

From: Soura, Christian
To: Von Nessen, Erica <evonnessen@dew.sc.gov>
Date: 6/24/2013 12:23:18 PM
Subject: Draft Veto - P 83.8

You mind QA/fact-checking this? Thanks.

CLS

**Veto 32 Part IB, Page 422; Section 83, Department of Employment and Workforce, Proviso 83.8 –
DEW: Local Offices**

This proviso attempts to lock in place an archaic brick-and-mortar approach to delivering Unemployment Insurance (UI) services that is attuned to neither the modern needs of program beneficiaries nor the levels of state and federal resources that are available to perform this work.

Since this proviso was introduced in February, DEW has transitioned to a new service delivery model for UI. Beneficiaries may now file online or by phone, and may speak to agency representatives toll-free during normal business hours. Meanwhile, DEW's Employment Services continue to be available at SC Works sites all across the state. It is also important to remember that the locations of these facilities are not at DEW's discretion, but are instead selected by the local workforce investment boards.

Christian L. Soura
Deputy Chief of Staff

(803) 543-0792
ChristianSoura@gov.sc.gov