

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Supra</i>	DATE <i>11-8-13</i>
--------------------	------------------------

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000170</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>*Note due date on e-mail</i> <i>closed 11/13/13, email attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>11-14-13</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

## Brenda James

---

**From:** John Supra  
**Sent:** Friday, November 08, 2013 12:44 PM  
**To:** Jan Polatty  
**Cc:** Deirdra Singleton; Tamara McDaniel; Cynthia Gore; Brenda James  
**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

I have our technical team checking the historical submissions and I have left a message and email with Conswelia to verify what she (HHS/OIG) believes is missing and why.

john

On Nov 7, 2013, at 3:12 PM, Jan Polatty <[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)> wrote:

John, Brenda will be logging this to you. Thanks, Jan.

---

### Jan Polatty

<image004.jpg>

Director's Office

[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)

803.898.2504

cell: 803-351-6126

1801 Main Street

Columbia, SC - 29201

[www.scdhhs.gov](http://www.scdhhs.gov)

<image001.jpg><image002.jpg><image003.jpg>

*Healthy Connections* and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

---

**From:** McCourt, Conswelia M (OIG/OEI) [<mailto:Conswelia.McCourt@oig.hhs.gov>]

**Sent:** Thursday, November 07, 2013 2:59 PM

**To:** Jan Polatty

**Subject:** OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Good Afternoon,

Below please find some background information on the evaluation we are conducting, and the question we have about the data we found in MSIS.

The U.S. Department of Health and Human Services, Office of the Inspector General (OIG), Office of Evaluation and Inspections, conducts program evaluations to improve the integrity of the programs administered by the

department. OIG is conducting an evaluation on the completeness of the encounter data reported to the Medicaid Statistical Information System (MSIS). We are currently reviewing the encounter data contained in South Carolina's third quarter, July 1<sup>st</sup> to September 30<sup>th</sup>, 2011 MSIS files (inpatient, long-term care, other, and prescription), and comparing it to a list of plan IDs received from CMS, and the information in the National Summary of Medicaid Managed Care programs. However, upon our review of these files we found no encounters for South Carolina's Medicaid managed care programs in these MSIS files. We are asking your staff to tell us why are there no managed care encounters for South Carolina in MSIS for this time period.

We would appreciate a response to this request by **November 15, 2013**.

Thank you,  
Conswelia McCourt

---

*Conswelia McCourt, MPH*  
Program Analyst  
Office of Evaluation and Inspections  
Office of Inspector General  
U.S. Department of Health & Human Services  
1201 Walnut St., Suite 934  
Kansas City, MO 64106  
[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

Log # 170

To Close -

(Bree, not sure log #)

Jhx!

Jan  
11-13-13

**Jan Polatty**

**To:** John Supra; Tamara McDaniel  
**Cc:** Brenda James  
**Subject:** RE: **OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters**

Thanks, John!

**Jan Polatty**

*Director's Office*

[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)

803.898.2504

cell: 803-351-6126

1801 Main Street

Columbia, SC - 29201

[www.scdhhs.gov](http://www.scdhhs.gov)



SOUTH CAROLINA  
**Healthy Connections**  
MEDICAID



*Healthy Connections* and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

---

**From:** John Supra  
**Sent:** Tuesday, November 12, 2013 6:34 PM  
**To:** Tamara McDaniel  
**Cc:** Jan Polatty; Brenda James  
**Subject:** Fwd: **OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters**

Please close this log as resolved and include this email in our records as confirmation from the HHS/OIG who made the request that we have adequately responded to it.

john

Begin forwarded message:

**From:** "McCourt, Conswelia M (OIG/OEI)" <[Conswelia.McCourt@oig.hhs.gov](mailto:Conswelia.McCourt@oig.hhs.gov)>  
**Subject:** RE: **OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters**  
**Date:** November 12, 2013 at 7:46:43 AM EST  
**To:** John Supra <[SUPRA@scdhhs.gov](mailto:SUPRA@scdhhs.gov)>

Thank you John. This is the information we were looking for. If we have any additional questions, we will contact you.

Conswelia McCourt, MPH  
Office of Evaluation and Inspections  
[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [<mailto:SUPRA@scdhhs.gov>]  
**Sent:** Friday, November 08, 2013 4:08 PM  
**To:** McCourt, Conswelia M (OIG/OEI)  
**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Conswelia,

Thanks for this information it helped our team go back and look at our MSIS submissions. They were quickly able to determine that we did not start sending encounter data as part of our MSIS submissions until August 2012 and therefore no records/entry

Please let me know if you need a more formal response than this email for this information and I'll have a letter drafted for your records.

