

**From:** Caldwell, John H.  
**To:** Adams, Marcia S. <Adams\_MarciaS@scdps.state.sc.us>  
**Date:** 1/30/2003 5:08:10 PM  
**Subject:** FW: Meeting on Monday a t 2:00p

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-----Original Message-----

**From:** Jtgandolfo@aol.com [mailto:Jtgandolfo@aol.com]

**Sent:** Thursday, January 30, 2003 4:45 PM

**To:** boykin@scdps.state.sc.us; david@scdps.state.sc.us; jamese@scdps.state.sc.us; caldwell\_johnh@scdps.state.sc.us

**Subject:** Meeting on Monday a t 2:00p

Gentlemen:

I look forward to meeting with you and Marcia on Monday. In anticipation I ask that you are prepared to discuss:

**Data Clean - up**

Current status. Timeline for completion. What is necessary to make it go faster? There are other pressing data issues which we've discussed. Neil McLean will accompany me. Let's discuss the priorities as you see them.

**Phase III**

Are there current plans for it? What are the prerequisites to Phase III?

**Outsourcing**

Progress on any. CVR status.

**Call Center**

The Task Force recommended the Call Center be outsourced to the Department of Corrections. Please read the recommendation. What are your thoughts on the matter?

**Temporary Help**

David recommended that the temp contracts not be renewed at EOY. Are they still there? What is the impact on the budget?

**Summer '03**

Presume we wanted to avoid lines this summer. How would we have to staff beginning when and what would be the cost?