

To : Governor Nikki Haley
1205 Pendleton Street
Columbia, SC 29201

From: Lyubov Belaya
665 Banks Terrace Trail
Inman, SC 29349.

To Whom It May Concern:

October 16, 2015.

I want to tell you, that I use Charter service, from long time ago. I don't know what I did wrong for this company, but I couldn't use my computer. I saw on the screen said: PC needs immediately fix, call on this number 1-855-811-5316 Spartanburg County, and they continue interrupted and harassment my service.

I did looking for help a lot of times from Best-Buy from service Geek Squad. I attached a proof. They told me, that my computer work very well and I never pay to them anything.

On November 21, 2014, they did bother me and called me a lot of times at all night. They told me that PC needs immediately fix call on this number 1-855-811-5316. I did call on November 21, 2014, they took all my information and put proxy on my service and blocked some program. I have a pictures, it is 11/21/2014 at 4:15 AM. I attached a proof.

On February 25, 2015, they called me again and told, that I should pay only \$49.99, and they fix my computer for ever. I paid them, but it says only for one month service. They didn't tell the truth. That why I want my money back.

I still can't understand why my cable box opened. I did call 3 times at Charter and talked to some Lady, she told me, may be somebody will come over late today, or probably tomorrow. She even asked to me what language I speak, but nobody came over. The Charter charge \$31.99 service, but rate should be \$29.99. They told me they will change, but still the same. I don't like when people don't tell the truth.

That why I want my money back from ECP assistant, because my computer work is fine. But the Spartanburg County keep my computer under control and provide some bad information about me and Charter charge \$31.99. I want to explanation from Charter. What I did wrong? Why cable box opened? Why Charter didn't come over? Would you please respond my letter. Thanks.

CONTACT US



Web
Access your
account securely
at Discover.com



Mobile
Manage your
account anytime,
anywhere at
m.Discover.com



Phone
1-800-DISCOVER
(1-800-347-2683)
TDD 1-800-347-7449



Inquiry
Discover
PO Box 30943
Salt Lake City
UT 84130



Mail Payments
Discover
PO Box 6103
Carol Stream
IL 60197-6103

Transactions

	Trans. Date	Post Date			
Payments and Credits	Feb 26	Feb 27	BEST BUY SPARTANBURG SC	\$	-31.79
	Mar 3	Mar 4	ANNAS LINENS 607 SPARTANBURG SC 000063		-54.03
	Mar 8	Mar 8	PHONE PAYMENT - THANK YOU		-1,056.70
Merchandise	Feb 21	Feb 21	BEST BUY SPARTANBURG SC	\$	31.79
	Feb 27	Feb 27	ANNAS LINENS 607 SPARTANBURG SC 02795R		54.03
	Mar 2	Mar 2	BIG LOTS #00843 SPARTANBURG SC		5.30
	Mar 2	Mar 2	ANNAS LINENS 607 SPARTANBURG SC 00275R		59.32
	Mar 13	Mar 13	WALGREENS #7593 BOILING SPRING		15.89
	Mar 13	Mar 13	DOLRTREE 1300013052868 BOILING SPGS SC		17.72
Gasoline	Feb 16	Feb 17	SHELL 57544365604 INMAN SC	\$	16.00
	Feb 24	Feb 24	SHELL 57544365604 INMAN SC		18.00
	Mar 8	Mar 8	SHELL 57544365604 INMAN SC		21.00
	Mar 13	Mar 13	MURPHY7130ATWALMRT BOILING SPRING		12.71
Services	Feb 19	Feb 19	BROAD RIVER ELECTRIC COO GAFFNEY SC	\$	211.48
	Feb 24	Feb 24	CHARTER COMM 888-438-2427 SC 8351100080492651AA0223		31.99
	Feb 25	Feb 25	EPCASSISTANT.COM 8558115316 GA		49.99
	Feb 28	Feb 28	LS *MEMBERSHIP - R 800-654-7757 OK 2015022811023004		19.95
	Mar 6	Mar 6	VZWRLSS*APOCC VISE 800-922-0204 NJ E000000082932033		28.80
Supermarkets	Feb 17	Feb 17	BI-LO GROCERY #5089 INMAN SC CASHOVER \$100.00 PURCHASES \$ 31.02	\$	131.02
	Feb 22	Feb 22	BI-LO GROCERY #5089 INMAN SC CASHOVER \$100.00 PURCHASES \$ 7.69		107.69
	Feb 23	Feb 23	BI-LO GROCERY #5089 INMAN SC CASHOVER \$100.00 PURCHASES \$ 35.24		135.24
	Mar 5	Mar 5	BI-LO GROCERY #5089 INMAN SC CASHOVER \$100.00 PURCHASES \$ 21.28		121.28
	Mar 9	Mar 9	BI-LO GROCERY #5089 INMAN SC		10.43
	Mar 11	Mar 11	BI-LO GROCERY #5089 INMAN SC		16.00
Fees			TOTAL FEES FOR THIS PERIOD	\$	0.00
Interest Charged			TOTAL INTEREST FOR THIS PERIOD	\$	0.00

