


DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
Walderp/Singleton	7-16-07

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000022	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <u>Cleaved 7/25/07, letter attached.</u> 	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <u>7-25-07</u>
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

**From:** Susan Bowling  
**To:** POLATTYJ@scdhs.gov  
**Date:** 7/16/2007 10:06:31 AM  
**Subject:** Fwd: Emailing: Susan Bowling from Jimmie Mashburn

*But Susan  
she logged in - then*

Jan,  
Please log the attached correspondence to Sam Waldrep and Deirdra Singleton. I would have Deirdra sign the letter. Thanks.  
Susan

*Mr.*

*Jan*

**From:** Jimmie Mashburn <jimashburn@bi-10.com>  
**To:** <bowlings@scdhhs.gov>  
**Date:** 7/16/2007 12:37:01 AM  
**Subject:** Emailing: Susan Bowling from Jimmie Mashburn

The message is ready to be sent with the following file or link  
attachments:  
Susan Bowling

**Note:** To protect against computer viruses, e-mail programs may prevent  
sending or receiving certain types of file attachments. Check your e-mail  
security settings to determine how attachments are handled.

(See attached file: Susan Bowling.doc)

15 July 2007

To Ms. Susan Bowling,

I want to express my deepest disgust with the State of South Carolina. I know that this is a bad way to start off any correspondence, but I assure you that the way that the State of South Carolina is being run is a disgrace to many concerned citizens.

Rest assured that the rest of the USA is watching as the State of South Carolina, slowly but surely sinks into a pit. This state ranks at or near the bottom in many of life's most important issues – Sc ranks at or near the bottom in education reform, the income levels of most of the Citizens is at or below poverty level – subtract Greenville, Myrtle Beach, Charleston and Columbia and one will see how sad the state of this state is in. In addition the State is so far behind in medical services that it is almost criminal.

The issue I want to address is the Long Term Care (or should I state Lack of Care) that was provided to my wife Nancy and Myself.

My wife was admitted to Anne Maria Nursing home on Dec 4, 2006. She passed away on 7 June 2007. I know she is in a better place and she is looking down on me as I write this letter to you.

Right now I am unsure on exactly where to start, so I will start with staffing and training of the staff at ANNE Marie. I can say with no hesitation that the staff and facility are and continue to be unknowledgeable and ignorant to the care needs of an ALS (AKA) Lou Gehrigs disease. As you may know that ALS is a neuromuscular disease that affects the smooth muscles. My wife was unfortunate enough to battle this disease and be place in such a god awful facility.

This is our journey and facts as I know them. Nancy was admitted to Anne Maria on the 4<sup>th</sup> of December of 2006; she was admitted with level 3 and 4 bedsores and had both upper and lower movement of her limbs. She still had a bed sore when she died. The treatment plans of this facility are unknown to me, as we never had a patient care plan meeting at least not to my knowledge (I assure you when you look they will have several of these care plan documents). Nancy's care should have called for Ot/Pt and speech therapy. She was given Ot for maybe 6 weeks and then it was cancelled. As for PT- the Nurse in Charge of that (Tabitha) only stressed braces and little if any range of motion exercises. The speech therapist Tiffany is unqualified for her position as her only feeble attempts at establishing speech were with a passé Muir Valve. ALS patients can not speak with this device their diaphragm is affected. Nancy was in Anne Maria for 7 months and I never saw her sit up and acknowledge any level of comfort. She had 7 Urinary tract infections- due to awful care and not cleaning her properly. She was sent and admitted the different emergency rooms – (1) Urinary Tract Infection (2) Possible congestive heart failure (3) Severe Impaction (4) death. I can write for several hours, but I will end this by stating that 1 or 2 nurses for 18-20 vent dependent patients is not acceptable for any standard of care. Her being in Anne Maria lead to her premature death, she died of an

unattended mucus plug.

I have sent several letters in the past, but this letter I am mailing to all elected officials. I am disheartened that I doubt if any one of "you" at the top will even read this, much less reply. But I am assured of this fact, that I am an American and I lived in the land of the free and home of the Brave. I plead with you at this time to take a stand, make a motion, and do something to help right many of the wrongs in this State. South Carolina needs to move into the 21<sup>st</sup> century and change with the times. Most if not all the laws

That are currently in place are very far out of date and obsolete.

Here at the major issues that I want to address as it pertains to me.