Thanks,

John Sppra

On Nov 8, 2013, at 1:25 PM, "Mccourt, Conswelia M (OIG/OEI)" <[Conswelia.McCourt@oig.hhs.gov](mailto:Conswelia.McCourt@oig.hhs.gov)> wrote:

Thank you for speaking to me about this request. Below are the selected log statements for SC's MSIS files.

**Inpatient File Log**

SYMBOLGEN: Macro variable STATE resolves to SC

403 data &state.\_ip;

SYMBOLGEN: Macro variable STATE resolves to SC

404 set msis.&state.\_ip;

405 if typclm=3;

406 run;

NOTE: Character values have been converted to numeric values at the places given by:

(Line):(Column).

405:8

NOTE: There were 25744 observations read from the data set MSIS.SC\_IP.

NOTE: The data set WORK.SC\_IP has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 0.07 seconds

cpu time 0.01 seconds

**Other File**

SYMBOLGEN: Macro variable STATE resolves to SC

433 data &state.\_ot;

SYMBOLGEN: Macro variable STATE resolves to SC

434 set msis.&state.\_ot;

435 if typclm=3;

436 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

435:8

NOTE: There were 7004094 observations read from the data set MSIS.SC\_OT.

NOTE: The data set WORK.SC\_OT has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 16.89 seconds

cpu time 1.01 seconds

### Long-term Care File

SYMBOLGEN: Macro variable STATE resolves to SC

462 data &state.\_LT;

SYMBOLGEN: Macro variable STATE resolves to SC

463 set msis.&state.\_lt;

464 if typclm=3;

465 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

464:8

NOTE: There were 46204 observations read from the data set MSIS.SC\_LT.

NOTE: The data set WORK.SC\_LT has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):

real time 0.09 seconds

cpu time 0.01 seconds

### Prescription File

SYMBOLGEN: Macro variable STATE resolves to SC

490 data &state.\_RX;

SYMBOLGEN: Macro variable STATE resolves to SC

491 set msis.&state.\_rx;

492 if typclm=3;

493 \*planid2=substr(planid, 2, 7);

494 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

492:8

NOTE: There were 934598 observations read from the data set MSIS.SC\_RX.

NOTE: The data set WORK.SC\_RX has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):

real time 2.37 seconds

cpu time 0.10 seconds

Please let me know if you have any questions.

Kind regards,

*Consuelia McCourt, MPH*

*Office of Evaluation and Inspections*

*consuelia.mccourt@oig.hhs.gov*

*(816) 426-4967*

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [mailto:SUPRA@scdhhs.gov]

**Sent:** Friday, November 08, 2013 11:43 AM

**To:** McCourt, Conswelia M (OIG/OEI)

**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

I had called and left you a message on your voicemail to discuss/review the email below and the MSIS encounter data. If we are unable to connect this afternoon (Friday 11/8), I will be traveling next week, but would like to setup a time we can talk to ensure that we are checking for the right information/submissions.

Sincerely,

John Supra, Deputy Director  
South Carolina Department of Health & Human Services  
803.898.2502

On Nov 7, 2013, at 3:12 PM, Jan Polatty <POLATTYJ@scdhhs.gov> wrote:

---

**From:** McCourt, Conswelia M (OIG/OEI) [mailto:Conswelia.McCourt@oig.hhs.gov]

**Sent:** Thursday, November 07, 2013 2:59 PM

**To:** Jan Polatty

**Subject:** OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Good Afternoon,

Below please find some background information on the evaluation we are conducting, and the question we have about the data we found in MSIS.

The U.S. Department of Health and Human Services, Office of the Inspector General (OIG), Office of Evaluation and Inspections, conducts program evaluations to improve the integrity of the programs administered by the department. OIG is conducting an evaluation on the completeness of the encounter data reported to the Medicaid Statistical Information System (MSIS). We are currently reviewing the encounter data contained in South Carolina's third quarter, July 1<sup>st</sup> to September 30<sup>th</sup>, 2011 MSIS files (inpatient, long-term care, other, and prescription), and comparing it to a list of plan IDs received from CMS, and the information in the National Summary of Medicaid Managed Care programs. However, upon our review of these files we found no encounters for South Carolina's Medicaid managed care programs in these MSIS files. We are asking your staff to tell us why are there no managed care encounters for South Carolina in MSIS for this time period.

We would appreciate a response to this request by **November 15, 2013**.