10/16/2015

The Largest 4G LTE Network - Verizon Wireless, Voice Details

9/17	4:36 PM	864-707-2551	1	Peak	--
9/18	9:08 AM	864-707-2551	2	Peak	--
9/18	1:44 PM	888-438-2427	5	Peak	--
9/18	8:21 PM	763-383-6036	1	Peak	--
9/18	8:22 PM	612-703-4906	1	Peak	--
9/18	10:07 PM	763-383-6036	2	Off-Peak	--
9/20	7:37 PM	763-383-6036	8	Off-Peak	--
9/21	4:57 PM	864-357-0131	4	Peak	--
9/22	12:02 PM	864-560-6144	2	Peak	--
9/22	12:10 PM	888-438-2427	7	Peak	--
9/22	5:35 PM	888-438-2427	25	Peak	--
9/23	12:09 PM	864-497-4802	1	Peak	--
9/23	12:10 PM	267-312-9487	5	Peak	--

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chapter

Subject: Order ID: 5233-5713-9736-2540 Follow Up Email
From: EPCAssistant (no-reply@epcassistant.com)
To: vceonlyubov88@yahoo.com;
Date: Thursday, February 26, 2015 9:05 PM



Dear Lyubov S Belaya ,

We sincerely appreciate your business and trust you had a positive experience using our service.

Our certified technician had tried calling you regarding an open trouble ticket on your account associated with your **Order ID - 5233-5713-9736-2540** however we were unable to reach you at your phone number(s) that we have on file.

We have rescheduled a follow up call for you as on **27/02/15 10:00:00 Hrs - 27/02/15 11:00:00 Hrs (EST)** and are committed to resolve the concerned PC issue(s) on priority.

Please make yourself available in the said timeframe window.

Alternatively, you may reach our Tech Support Queue at 1-855-811-5316 Mon-Fri 9:00am-9:00pm (Eastern Time).

Happy Surfing!!!

Team EPCAssistant - Your Online Computer Specialist

Subject: Your Internet Security Software has been activated, and is ready to be installed

From: Geek Squad (GeekSquad@emailinfo.geeksquad.com)

To: VCEMLYUBOV88@YAHOO.COM;

Date: Saturday, March 2, 2013 1:11 PM

Please install Your Internet Security Software

View: [Mobile](#) | [Web](#)



WORRY-FREE **SUPPORT & PROTECTION**

Hello Lyubov,

Your Trend Micro Titanium IS for PC/Mac 3 User 6 Month that was activated and purchased on 01/15/2013, is ready to be installed.

Installing your Internet Security Software

1. Download your Internet Security Software
2. Follow the on-screen instructions to install using this information:

Product Key Code: TOEF-0097-3788-5707-4455

DOWNLOAD

Some of the benefits that come with your Internet Security Software:

- Continuously updated virus protection
- Transferable to another or new product
- Excellent 24/7 Customer Support

YOUR MEMBERSHIP DETAILS

To : Governor Nikki Haley
1205 Pendleton Street
Columbia, SC 29201

From: Lyubov Belaya
665 Banks Terrace Trail
Inman, SC 29349.

To Whom It May Concern:

October 19, 2015.

I used to live in Minnesota and I had dream to buy a house, but houses are very expensive in the state of MN. I'm a single mam with two teenager daughters. On July 2005, I moved to South Carolina with Lyudmila, younger daughter.

On February 12, 2007, my youngest daughter Lyudmila, got diagnosed cancer with stage IV of Rhabdomyosarcoma. It's a malignant tumor of the muscle. I looked for a program where I could take care of my daughter. The medical case worker suggested, "Long Term Care Program, but SC denied to my daughter, because she was teenager. But the case manager came over every month to my daughter for sign some paper, it look likes she took care of her, but she didn't anything to her.

