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Subject: All the tools you need for Open Enrollment

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Get ready for Medicare Open Enrollment!

In anticipation of the annual Open Enrollment Period for Medicare prescription drug coverage (Part D) and Medicare Advantage plans (Oct. 15 – Dec. 7), we've compiled all of our fact sheets, checklists, and guides into one place so you can find the tools you need to help your clients.

[Use our tools](#)

Oct. 7, 2015

Webinar: Medicare in 2016—Helping your clients during open enrollment

Join us on Nov. 4 for a webinar that outlines the changes in store for your Medicare clients in the coming year. We'll review what clients can expect to pay for their coverage in 2016, important dates and mailings, changes coming to Part D and Medicare Advantage, and how to help your clients be savvy consumers in choosing plans and understanding costs.

[Register for the webinar](#)

Benefits.gov launches Native One-Stop

The federal web portal Benefits.gov has announced the launch of Native One-Stop. The new online portal provides Tribes, American Indians, and Alaska Natives information about services available across the federal government.

[Visit the portal](#)

Beware of SNAP scammers!

We've heard from several grantees about a scam in which individuals receive unsolicited calls from what appears to be the Supplemental Nutrition Assistance Program (SNAP) toll-free hotline number: 1-800-221-5689. The callers request personal information and offer assistance for filling out applications for SNAP and other services. This outside entity has "spoofed" the hotline and is not affiliated with the USDA Food and Nutrition Service. Remind your clients never to provide their personal information or credit card number to unsolicited callers, and to use trusted agencies and sites to apply for SNAP.

[Report a scam](#) | [Find your state's SNAP hotline number and application](#)

Benefits help in disaster areas

If you or your clients live in an area that has been declared a disaster, know that there are several emergency benefits programs that may be available to you. These programs include the Disaster SNAP (D-SNAP), Disaster Assistance and Emergency Relief, and Low Income Home Energy Assistance Disaster Relief

Programs.

[Learn more](#)

Register...

- **Using Social Media to Inform and Empower Older Adults and Their Caregivers**, Oct. 8 at 1:30 p.m. ET: Attend this webinar from NCOA and IlluminAge to discover how tools like Facebook can be used to reach your clients.

Did you miss this?

- **Become a BEC!** Qualified community organizations and state agencies have until Nov. 13 to apply for funding to become a Benefits Enrollment Center.
- **Promising practices in senior SNAP enrollment:** Download the slides and access the recording of our recent webinar.
- **2016 Part D and Medicare Advantage landscape of plans:** Find what plans will be offered in your area in the coming year.
- **Training pharmacy students:** Read how the State Health Insurance Assistance Programs (SHIPs) in Alabama and Tennessee used pharmacy students to counsel Medicare beneficiaries about their drug plan options.

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