Thank you,  
Conswelia McCourt

---

*Conswelia McCourt, MPH*

Program Analyst

Office of Evaluation and Inspections

Office of Inspector General

U.S. Department of Health & Human Services  
1201 Walnut St., Suite 934  
Kansas City, MO 64106  
[consuelia.mccourt@oig.hhs.gov](mailto:consuelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

**Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

**Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.



**Tamara McDaniel**

Log Letter 170

**From:** Jan Polatty  
**Sent:** Wednesday, November 13, 2013 11:54 AM  
**To:** John Supra; Tamara McDaniel  
**Cc:** Brenda James  
**Subject:** RE: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Thanks, John!

**Jan Polatty**  
Director's Office  
[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)  
803.898.2504  
cell: 803-351-6126  
1801 Main Street  
Columbia, SC - 29201  
[www.scdhhs.gov](http://www.scdhhs.gov)



*Healthy Connections* and the Healthy Connections logo are trademarks of South Carolina Department of Health and Human Services and may be used only with permission from the Agency.

**From:** John Supra  
**Sent:** Tuesday, November 12, 2013 6:34 PM  
**To:** Tamara McDaniel  
**Cc:** Jan Polatty; Brenda James  
**Subject:** Fwd: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Please close this log as resolved and include this email in our records as confirmation from the HHS/OIG who made the request that we have adequately responded to it.

john

Begin forwarded message:

**From:** "McCourt, Conswelia M (OIG/OEI)" <[Conswelia.McCourt@oig.hhs.gov](mailto:Conswelia.McCourt@oig.hhs.gov)>  
**Subject:** RE: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters  
**Date:** November 12, 2013 at 7:46:43 AM EST  
**To:** John Supra <[SUPRA@scdhhs.gov](mailto:SUPRA@scdhhs.gov)>

Thank you John. This is the information we were looking for. If we have any additional questions, we will contact you.

*Conswelia McCourt, MPH*  
*Office of Evaluation and Inspections*  
[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [<mailto:SUPRA@scdhhs.gov>]  
**Sent:** Friday, November 08, 2013 4:08 PM  
**To:** McCourt, Conswelia M (OIG/OEI)  
**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Conswelia,

Thanks for this information it helped our team go back and look at our MSIS submissions. They were quickly able to determine that we did not start sending encounter data as part of our MSIS submissions until August 2012 and therefore no records/entry

Please let me know if you need a more formal response than this email for this information and I'll have a letter drafted for your records.

Thanks,

John Sppra

On Nov 8, 2013, at 1:25 PM, "Mccourt, Conswelia M (OIG/OEI)" <[Conswelia.McCourt@oig.hhs.gov](mailto:Conswelia.McCourt@oig.hhs.gov)> wrote:

Thank you for speaking to me about this request. Below are the selected log statements for SC's MSIS files.

**Inpatient File Log**

SYMBOLGEN: Macro variable STATE resolves to SC

403 data &state.\_ip;

SYMBOLGEN: Macro variable STATE resolves to SC

404 set msis.&state.\_ip;

405 if typclm=3;

406 run;

NOTE: Character values have been converted to numeric values at the places given by:

(Line):(Column).

405:8

NOTE: There were 25744 observations read from the data set MSIS.SC\_IP.

NOTE: The data set WORK.SC\_IP has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 0.07 seconds

cpu time 0.01 seconds

### Other File

SYMBOLGEN: Macro variable STATE resolves to SC

433 data &state.\_ot;

SYMBOLGEN: Macro variable STATE resolves to SC

434 set msis.&state.\_ot;

435 if typclm=3;

436 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

435:8

NOTE: There were 7004094 observations read from the data set MSIS.SC\_OT.

NOTE: The data set WORK.SC\_OT has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 16.89 seconds

cpu time 1.01 seconds

### Long-term Care File

SYMBOLGEN: Macro variable STATE resolves to SC

462 data &state.\_LT;

SYMBOLGEN: Macro variable STATE resolves to SC

463 set msis.&state.\_lt;

464 if typclm=3;

465 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

464:8

NOTE: There were 46204 observations read from the data set MSIS.SC\_LT.

NOTE: The data set WORK.SC\_LT has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):

real time 0.09 seconds

cpu time 0.01 seconds

### Prescription File

SYMBOLGEN: Macro variable STATE resolves to SC

490 data &state.\_RX;

SYMBOLGEN: Macro variable STATE resolves to SC

491 set msis.&state.\_rx;

492 if typclm=3;

493 \*planid2=substr(planid, 2, 7);

494 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

492:8

NOTE: There were 934598 observations read from the data set MSIS.SC\_RX.

NOTE: The data set WORK.SC\_RX has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):

real time 2.37 seconds

cpu time 0.10 seconds

Please let me know if you have any questions.

