

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

**ACTION REFERRAL**

TO <i>Myers</i>	DATE <i>6-10-08</i>
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<b>DIRECTOR'S USE ONLY</b>	<b>ACTION REQUESTED</b>
1. LOG NUMBER  <i>000649</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR  <i>Claudia Williams, Letter attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>6-18-08</i>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
1.			
2.			
3.			
4.			



**REMOVING**  
JUN 10 2008

House of Representatives  
Washington, DC 20515

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

BOB INGLIS  
4TH DISTRICT, SOUTH CAROLINA

SCIENCE  
FOREIGN AFFAIRS

June 6, 2008

South Carolina Department of Health & Human Services  
PO Box 8206  
Columbia, SC 29202-8206

To Whom It May Concern:

I am writing on behalf of my constituent, Petrina Bexfield (SSN: 264-99-6335) about her Medicaid Family Planning Assistance billing experience.

Petrina had tubal ligation surgery in February 2008 and the procedure was covered by Medicaid Family Planning Assistance. During the surgery, Petrina says her doctor decided it was medically necessary to perform a D&C to do a biopsy on the tissue lining of her uterus. The test cost was \$215. Medicaid did not cover the cost of the D&C procedure and Petrina received the bill. Petrina says she did not request the D&C and was unaware that this procedure was needed. Ultimately Petrina says she was able to have her bill dissolved due to persistence and numerous phone calls to Greenville Hospital System, Greenville, SC. Petrina feels there maybe others that have or will go through some type of "medically necessary procedure" while in surgery, and because Medicaid would not have preauthorized the procedure, the patient will be left with the bill. Petrina would like to know if there is a way to avoid this type of situation from happening. Petrina is concerned that many of the Medicaid beneficiaries will be unable to pay for bills that their surgeon found medically necessary. Your full and fair consideration, consistent with governing rules and regulations, would be most appreciated as you review this matter.

Thank you, in advance, for your assistance. I hope you will not hesitate to call me or April Evans of my Greenville office at 864.232.1141 if you have any questions or need more information.

I look forward to hearing from you soon.

Sincerely,

Bob Inglis  
Member of Congress

Bl/ae

WASHINGTON, DC  
330 CANNON HOUSE  
WASHINGTON, DC 20515  
PHONE: (202) 225-6030  
FAX: (202) 226-1177

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GREENVILLE, SC  
105 NORTH SPRING STREET, SUITE 111  
GREENVILLE, SC 29601  
PHONE: (864) 232-1141  
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cc: Petrina Bexfield



House of Representatives  
Washington, DC 20515

BOB INGLIS  
4TH DISTRICT, SOUTH CAROLINA

JUDICIARY  
EDUCATION AND WORKFORCE  
SCIENCE

Privacy Act Release Form

TO WHOM IT MAY CONCERN:

I am aware that the Privacy Act of 1974 prohibits the release of information in my file without my approval. I, Rebecca BeStrelch do hereby authorize Congressman Bob Inglis and/or his staff to all information in my files.

Signature

Address

8 Webb St., Greenville, SC 29605

864-99-6335  
Social Security Number

4-18-1966

864-270-3499  
Telephone Number

WASHINGTON, DC  
330 CANNON HOUSE OFFICE BUILDING  
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*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

June 17, 2008

The Honorable Bob Inglis  
House of Representatives  
105 North Spring Street, Suite 111  
Greenville, South Carolina 29601

Dear Representative Inglis:

Thank you for your recent letter outlining concerns about Medicaid coverage and billing as expressed from your constituent Petrina Bexfield. We reviewed Ms. Bexfield's Medicaid claims history and offer the following account of her eligibility.

Ms. Bexfield qualified for Medicaid services under the Family Planning Waiver (FPW). The Centers for Medicare and Medicaid (CMS) grant South Carolina permission to administer the FPW and also set the terms and conditions to which the State must adhere in order to provide these services. The FPW to South Carolina allows the provision of the following services exclusively: office/clinic visits; FDA and CMS approved family planning products and prescriptions; laboratory services; and outpatient sterilizations. Tubal ligation procedures done on an outpatient basis, as well as CMS approved laboratory, anesthesia, and pathology procedures are approved under the FPW. Unfortunately, CMS does not allow for coverage of the D & C procedure as part of the FPW.

