

**From:** Veldran, Katherine  
**To:** Shane Massey <asmlaw30@bellsouth.net>  
**Date:** 5/22/2014 12:57:40 PM  
**Subject:** FW: Senator Massey Constituent Issue

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Please read below - update about Mr. Faircloth.

I will keep you posted.

KV

**From:** Smith, Austin [mailto:smitha3@dhec.sc.gov]  
**Sent:** Thursday, May 22, 2014 12:12 PM  
**To:** Veldran, Katherine  
**Cc:** Hanak-Coulter, Jessica  
**Subject:** Re: Senator Massey Constituent Issue

I've spoken with Mr. Faircloth and relayed the information to child support director Katie Morgan. She is going to have her best person phone him today. I'll let you know when we close the loop.

----- Original message -----

**From:** Kevin  
**Date:** 05/21/2014 6:16 PM (GMT-05:00)  
**To:** Shane Massey  
**Subject:** Website Contact

<b>Name</b>
Kevin Faircloth
<b>Email</b>
<a href="mailto:emtfyr@bellsouth.net">emtfyr@bellsouth.net</a>
<b>Address</b>
106 Ridgecrest Rd Graniteville, South Carolina 29829 United States <a href="#">Map It</a>
<b>Phone</b>
(803)645-4006
<b>Your message:</b>
<p>I am writing to see if you can help me. I have been trying for weeks to have my case worker or their supervisor from Child Support Services in Columbia to call me. I have called several times &amp; only get a call taker who tells me she can only pass the message on. I am currently trying to have my case moved from Ga to SC because my ex wife no longer lives in Ga. I have been told by the call taker that when a message is left for the case worker that they have 30 days to respond. I dont know if this in deed is the case. At the rate that this situation is moving my kids will be grown before this is taken care of. I have tried to be patient but I have grown very frustrated over this situation. I would greatly appreciate your help in this situaion.</p> <p>Thank You Kevin Faircloth</p>

Austin Smith  
Counsel to the Director  
South Carolina Department of Health & Environmental Control  
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