

From: Adams, Marcia S.
To: Earley, Jr., James E. <Earley_JamesE@scdps.state.sc.us>
Date: 11/19/2002 12:54:20 PM
Subject: FW: height and weight on credentials

Jimmy,
Are we having a problem with this? If so, is this on the priority list?

-----Original Message-----

From: Fouty, Peggy D.
Sent: Monday, November 18, 2002 4:34 PM
To: DMV Help Desk
Cc: Jennings,Rene A; Adams, Marcia S.; Thomas, Lottie; Field Services
Subject: FW: height and weight on credentials

DMV Help Desk,
According to the Pickens office, they are having this same problem.

-----Original Message-----

From: Jennings,Rene A
Sent: Monday, November 18, 2002 4:07 PM
To: Fouty, Peggy D.
Subject: RE: height and weight on credentials

Peggy, we have had this problem also. When we reissue the credential the height and weight printed. Thanks Rene'

-----Original Message-----

From: Fouty, Peggy D.
Sent: Friday, November 15, 2002 1:42 PM
To: DMV FO Managers; DMV District Mgrs; Thompson, Rhonda S.
Cc: Field Services; Adams, Marcia S.; Thomas, Lottie; DMV Help Desk
Subject: height and weight on credentials

Have any of you noticed a problem with the height and weight not printing out on the credentials?
If so, please let me know and provide me with examples.

The reason I am asking is because a customer came back into my office today to bring this error to my attention because I did not catch it when examining the credential. I issued him an original BP #100074025 on 11/7/02 and the credential had all zeros in the height and weight field but the system shows height 5-11 weight 167. When I reissued the credential the figures printed out.

Peggy Fouty
SCDPS/DMV - Field Administration
(803) 737-1152