

From:
To:
Date:
Subject:

**Important Security and Protection Notification.
Please read this entire letter if you have minor children.**

Dear John Mims,

I am writing to you regarding the additional protection product available to you and your children offered as a result of the security breach involving the Department of Revenue in the state of South Carolina announced on October 26, 2012. You have successfully enrolled yourself in ProtectMyID®. If you have minor children who have been dependents on South Carolina tax returns that were filed electronically, you should enroll them in the Family Secure® product.

If you do not have minor children, you may disregard this email.

To help you detect the possible misuse of the minor's information, we are providing you, the parent or guardian, with a complimentary one-year membership in Family Secure from Experian®. Family Secure monitors your Experian credit report and will notify you of key changes. Family Secure is completely free for the first year and will not hurt your credit score.

We do not have any evidence that information identifying the minor(s) has been misused; however, out of an abundance of caution, we recommend taking advantage of the one-year Family Secure membership, paid for by the State of South Carolina.

To receive the complimentary Family Secure product, you as the parent must enroll at the web site with your activation code listed below. This activation code can only be used by the parent or guardian of the minor. To sign up, please visit the web site and enter your activation code. Please keep in mind that once activated, the code cannot be re-used for another enrollment. If you need assistance, please call **(866) 578-5422**.

Family Secure Web Site: www.familysecure.com/scdor
Your Activation Code: SCDG5D547
You Must Enroll By: May 31, 2013

Your complimentary Family Secure membership includes:

Parent or Legal Guardian:

- Daily monitoring of your Experian credit report with email notification of key changes
- 24/7 credit report access: Unlimited, on-demand Experian reports and scores
- Monthly "no-hit" reports: Updates letting you know there were no changes

Children:

- Monthly monitoring to determine whether minors in your household have an Experian credit report
- Monthly monitoring alerts of key changes to your children's Experian credit report
- You can enroll all of your children!

All Members:

- Access to our toll-free customer care center
- Fraud resolution assistance: Toll-free access to fraud resolution representatives who investigate each incident; contact credit grantors to dispute charges, close accounts and compile documents; and contact all relevant government agencies
- \$2,000,000 product Guarantee*

We encourage you to activate your membership as soon as possible. To get the benefits of Family Secure, you must enroll. Please note that in the event a monitoring alert is received with respect to your children as a further fraud prevention requirement you may be required to submit written verification of the child's identity and/or parentage.

Sincerely,

[Redacted]

Michael Bruemmer

VP, Experian® Data Breach Resolution

*THE \$2 Million Family Secure PRODUCT GUARANTEE IS NOT OFFERED, APPLICABLE OR AVAILABLE TO RESIDENTS OF THE STATE OF NEW YORK.

Family Secure is offered by [ConsumerInfo.com](https://www.ConsumerInfo.com), Inc., an Experian company.

Katherine F. Veldran

Legislative Liaison | Office of Governor Nikki Haley

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