I have 5 steps in the front of my house, after treatments, my daughter was very weakly and she couldn't even walk. A lot of times she fell on the steps, she had a lot of bruises, pain, hurts, but nobody pay attention for that. I wait 1 year for process take care of my daughter, because SC state has rules, waiting list 800 people and only one special Lady from Columbia should work double times on this program. What kind the law SC provide? The sick people should wait 1 year for take care of them? I brought my daughter to the Clinic and to the Greenville Memorial Children Hospital, it took me 40 miles drive to one way.

When I moved to SC, my older daughter, Marina, stood with her step-dad in MN. In March 2007, my daughter moved to SC, because her sister Lyudmila got diagnosed with cancer. Marina doesn't have a driving license or a car, because on April 13, 2002, she had head injury and after that she has a seizure disorder, **but she has a life!!!** When she worked, I brought her to work and picked her up from work. It was so difficult to me taking care of Marina and Lyudmila.

In August 2008, Marina found some apartment, and her friend Bobby Gatewood and her boyfriend Jerry Willingham (864)-706-1122 helped her to moved. This apartment belongs to the name of Geiter Jeremy. When my daughter moved to this apartment, she had her own room and her own bed. I gave to her some tea spoons, towels, plates, forks, spoons, glasses and kitchen towels. She never brought those things back home. Jeremy Geiter keep them.

On March 16, 2010, my daughter Marina called me very early in the morning and asked if I can pick her up from the ER. When I came to pick her up, she asked me if I could pay an \$80 copay. When she was talking to me, I saw some spots on her neck. I asked her why she stayed in the ER and why she has some spots on her neck. She told me, because Jeremy choked her and she was screaming and the neighbor called the police. I brought her to my house and went to go pick up her things from the apartment.

When I knocked on the door, Jeremy opened it and I asked him, Why he choked my daughter? What she did wrong? He told me, because she cut herself. I didn't believe him. He didn't tell the truth. I paid with my discover card \$80 copay and \$ 121.50 for her treatments. He should be held responsible for paying me this money back. I attached a copy of that proof. I'm looking for help from you. Could you please, oh please, help me work this out and find the truth. Do investigate that, because Jeremy never tells the truth. He is a big liar and an dangerous man with a bad temper.

In November of 2010, Marina called me in the morning and asked me if I can bring her to work at 4:00 PM. Around 3:00 PM, I tried to call her a couple of times, but she didn't answer the phone. When I came to her apartment, she was sitting outside on the metal steps and crying with no shoes on, no long sleeve sweater, no purse, no phone, and no key to the apartment. I asked her what happened and she told me that Jeremy hit her with his shoes after he had pulled her outside of the apartment by her feet and then he locked the door. When I knocked on the door and asked him what had happened, he swore at me even though I didn't do anything wrong to him, but he still has never apologized.

My daughter, didn't go to work, because she wasn't feeling very well; so I took her to my house. On the way home, she explained to me what had actually happened. She had thrown a DVD case at Jeremy and he got angry and smashed the DVD case on top of her head and then pulled her outside of the apartment by her feet and locked her outside of the house. It was November of 2010 and the middle of the fall and Marina was also two months pregnant at that time. He is a very dangerous man, because of his temper and anger. I feel really sorry for my daughter that she had a relationship with such a dangerous man. He needs anger management.

When my daughter, Marina, got pregnant and she remembered her boyfriend has a history of having abused her physically; so she moved to Minnesota to live with her cousin. When she moved there, she quit smoking, drinking and started going to church, college and work. I attached a proof from her cousine Tatyana. When Marina had the baby, she remembered how hard it really is to live without a father; so she moved back to SC.

On January 17, 2012, my daughter Marina and her son Samuel Belaya applied for Food stamps, Family, Dependence, Child Support, and Medical Insurance but the Spartanburg County DSS office denied her. My daughter told me that she has to go to work, because the DSS denied her everything, even the Medical insurance with a six month old baby? She doesn't have a driving license or a car, because she has a seizure disorder, **but she has a life!!!** When she worked, I brought her to work and picked her up.

On January 17, 2012, Jeremy Geiter came over my house. He took my daughter, Marina and her son to his house. I thought they found a relationship together, but Jeremy told me that he doesn't have enough room for Marina in his house. He kicked her out. She isn't his wife, but my daughter wanted to keep her baby close to his dad. His dad didn't want to work and didn't want to pay any child support.

