

**From:** Adams, Marcia S.  
**To:** Earley, Jr., James E. <Earley\_JamesE@scdps.state.sc.us>  
**Date:** 11/19/2002 12:54:20 PM  
**Subject:** FW: height and weight on credentials

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Jimmy,  
Are we having a problem with this? If so, is this on the priority list?

-----Original Message-----

**From:** Fouty, Peggy D.  
**Sent:** Monday, November 18, 2002 4:34 PM  
**To:** DMV Help Desk  
**Cc:** Jennings,Rene A; Adams, Marcia S.; Thomas, Lottie; Field Services  
**Subject:** FW: height and weight on credentials

DMV Help Desk,  
According to the Pickens office, they are having this same problem.

-----Original Message-----

**From:** Jennings,Rene A  
**Sent:** Monday, November 18, 2002 4:07 PM  
**To:** Fouty, Peggy D.  
**Subject:** RE: height and weight on credentials

Peggy, we have had this problem also. When we reissue the credential the height and weight printed. Thanks Rene'

-----Original Message-----

**From:** Fouty, Peggy D.  
**Sent:** Friday, November 15, 2002 1:42 PM  
**To:** DMV FO Managers; DMV District Mgrs; Thompson, Rhonda S.  
**Cc:** Field Services; Adams, Marcia S.; Thomas, Lottie; DMV Help Desk  
**Subject:** height and weight on credentials

Have any of you noticed a problem with the height and weight not printing out on the credentials?  
If so, please let me know and provide me with examples.

The reason I am asking is because a customer came back into my office today to bring this error to my attention because I did not catch it when examining the credential. I issued him an original BP #100074025 on 11/7/02 and the credential had all zeros in the height and weight field but the system shows height 5-11 weight 167. When I reissued the credential the figures printed out.

*Peggy Fouty*  
*SCDPS/DMV - Field Administration*  
*(803) 737-1152*