Kind regards,

*Conswelia McCourt, MPH*

*Office of Evaluation and Inspections*

[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)

*(816) 426-4967*

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [mailto:[SUPRA@scdhhs.gov](mailto:SUPRA@scdhhs.gov)]

**Sent:** Friday, November 08, 2013 11:43 AM

**To:** McCourt, Consuelia M (OIG/OEI)

**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

I had called and left you a message on your voicemail to discuss/review the email below and the MSIS encounter data. If we are unable to connect this afternoon (Friday 11/8), I will be traveling next week, but would like to setup a time we can talk to ensure that we are checking for the right information/submissions.

Sincerely,

John Supra, Deputy Director  
South Carolina Department of Health & Human Services  
803.898.2502

On Nov 7, 2013, at 3:12 PM, Jan Polatty <[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)> wrote:

---

**From:** McCourt, Consuelia M (OIG/OEI) [mailto:[Consuelia.McCourt@oig.hhs.gov](mailto:Consuelia.McCourt@oig.hhs.gov)]

**Sent:** Thursday, November 07, 2013 2:59 PM

**To:** Jan Polatty

**Subject:** OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Good Afternoon,

Below please find some background information on the evaluation we are conducting, and the question we have about the data we found in MSIS.

The U.S. Department of Health and Human Services, Office of the Inspector General (OIG), Office of Evaluation and Inspections, conducts program evaluations to improve the integrity of the programs administered by the department. OIG is conducting an evaluation on the completeness of the encounter data reported to the Medicaid Statistical Information System (MSIS). We are currently reviewing the encounter data contained in South Carolina's third quarter, July 1<sup>st</sup> to September 30<sup>th</sup>, 2011 MSIS files (inpatient, long-term care, other, and prescription), and comparing it to a list of plan IDs received from CMS, and the information in the National Summary of Medicaid Managed Care programs. However, upon our review of these files we found no encounters for South Carolina's Medicaid managed care programs in these MSIS files. We are asking your staff to tell us why are there no managed care encounters for South Carolina in MSIS for this time period.

We would appreciate a response to this request by **November 15, 2013**.

Thank you,  
Consuelia McCourt

*Conswelia McCourt, MPH*  
Program Analyst  
Office of Evaluation and Inspections  
Office of Inspector General  
U.S. Department of Health & Human Services  
1201 Walnut St., Suite 934  
Kansas City, MO 64106  
[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

**Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

**Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

Log #170

**Brenda James**

---

**From:** John Supra  
**Sent:** Tuesday, November 12, 2013 6:34 PM  
**To:** Tamara McDaniel  
**Cc:** Jan Polatty; Brenda James  
**Subject:** Fwd: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Please close this log as resolved and include this email in our records as confirmation from the HHS/OIG who made the request that we have adequately responded to it.

john

Begin forwarded message:

**From:** "McCourt, Conswelia M (OIG/OEI)" <[Conswelia.McCourt@oig.hhs.gov](mailto:Conswelia.McCourt@oig.hhs.gov)>  
**Subject:** RE: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters  
**Date:** November 12, 2013 at 7:46:43 AM EST  
**To:** John Supra <[SUPRA@scdhhs.gov](mailto:SUPRA@scdhhs.gov)>

Thank you John. This is the information we were looking for. If we have any additional questions, we will contact you.

*Conswelia McCourt, MPH*  
*Office of Evaluation and Inspections*  
[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)  
(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [<mailto:SUPRA@scdhhs.gov>]  
**Sent:** Friday, November 08, 2013 4:08 PM  
**To:** McCourt, Conswelia M (OIG/OEI)  
**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Conswelia,

Thanks for this information it helped our team go back and look at our MSIS submissions. They were quickly able to determine that we did not start sending encounter data as part of our MSIS submissions until August 2012 and therefore no records/entry

Please let me know if you need a more formal response than this email for this information and I'll have a letter drafted for your records.

Thanks,

John Sppra

On Nov 8, 2013, at 1:25 PM, "McCourt, Consuelia M (OIG/OEI)" <[Consuelia.McCourt@oig.hhs.gov](mailto:Consuelia.McCourt@oig.hhs.gov)> wrote:

Thank you for speaking to me about this request. Below are the selected log statements for SC's MSIS files.

#### Inpatient File Log

SYMBOLGEN: Macro variable STATE resolves to SC

403 data &state.\_ip;

SYMBOLGEN: Macro variable STATE resolves to SC

404 set msis.&state.\_ip;

405 if typclm=3;

406 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

405:8

NOTE: There were 25744 observations read from the data set MSIS.SC\_IP.

