

3-14-15

Governor Haley,

I have put off writing this letter for some time, but I have a few questions I would like an answer to.

My name is Diana Tate Neuman, I live in Myrtle Beach, I am 47 yrs. old married, two grown children in the professional field.

I have two teenage grand children they all live in Farmont, WV

I have been a registered republican ever since I was old enough to register along w/ all my family, but in this present time I am really disappointed in the party as a whole here in S.C. and all over.

I work for Marriott

Worldwide Corp. in 2013  
I collected partial unemployment for around 2½ months  
in 2014 I did the same,  
but in 2014, I got a letter  
from the unemployment office  
saying they overpaid me  
\$1400.00

I went to my payroll dept.  
at the Marriott they back  
tracked and got all the  
necessary papers. I sent  
them to the unemployment  
dept. I then got a letter  
back stating that now  
I only owed the state  
\$725.00. I protested the  
amount and started an  
appeal.

I then called your office  
to try & get help. I first  
talked to Jamal, who transferred  
me to Sandy Harrison, then  
to Janet Robinson and then  
Starr Vaughn, one of these ppl.

called me. We were sworn  
it and it started. When  
I tried to tell my side  
of my story he just kept  
repeating But Mame, over  
and over. When I tried  
to say that Shawana  
Shaw gave me the wrong  
box # he did not even  
acknowledge my statement,  
when I said was she  
questioned about what happened,  
no response.

After about a wk. I got  
the letter saying I had to  
pay \$725.00. I take it all  
the figures & pay & dates  
that worked not even  
considered.

How many ppl. go  
thru this, no help, no  
answers, how many phone  
numbers & ppl. do we have  
to go thru, there seems to  
be no organization to any

of this procedure, I know many ppl. like myself end up paying money they really don't owe, how much does the state collect that they really should not. When this first started I took a trip to the unemployment office in M.B. to be told they could not help me, it had to be handled over the phone, I ask you does this make good sense, instead of sitting in front of someone and looking them in the eye, do it over the phone? Where is common sense in that?

I hope when you receive this that you actually take a look into the matter and don't hand it over to someone that just don't know how to solve the problem and it just gets lost in

in the paperwork.

When I started to send the money I had to find an address to send it to.

Shirley at -803-737-0231

gave me CSD E.W. P.O. Box 295

I also had to call 803-737-2540,  
803-737-4679 I got SC Dew  
Att. Collection, Columbia, S.C.

And I got told to send it  
to Fire Unit P.O. Box 2644  
Col. S.C. 29202.

Now I finally send it to  
Fire Recovery Unit  
att. collections

P.O. Box 2644

Col. S.C. 29202

# The first check I sent for  
300.00 I received a phone  
call wanting to know what  
was it for and was I  
an employee for the unemploy-  
ment office paying back money.  
This whole event that  
took place is really very

because they didn't get it in  
time because of the wrong  
fax #.

I had no instructions  
on how to handle the phone  
call that was going to come  
1-20-15 from Gerald B. Turner,  
so I started making phone  
calls, I called 803-727-2520-  
803-737-2400 options 1-5, 866-  
269-5680 (800-829-1510) (no  
answer) 803-727-2488, this  
person Gary Dickerson transferred  
me to a woman, who explained  
that the call was suppose to  
take place 9am, if I had  
not received the call by  
10 after 9, I was to call  
myself and ask for Gerald  
if I could not get anyone I  
was to call the # back and  
she would get me to the  
right person.

I called at 9:10 no  
answer, at around 9:20 M. 1. 1. 1

was suppose to be a liaison  
who was suppose to help  
guide me in the right direction.  
After talking to them I  
was told it was my problem  
to find out why I still  
owed the \$25.00.

I went back to the  
paper work, & broke it down  
day by day. And showed  
where the mistake was made  
and how I didn't owe it.

The day came for the  
telephone call from the appeals,  
but before that I had been  
corresponding w/ Shawana Shaw.  
I had faxed her all the  
info. to 843-234-0479. Yet  
she told me that even tho  
I faxed everything the  
last one wasn't faxed in a  
timely manner, and that  
I should have faxed it  
to 803-737-0287 as she  
was telling me I had to pay

I just hope you can get the big picture from this mess.

I also have all my fares and hrs, days, and what the pay really was. The fares ran into quite a bit of money also.

So I hope you take this serious and look into and solve the problems, because I know there are alot of other ppl. in S.C. that have paid back money they were not suppose to, and in the present time w/ health care expenses & new taxes, its hard enough to make ends meet.

Sincerely,  
Deana Tate Newman  
843-902-9144  
843-236-1067