UNITED STATES SENATE

December 16, 2014

The Honorable Nikki Haley
Governor
Office of the Governor
1205 Pendleton Street
Columbia, SC 29201-3756

Dear Governor Haley:

The attached letter concerns an issue outside my official jurisdiction. Therefore, as a courtesy to my constituent, I am sending this correspondence to your attention.

Thank you for your attention to this matter, and I ask that you please respond directly to the individual.

Sincerely,

Lindsey O. Graham
United States Senator

LOG/ac

Enclosure

<ADDR1>314 W. Egg Hill Rd.</ADDR1>
<ADDR2></ADDR2>
<CITY>Johnsonville</CITY>
<STATE>SC</STATE>
<ZIP>29555</ZIP>
<HPHONE>843-939-7026</HPHONE>
<WPHONE></WPHONE>
<EMAIL>hottroddaddy76@aol.com</EMAIL>
<ISSUE>ASSISTANCE</ISSUE>
<>Yes, I would like a written response.</>
<MSG>Good Morning,
My name is Jason Powell, I am contacting you concerning my SNAP benefits. My case #:
01833977 County: Florence.
My benefits were suppose to be added to my account on the 7th of December, I have called
numerous times to the head office at 1-800-616-1309. My application was approved and
paperwork was in order to receive them. Every time i call i am told " We sent an email to the
people up stairs, your application has been approved, we are running behind". I wouldn't be
concerned but i have a 9 year old son whom if it weren't for the Schools breakfast and lunch's
wouldn't be eating at all. I depend dearly on my snap benefits, i don't understand why its taking so
long. Today makes day 5, and if they said if they are not posted on my account by 8am they will
not be posted. Witch means to me my son will go hungry Again tonight. I have no one to turn to
but you right now. I am desperate for answers and keep getting the run around. I asked if it would
be better for me to come to the office for a face to face meeting, they said no... I'm at a dead end
here, my local food banks are running low !
on donations believe me iv'e tried. I just need answers. If my applications approved, why do i not
have my benefits?</MSG>
<>please enter your zip code in the format 12345 or 12345-1234.</>
</APP>

RECEIVED

DEC 1 8 2014

Ref ____ Casework

Answered ____

Close

E-Mail Viewer

Message	Details	Attachments	Headers	Source

x-sender: webservd@p-ess-www10.senate.gov
x-receiver: webmail@lgraham-iq.senate.gov
Received: from p-ess-wf2.senate.gov ([156.33.141.78]) by LGraham-IQ.senate.ussenate.us with Microsoft SMTPSVC(7.5.7601.17514);
Thu, 11 Dec 2014 08:47:32 -0500
Received: from p-ess-wf2.senate.gov (localhost [127.0.0.1])
by p-ess-wf2.senate.gov (Sentrion-MTA-4.3.1/Sentrion-MTA-4.2.2) with ESMTP id sBBDlVCU000751
for <webmail@lgraham-iq.senate.gov>; Thu, 11 Dec 2014 08:47:32 -0500
Received: from p-ess-wf2.senate.gov with LMTP by p-ess-wf2.senate.gov (3.1.2/sieved-3-1-build-1393)
for <webmail@lgraham-iq.senate.gov>; Thu, 11 Dec 2014 08:47:31 -0500
Received: from p-ess-www10.senate.gov (ns-dmz.senate.gov [192.168.5.254])
by p-ess-wf2.senate.gov (Sentrion-MTA-4.3.1/Sentrion-MTA-4.2.2) with ESMTP id sBBDlVgD000736
(version=TLSv1/SSLv3 cipher=DHE-RSA-AES256-SHA bits=256 verify=NO)
for <webmail@lgraham-iq.senate.gov>; Thu, 11 Dec 2014 08:47:31 -0500
X-DKIM: OpenDKIM Filter v2.1.3 p-ess-wf2.senate.gov sBBDlVgD000736
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=senate.gov;
s=senate-sm1407; t=1418305651;
bh=+RFav4gfDCIQXezjUIT1UYDaMlLPdhJk96ufM+en7ac=;
h=Date:From:Message-Id:To:Subject;
b=YzKlMVV9KbX+41whkKASdn3FCoWjEFdPqif4GX38QoM6kFWvZDPv/FaHgYO/4IbXJ
hyUbUmqsazu8p9YfgkxMN8rwzXzlrl48iRPQPAEQJDMeoUlw/ZJyiby7CvOBVBPJWK
Ca3N8wwzutPXnRawjbld68R/E7N8x8AKx/722F8Y=
Received: from p-ess-www10.senate.gov (localhost [127.0.0.1])
by p-ess-www10.senate.gov (8.13.8+Sun/8.13.7) with ESMTP id sBBDlUjp016436
for <webmail@lgraham-iq.senate.gov>; Thu, 11 Dec 2014 08:47:30 -0500 (EST)
Received: (from webservd@localhost)
by p-ess-www10.senate.gov (8.13.8+Sun/8.13.7/Submit) id sBBDlUYb016435
for webmail@lgraham-iq.senate.gov; Thu, 11 Dec 2014 08:47:30 -0500 (EST)
Date: Thu, 11 Dec 2014 08:47:30 -0500 (EST)
From: WebServer Reserved UID <webservd@p-ess-www10.senate.gov>
Message-Id: <201412111347.sBBDlUYb016435@p-ess-www10.senate.gov>
To: webmail@lgraham-iq.senate.gov
Subject: Senator Lindsey Graham
X-Client-IP: 192.168.5.254
Return-Path: webservd@p-ess-www10.senate.gov
X-OriginalArrivalTime: 11 Dec 2014 13:47:32.0246 (UTC) FILETIME=[03183B60:01D01549]

Sender's IP address = 24.172.47.20, 23.73.181.197
<APP>SCCMAIL
<PREFIX>Mr.</PREFIX>
<FIRST>Jason</FIRST>
<LAST>Powell</LAST>