On April 25, 2012, Marina called me at work, and asked me to come pick her up. When I came, I saw the police talking to her at the neighbor's house. She was tear stained and had bruises on her cheek and arm. Her hair and clothes had dry grass around her. The police told me they would charge them both, but they only arrested my daughter. I bailed her out and she explained what happened.

Around 10:30 A.M. the baby was crying in his playpen, he slept in the living room next to the wall to the kitchen oven. My daughter went into the family room. When the baby was crying my daughter took him in her hands. When Jeremy came up, he didn't let Marina hold Samuel, he told her to put the baby back in the playpen. He told her twice, but Marina told him that he is her son too. She didn't put the baby back and Geiter got angry and hit with her head against to the wall and punched her in the face; after he punched her twice in the stomach and carried her outside and threw her across the porch into the grass, grabbed her wrist on the sidewalk and told her he will kill her.

Then she had to get surgery on her wrist and a metal plate was inserted. Because she had to get the wrist surgery, she lost her job. Now she has a visible scar on her wrist. With her broken wrist, the police

brought her to the jail, but not to the Emergency room. I saved her voice messages on my cell phone two different times. Would you please put them on the record? I still have them. Jeremy knew that my daughter has seizures, but he did physically abuse and assaulted her a lot. He deserves to go to the jail.

He also has tourettes syndrome and those with tourettes are known to be temperamental, angry, controlling, abusive, and swear a lot. I know this, because my daughter had many instances with Geiter where he was abused, and he has hit her many times, including times while she was pregnant. He has a temper and anger management problems. Every time he took away my daughter cell phone, so that she couldn't call anybody.

Every time when my daughter and Geiter had problems, he took her cell phone away from her and called the police and didn't tell the truth. I don't believe that my daughter strong than Geiter. When I took my Grandson, I saw his face, he even didn't cry. He is a big liar. He gave me my daughter cell phone under the blanket in the family room. Who put there and how did he know that her phone there? He had actions, and he should has consequences. I know Geiter very well. He is a dangerous man.

I went to the City Hall of Spartanburg two times and I talked to the police who arrested my daughter. He spoke very fast to me interrupting my talking. I told him I don't want to argue with you and I'll talk to the manager. The manager gave me the advice to go to the court and talk to a judge. The judge was rude to me and she told me two times to go outside and talk to Geiter. I understand the police didn't tell the truth, but this is his job. The police should be responsible for what he did and don't lie to people. He should be suspended, too. Please, do this.

This is why I feel sorry for my daughter and I want a trial of this case. This is why I don't agree with the judge's decision and I want to re-open this case, because Geiter damaged my daughter a lot and he destroyed her health too. She had process for disability but Social Security denied to her. My daughter still has a seizures and I am a witness and I have a lot of pictures.

Geiter is responsible for everything. Would you please help me work it out, re-open this case, because I did pay for everything. Because of Geiter's temper and I spend \$172.00 to bail my daughter out of jail, and I paid \$40.00 for a babysitter for the next day, and I missed half a day of work it's \$32, because is his fault. He should be responsible and give my money back. I attached a copy for a proof.

When my daughter stayed with her cousin in the state of Minnesota in the year of 2011, she only had a seizure one time; but when she stood just one week with Jeremy Geiter in South Carolina, she got a black eye, when I asked Geiter, he denied and said he doesn't know. My daughter told me, that Geiter used cocaine and angry easily; she was very scared of him. Gieter had to visit the vocational rehabilitation department, he has a bad temper and has anger issues. Geiter can't control himself when he gets angry. He continued to hurt my daughter anyway he could.

Geiter told my daughter, that he doesn't have enough money to pay child support and that he doesn't have a job, but how could he afford to pay his bills for his house and for his brand new truck? He is a very big deceiver.

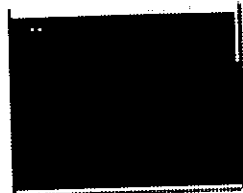




You need permission to perform this action

You require permission from TrustedInstaller to make c

cmd.exe



File description: Windows Command Proc

Company: Microsoft Corporation

File version: 6.3.9600.17415

Date created: 11/21/2014 4:15 AM

Size: 349 KB

Try Again

able to connect to the proxy server

PROXY_SERVER=