1. Wife Nancy Diagnosed with ALS aka Lou Gehrigs Disease June 2006.
2. Nancy vented at trachea on 16 Sept 2006
3. Discharged from Regency Hospital December 4, 2006. (I add this about our stay at Regency Hospital in Greenville South Carolina; the treatment we received was awful). After 75 days we were told that I need to take my wife home or admit her to a Nursing home. I had her approved for the States Long Term Care Vent Waiver program. With Regret the program was not fully explained or planned until the day before she died. June 6, 2007.
4. Wife Nancy admitted to Anna Maria Nursing Home in North Augusta South Carolina. This was a 110 mile trip one way and I was told that this was the best that could be done.
5. 7 Urinary tract infections
6. little or no knowledge about ALS
7. Mold and mildew in the bathrooms between room 15 and 14. Plumbing rusted thru
8. Unskilled help (actual saw treatment with no gloves or same gloves used on several patients)
9. Call buttons for decoration only – my wife was unable to move her arms, but a call button that she could not use was on her chest.
10. Violation of patient rights- TV remote and power cord were stolen.
11. My wife passed away in June 7, 2007. I add that the entire time that she was at Anna Maria that the level of care was of gross neglect. Her patient rights were violated on several occasions. The entire facility is a disgrace to the State, the medical community and life in general. My wife passed away due to nothing more than a mucus plug that was left unattended by the staff.
12. Forgery of medical records, I have had nurses tell me that they checked my wife every hour, and on the many visits I had to this facility I will swear under oath that if the nurse spend 15 to 20 minutes per 12 hour shift that that was all that was provided..
13. Untimely changing of meds, constant theme (it took 5 days to enact a reduction of water.

In closing, I ask you to look into Health Care reform, and better ways to keep people out of Nursing Homes.

I can be contacted by phone, emails, or personal mail.  
I am available to discuss these issues in an open format setting at any time.

Jimmie Mashburn  
20 Shaw Drive  
Williamston Sc 29697

Home phone 864-847-6088  
Cell 864-354-9904

Email [jimmiemashburn@yahoo.com](mailto:jimmiemashburn@yahoo.com)

Thank you for your time

Jimmie L. Mashburn

**RECEIVED**

15 July 2007

JUL 17 2007

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

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Williamston Sc 29697

Home phone 864-847-6088  
Cell 864-354-9904

Email [Jimmiemashburn@yahoo.com](mailto:Jimmiemashburn@yahoo.com)

Thank you for your time

Jimmi L. Mashburn  


## Issues and Concerns with Regency Hospital.

1. Since being admitted to your facility Nancy has complained daily that she hates it there. She wants to go home and continues to feel that she is not getting cared for.
2. While great strides have been made as to her breathing and ventilator, her ALS issues need to be addressed.
3. She needs a less aggressive Physical Therapy, I state this due to the fact the with breathing trails and all going on she gets very tired. I was told she would be sat up often and as of today 15 October, she has been sat up no more than 3 times. This is unacceptable.
4. Her depression needs to be addressed as well, she needs her Zolofl increased to 100 Mg per day.
5. I feel that without me as her advocate these Issues would go unresolved.
6. With the ALS diagnose's it does not mean immediate death, Nancy can still life for a few years and I would like to see your staff instill that spirit.
7. If these issues can not be resolved I will transfer Nancy to a facility that will treat the whole person and not just concentrate on her breathing.

Jimmie Mashburn

Log #000022 ✓



State of South Carolina  
Department of Health and Human Services

Mark Sanford  
Governor

Susan B. Bowling  
Acting Director

July 25, 2007

Mr. Jimmie Mashburn  
20 Shaw Drive  
Williamston, South Carolina 29697

Dear Mr. Mashburn:

Thank you for your correspondence related to the care your wife received while at Anne Maria Rehabilitation and Nursing Center. The South Carolina Department of Health and Human Services (SCDHHS) would like to offer condolences to you and your family.

Since the SCDHHS does not oversee the quality of care for nursing homes, we are forwarding your concerns to the South Carolina Department of Health and Environmental Control (SCDHEC) Bureau of Certification for a response. SCDHEC is the state agency responsible for oversight of quality of care for long term care facilities.

Again, we thank you for expressing your concerns. If you have any questions regarding this letter, please contact Ms. Nicole Mitchell-Threatt at (803) 898-2689.

Sincerely,

A handwritten signature in black ink, appearing to read "Deidra T. Singleton".

Deidra T. Singleton  
General Counsel

DTS/b

cc: Ms. Karen Price, Director (w/Enclosure)  
Bureau of Certification  
SCDHEC  
2600 Bull Street  
Columbia, SC 29201

**From:**

Marie Brown

**To:**

Margarete Keller

**Date:**

8/6/2007 4:53 pm

**Subject:**

Log #: 000022

**CC:**

Brenda James

The above-referenced log cleared on 07/25/07. Thanks.

Marie A. Brown

Administrative Coordinator

Office of General Counsel

1801 Main Street, 6th Floor

P.O. Box 8206

Columbia, SC 29202-8206

Phone: (803) 898-2795

Fax: (803) 255-8210

Log # 22 ✓