

December 1, 2016

Dear Sandra Ferguson, Kathy Bleakley and Governor Niki Haley,

Over the last year all of you have taught me that there is truly a concerted effort to attack
The Legal American elderly. So this must be what folks mean that say there is a death squad in America.

I have contacted every supposed support office I have been given and have receive zero cooperation and assistance for my Father, John T. Sullivan. I have recently contacted Senator Tim Scotts' office also and hold out hope he can and will do something. As for me this is my last letter. I no longer have the time, as I work full time, nor the emotional strength to fight you to try to obtain basic human needs for my father a man who worked till he was 80 and served this Country! I am ashamed of my Country and those like yourselves who are paid to serve!

As of the latest Kathy Bleakley has decided to attach my Fathers full Social Security check for outstanding bills owed to the Veterans Victory House for charges that I have long been disputing! Leaving him with not even enough to pay for his supplemental health Insurance. That supplemental health Insurance may cost over \$300 per month but it has served to cover charges for the three incidents of Dehydration he suffered while under the care of the Veterans Victory House for which he had to be hospitalized three times. In other words for the charges and all the Undocumented Doctors charges without detail that Dr Rakes has submitted to Insurance they still could not keep my father Hydrated a basic Human need on three separate occasions one of which he was passed out in 90+ degree heat at an air show in a port a potty with no assistance, nop hat no sun block and had to be removed via ambulance thanks to a bystander who found my Dad passed out in the port o potty . ! This same insurance has also covered all the charges for all the charges for the numerous falls my father has suffered while in the care of the Veterans Victory House. The latest fall was this past Saturday November 28, 2015. On Thanksgiving a friend and I joined Dad for a Thanksgiving dinner we both noted that the over 50 pairs of socks that I provided for my father had all but disappeared there were only three miss matched socks in my Dad room none of which were his. Could this be why he has had a mystery infection on his toes? I assume they all were lost to the laundry service that also washed and dried thus ruining 3 cell phones making it impossible for my Dad to have Communication! The Victory House had him in no slip socks that only fit half of his foot! I asked Lily the nurse on duty to please order him some no slip socks that covered his entire foot and at least find him some to borrow till that tome so He would not fall!! Well that never happened and sure enough I got a call from Donna the nurse on duty Saturday morning at 7:30 a.m. that once again he had fallen! She heard his alarm but could not get to him in time This makes at least 10 falls in one year. One notable one was when a toilet came loose from under him as it was not bolted to the floor, and he slipped on urine that had been left on the floor by another

patient and not cleaned up I have pictures of the toilet up against the wall showing it was not bolted down to the floor !!

I have also repeatedly asked for dates and details of the seemingly random doctor visits charged on his bill every month with no dates and no detail of services rendered. I am told they can do that and are under no obligation to provide details by Sandra Ferguson. Interesting would you pay a bill that said you had six doctor visits this month pay \$300.00 for your portion with no details not even a date for the services?? Yet the State of South Carolina has chosen to do just that!! And they support the Veterans Victory House in this scam. What I find amazing is that Dr. Rakes supposedly sees several hundred veterans several times a month?? I just don't see how there are enough hours in the day for her to bill that many visits when she is now the only medical person doing doctors visits and until recently also held a full time job at the Collerton Hospital simultaneously?? Perhaps the Ombudsmans' office can answer that? I mean do a real investigation of number of hours billed for doctors' visits at Veterans Victory House and hours paid to Dr Rakes at Collerton Hospital? I do not think there are that many hours in a day and perhaps that is why she recently left the hospital?? Why is it Dr Rakes and the Veterans Victory House do not have to supply a date and description for Doctor visit charges??

So you see since I have disputed with the Veterans Victory House on many occasions the incorrect bills South Carolina should not be paying those bills without supplying me with accurate and detailed bills Can someone go back to my Dads date of admission 11/19/2014 and get me the dates and services rendered for all the visits billed? Sandra Ferguson the Administrator at the Veterans Victory House states they do not have to provide this information so what is to stop them from billing 10 or 12 visits to patients??? Billing without accountability seems to me to be illegal but perhaps an Attorney will be able to answer that for me.

Also since The state of South Carolina has chosen to take over my fathers' finances could they please order and pay for his Supplemental health insurance and prescription insurance since the pension checks will barely cover his flight home to be buried or be held responsible for all of his hospitalizations and medication and doctors' visits going forward. I am sure will be necessary as I do not see any evidence that falls and continued neglect will stop. This will need to be done before December 7. So if Ms Kathy Bleakley thinks his less than \$300 in other small pension checks can pay for Supplemental Insurance, prescription insurance and other essentials that get stolen or lost on a regular basis at the VVH, then please have her share that math with me. Or please supply me with her address so UHC Supplemental insurance can bill her directly!!

You have all worked in unison to make me regret my move to South Carolina and I will be sure to advise anyone who will listen of my mistake as the elderly are just not valued or cared for as human beings here and should not be coming here in droves only to find a sorely lacking and manipulative "health" care system. I am further disgusted by a Government who hands out medicaid cards to Illegal aliens at birth and cover full medical charges for eight years while denying my father a Legal American who worked until the age of 80 and served in the Navy the same consideration for basic human needs!!

Sunday this past week I did receive assistance from Nurse Dee and Patty and CAN Jeannette they did find some used no slip socks for my Dad!! And Jeannette was able to retrieve my Dads TV remote that was on its way to the laundry room to be destroyed! So thank You to the hand full of people who actually care about the patients at the VVH. So if Ms Kathy Bleakley thinks his less than \$300 in other small pension checks can pay for Supplemental Insurance, prescription insurance and other essentials that get stolen or lost on a regular basis at the VVH, then please have her share that math with me. Or please supply me with her address so UHC Supplemental insurance can bill her directly!!

I have also reached out to Senator Tim Scotts' office whom I had the privilege to talk to at the Veterans Victory House I am also hoping his office can offer some assistance as I truly feel as if I am being bullied!

I am asking the Ombudsmans' office to open a full investigation for neglect and billing fraud on my Father John T. Sullivans' behalf. Please do not assign this to Jamal Smith as he has been unable to assist me at all. Although he assures me Nikki Haley is made aware of my concerns to date I have receive zero contact from her and or her office in this matter. If anyone one of you has read to this point please go back and reread my letter and imagine this is the care and treatment your Mother or Father received?? How would you feel?

June Sullivan.

Cc: Claire Glasson, Ombudsmans Office

Senator Tim Scott

Lt. Governor Henry McMaster