

From: Network of Care <BBronzan@nocnews.org>
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Subject: Solano County, Calif., launches Network of Care website

SOLANO COUNTY, Calif. – Residents of Solano County can now establish, view and access their own health records as part of Health and Social Service’s new **Network of Care**, putting consumers in charge of their own health management.

In an effort to maximize user experience, the County’s new Network of Care online portal combines some of the most commonly accessed resources, including health, economic and social services, all into a single website. The website provides self-help and agency resources in all areas of social, health and economic services and interventions. The streamlined approach gives users more control over their health and economic situation while allowing County staff to focus on providing high-quality care.

“We need a broad initiative to move Solano’s economy forward and our Board has already committed resources to linking our residents to needed services that support our economic development,” says Linda Seifert, Solano County District 2 Supervisor. “The County’s new Network of Care website will be one of those resources where clients use self-help tools and a service directory to advance their career and access the services that help them do that.”

In addition to counseling components and an online community through event calendars, group spaces and public forums, residents may now establish their very Personal Health Records (PHR). PHRs can be access by physicians in clinical and emergency situations, significantly improving continuity of care for patients. PHRs are maintained with strict confidentiality and do not interface with electronic health records.

Prior to the launch of the Network of Care, Health and Social Service staff met and partnered with community based organizations and key stakeholder groups to propose a viable business operations plan, including seniors, employment placement facilities, primary care clinics, libraries and assisted living facilities, all to ensure maximum accessibility to services. Together, the community provided input in the customization, formatting and layout of the client portal.

“Seniors told us at our summit meetings on Senior Issues that they need easily accessible information, resources and self-help tools in one convenient location,” said Jim Spring, Solano County District 3 Supervisor. “We have created the County’s Network of Care website to provide them what they asked for, because they deserve the support from all of us to thrive in their later years.”

Services on the Network of Care include Seniors and People with Disabilities, Mental Health, Children and Family Services, Developmental Disabilities, Domestic Violence, Public Health,

Reentry Services, and services for Veterans and their families.

Prior to the Network's launch, finding information on County economic and health care services was challenging. Today, clients can seamlessly access all relevant program resources without having to click through numerous Health and Social Services websites. Content is updated regularly and is easy to maintain.

In June 2014, the County entered into a contract with Trilogy Integrated Resources, LLC for the expansion and maintenance of the Network of Care website. Trilogy, along with support from Health and Social Services and Information Technology staff, will continue to provide content to the information portal while promoting it to Solano County residents.

The Solano County Board of Supervisors received a presentation on the launch of the Network of Care at the April 28 Board meeting, receiving broad support from all districts.

Questions about the Network of Care can be directed to Stephan Betz, Deputy Director, Solano County Health and Social Services at (707) 784-8207 and sjbetz@solanocounty.com.

If you have any questions or would like a more in-depth demonstration of how the Network of Care works, please contact Bruce Bronzan directly at Bronzan@trilogyir.com or (415) 458-5900.

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