NOTE: The data set WORK.SC\_IP has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 0.07 seconds

cpu time 0.01 seconds

#### Other File

SYMBOLGEN: Macro variable STATE resolves to SC

433 data &state.\_ot;

SYMBOLGEN: Macro variable STATE resolves to SC

434 set msis.&state.\_ot;

435 if typclm=3;

436 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

435:8

NOTE: There were 7004094 observations read from the data set MSIS.SC\_OT.

NOTE: The data set WORK.SC\_OT has 0 observations and 4 variables.

NOTE: DATA statement used (Total process time):

real time 16.89 seconds

cpu time 1.01 seconds

#### Long-term Care File

SYMBOLGEN: Macro variable STATE resolves to SC

462 data &state.\_LT;

SYMBOLGEN: Macro variable STATE resolves to SC

463 set msis.&state.\_lt;

464 if typclm=3;

465 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

464:8

NOTE: There were 46204 observations read from the data set MSIS.SC\_LT.

NOTE: The data set WORK.SC\_LT has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):  
real time 0.09 seconds  
cpu time 0.01 seconds

#### Prescription File

SYMBOLGEN: Macro variable STATE resolves to SC

490 data &state.\_RX;

SYMBOLGEN: Macro variable STATE resolves to SC

491 set msis.&state.\_rx;

492 if typclm=3;

493 \*planid2=substr(planid, 2, 7);

494 run;

NOTE: Character values have been converted to numeric values at the places given by:  
(Line):(Column).

492:8

NOTE: There were 934598 observations read from the data set MSIS.SC\_RX.

NOTE: The data set WORK.SC\_RX has 0 observations and 5 variables.

NOTE: DATA statement used (Total process time):

real time 2.37 seconds

cpu time 0.10 seconds

Please let me know if you have any questions.

Kind regards,

*Conswelia McCourt, MPH*

*Office of Evaluation and Inspections*

[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)

(816) 426-4967

Please consider the environment before printing this e-mail -Reduce Reuse Recycle

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

---

**From:** John Supra [mailto:[SUPRA@scdhhs.gov](mailto:SUPRA@scdhhs.gov)]

**Sent:** Friday, November 08, 2013 11:43 AM

**To:** McCourt, Conswelia M (OIG/OEI)

**Subject:** Re: OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

I had called and left you a message on your voicemail to discuss/review the email below and the MSIS encounter data. If we are unable to connect this afternoon (Friday 11/8), I will be traveling next week, but would like to setup a time we can talk to ensure that we are checking for the right information/submissions.

Sincerely,

John Supra, Deputy Director

South Carolina Department of Health & Human Services

803.898.2502

On Nov 7, 2013, at 3:12 PM, Jan Polatty <[POLATTYJ@scdhhs.gov](mailto:POLATTYJ@scdhhs.gov)> wrote:



**From:** McCourt, Conswelia M (OIG/OEI) [mailto:Conswelia.McCourt@[oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)]

**Sent:** Thursday, November 07, 2013 2:59 PM

**To:** Jan Polatty

**Subject:** OIG Request for Information regarding South Carolina Medicaid Statistical Information System encounters

Good Afternoon,

Below please find some background information on the evaluation we are conducting, and the question we have about the data we found in MSIS.

The U.S. Department of Health and Human Services, Office of the Inspector General (OIG), Office of Evaluation and Inspections, conducts program evaluations to improve the integrity of the programs administered by the department. OIG is conducting an evaluation on the completeness of the encounter data reported to the Medicaid Statistical Information System (MSIS). We are currently reviewing the encounter data contained in South Carolina's third quarter, July 1<sup>st</sup> to September 30<sup>th</sup>, 2011 MSIS files (inpatient, long-term care, other, and prescription), and comparing it to a list of plan IDs received from CMS, and the information in the National Summary of Medicaid Managed Care programs. However, upon our review of these files we found no encounters for South Carolina's Medicaid managed care programs in these MSIS files. We are asking your staff to tell us why are there no managed care encounters for South Carolina in MSIS for this time period.

We would appreciate a response to this request by **November 15, 2013**.

Thank you,  
Conswelia McCourt

---

*Conswelia McCourt, MPH*

Program Analyst

Office of Evaluation and Inspections

Office of Inspector General

U.S. Department of Health & Human Services

1201 Walnut St., Suite 934

Kansas City, MO 64106

[conswelia.mccourt@oig.hhs.gov](mailto:conswelia.mccourt@oig.hhs.gov)

(816) 426-4967

**Please consider the environment before printing this e-mail -Reduce Reuse Recycle**

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

### **Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent

responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

### **Confidentiality Note**

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.