division of Appeals and Hearings is in receipt of your appeal of the reduction in your Attendant/Personal Assistant Services resulting from the recent amendment to the Head and Spinal Cord Injury (HASCI) waiver. We are also in receipt of an inquiry on your behalf from Senator Jim DeMint.

Your appeal has been assigned to Hearing Officer William J. Bryson, who will be in touch with you in the near future.

If there are any questions, you may contact Vastine Crouch, Director of Appeals and Hearings, at (803) 898-2600 or 1-800-763-9087.

Sincerely,



William L. Wells, CPA  
Deputy Director

WLW/cch