CMS recognized that women might have needs not covered by the FPW; therefore, in 2001, CMS required the state to inform women upon application for the FPW of the availability of community health centers (CHC) which provide primary care services based on the woman's income. Providers are notified of the CHCs so that women can be referred for services not covered by the FPW. Included in this response is a listing of the CHCs in the Greenville area.

In addition to notification of coverage guidelines via Medicaid Bulletins, physicians and other providers can access the state-issued manuals for full description of program guidelines. These Medicaid provider manuals are located on the [www.scdhhs.gov](http://www.scdhhs.gov) website and can also be obtained in hard copy format upon request. Providers are encouraged to verify each beneficiary's coverage prior to the rendering of services.

The Honorable Bob Inglis

June 17, 2008

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South Carolina Department of Health and Human Services makes every effort to properly educate providers and beneficiaries on the limits of certain payment categories. We will continue to strive to improve our communications so that situations such as the one described by Ms. Bexfield do not happen again. Please contact Ms. Sheila Platts, Division Director for Medical Support Services, at (803) 898-4614, should you need additional information.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Felicity Myers', written in a cursive style.

Felicity Myers  
Deputy Director

FM/hpm

Enclosure



**SOUTH CAROLINA COMMUNITY HEALTH CLINICS (CHC)**  
**2008 EDITION**

Organization Name	Address	City	County	State	Postal Code	WorkPhone	FaxNumber
<b>ABBEVILLE COUNTY</b>							
Carolina Health Center-Calhoun Falls Location	535 Jackson Street	Calhoun Falls	Abbeville	SC	29628	8644188578	8644188203
Due West Family Medicine	6 College Street or P.O. Box 638	Due West	Abbeville	SC	29639	8643792345	8643793228
Family Medicine Associates	901 W Greenwood Street	Abbeville	Abbeville	SC	29620	8643669681	8644595600
<b>ANDERSON COUNTY</b>							
No CHC locations provided							
<b>CHEROKEE COUNTY</b>							
Carolina Pediatric Associates, Blacksburg	301 West Pine Street	Blacksburg	Cherokee	SC	29702	8648394325	
Carolina Pediatric Associates, Gaffney	1610 B N Limestone Street	Gaffney	Cherokee	SC	29340	8648394325	
Cherokee Children's Clinic	1307 N Logan St	Gaffney	Cherokee	SC	29341	8644881333	
<b>GREENVILLE COUNTY</b>							
<b>New Horizon Family Health Services, INC (NHFHS)</b>	130 Mallard Street	Greenville	Greenville	SC	29602	8642331534	8642332618
NHFHS - West End	811 Pendleton Street Suite 11	Greenville	Greenville	SC	29601	8647513200	8648490086
NHFHS - Northwest Crescent	925 North Franklin Road	Greenville	Greenville	SC	29617	8642500320	8642414904
NHFHS- Golden Strip	1102 Howard Drive	Simpsonville	Greenville	SC		8646882237	8649673365
NHFHS	111- A Berry Ave	Greer	Greenville	SC	29651	8648012035	8648490086
NHFHS- Slater	100 Lindburg Street	Slater	Greenville	SC	29683	8648361109	8648366365
<b>OCONEE COUNTY</b>							
Michael Parrino, MD	457 B Highway 123 Bypass	Seneca	Oconee	SC	29678	8648884464	
Oconee Pediatrics PA	210 N Pine Street	Seneca	Oconee	SC	29678	8648827800	
Seneca Family Practice	867 Whitworth Circle	Seneca	Oconee	SC	29672	8648827400	
Seneca Pediatrics, PA	207 Main Street	Seneca	Oconee	SC	29678	8648884222	8648880023
<b>PICKENS COUNTY</b>							
Clemson/Seneca Pediatrics	208-1 Frontage Road	Clemson	Pickens	SC	29678	8646536034	

<b>SPARTANBURG COUNTY</b>							
ReGenesis Community Health Center, INC	710 Church Street	Spartanburg	Spartanburg	SC	29304	8645822411	8645824911
<b>UNION COUNTY</b>							
Upstate Pediatrics	407 West South Street	Union	Union	SC	29379	8644298846	