

From: Card, Rachel
To: 'aavery@csid.com' <aavery@csid.com>
CC: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Date: 12/12/2013 4:56:17 PM
Subject: RE: Governor's office 5:00 PM DAILY REPORT INFO

Total Calls/Emails – 2

Information

Not receiving notices or alerts

Feedback:

One constituent today was upset that she has not received a confirmation letter of enrollment via mail, she enrolled over the phone and does not have email. She felt like she had better coverage and communication with the Experian product.

Rachel Card

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