

**DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR**

**ACTION REFERRAL**

TO <i>Myers</i>	DATE <i>3-27-09</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOC NUMBER <i>100533</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Ms. Forlmer</i> <i>Cleared 4/8/09, letter</i> <i>attached.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>4-7-09</i>  <input type="checkbox"/> FOIA DATE DUE _____  <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

LINDSEY O. GRAHAM  
SOUTH CAROLINA



290 RUSSELL SENATE OFFICE BUILDING  
WASHINGTON, DC 20510  
(202) 224-5972

## UNITED STATES SENATE

March 25, 2009

**RECEIVED**

MAR 27 2009

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Ms. Emma Forkner  
Director  
SC Department of Health and Human Services  
PO Box 8206  
Columbia, SC 29202-8206

Dear Ms. Forkner:

The attached letter concerns an issue outside my official jurisdiction. Therefore, as a courtesy to my constituent, I am sending this correspondence to your attention.

Thank you for your attention to this matter, and I ask that you please respond directly to the individual.

Sincerely,

A handwritten signature in dark ink, appearing to read "L. Graham", written over a horizontal line.

Lindsey O. Graham  
United States Senator

LOG/lt

Enclosure

508 HAMPTON STREET  
SUITE 202  
COLUMBIA, SC 29201  
(803) 933-0112

401 WEST EVANS STREET  
SUITE 228B  
FLORENCE, SC 29501  
(843) 669-1505

101 EAST WASHINGTON STREET  
SUITE 220  
GREENVILLE, SC 29601  
(864) 250-1417

530 JOHNNIE DODDS BOULEVARD  
SUITE 202  
MOUNT PLEASANT, SC 29464  
(843) 849-3887

140 EAST MAIN STREET  
SUITE 110  
ROCK HILL, SC 29730  
(803) 366-2828

135 EAGLES NEST DRIVE  
SUITE B  
SENECA, SC 29678  
(864) 888-3330

Sender's IP address = 64.253.15.172

<APP>SCCMail  
 <PREFIX>Mrs.</PREFIX>  
 <FIRST>Tammy</FIRST>  
 <LAST>Thompson</LAST>  
 <ADDR1>159 Island West Drive</ADDR1>  
 <ADDR2></ADDR2>  
 <CITY>Bluffton</CITY>  
 <STATE>SC</STATE>  
 <ZIP>29910</ZIP>  
 <HPHONE>843-706-9845</HPHONE>  
 <WPHONE></WPHONE>  
 <EMAIL>tthompson@hargray.com</EMAIL>  
 <ISSUE>HEA</ISSUE>  
 <>Yes, I would like a written response.</>  
 <MSG>My husband and I adopted triplet girls in 1998 classified as special needs by the CYS agency in Pennsylvania. They are covered for health insurance under Medicaid HMO. They are currently 11 yrs and attending a private Christian school. Last October, we had all three undergo psychological testing as suggested by their teacher and Rachel was diagnosed ADD and Rebecca was diagnosed with a LD. Rachel was prescribed Vyvanse by our pediatrician which had terrible side effects. She was extremely, extremely hostile and violent. He then prescribed Focalin XR. Since she has been taking these meds, she has attained A honor roll and is organized, focused and confident at school. The improvement is incredible. She has taken the meds for 7 months. January 1 the HMO denied the meds saying she had to "try" two other meds before it could be approved. The doctors office was told "that the focalin should never have been approved but it was a mistake". We feel that they should have! to be accountable. If in the beginning it was denied, it would have no problem to try something else then. But since Rachel has been taking it for so long and it is successful, we do not feel she should be penalized for a mistake on their part. I appealed twice and was not successful. Our pediatrician prescribed the best meds for her based on her medical history. Why should a 11 yr girl be a guinea pig to save \$\$\$. This is an outrage to have the insurance company taking the place of our pediatrician. The therapeutic benefits are similar but not exact and the side effects are not known. Rachel is currently taking a generic allergy medicine so it is not the fact of using the generic that is upsetting. Rachel is in middle school with standardized testing scheduled in April. If the meds the insurance company want do not work with her, her mental health and school work could be detrimentally affected. This is not right!! We are at the point we will file another appeal!  
 I SCDHHS in Columbia. Changes must be made. We cannot afford!  
 to pay  
 for the Focalin without insurance and I do not want to have our daughter who is succeeding at school and feeling so proud and responsible put through "trying" medicines to appease the insurance company. Our pharmacist even went as far as to suggest have scripts written for the two other meds but not taking them and then applying again for the focalin. We do not want to commit insurance fraud. This is an issue of Rachel's rights. She has a disability and should be able to get the treatment her doctor feels is the best for her. Please help us!!</MSG>  
 <>please enter your zip code in the format 12345 or 12345-1234.</>  
 </APP>

BLUFFTON SC 29910-

19366758	10/01/2006	51	31	FULL	N	N	.00
68956061	07/01/2005 10/01/2006	60	60	FULL	N	N	.00

PF2->HH BG PF3->HH MBR DTL PF4->REFH PF5->ELD02 PF6->RETURN PF7->PREV  
PF8->NEXT PF9->HH NOTES PF15->RCP SEARCH PF17->ELD00 PF18->HH MBR BGS

VMDRSS14 SC DHHS - RECIP SPECIAL PROGRAM SUMMARY

03/27/09

RECIP NO: 3780502373

NAME: THOMPSON REBECCA

LOCKIN BEGIN DATE: 09/01/08

PCP: ENTITY CD: SEEN BEFORE:

RECERTIFICATION DUE DATE:

HOSPICE DIAG:

PREG IND:

SEL	PGM	BEGIN	END	PROV#	BRD#	CHC	DIS	DLU	USERID
—	MCHM	09/01/08	00/00/00	HM2200		651		07/22/08	MAXE
—	MCCM	01/01/06	04/30/08	GP3466	PCM130		11	05/08/08	MELIG
	END								

PAGE: 0001

\*\* INFORMATION SUCCESSFULLY RETRIEVED \*\*

PF1->HELP

PF6->RETURN

PF7->PAGE BACK

PF8->PAGE FORWARD

PF10->PREVIOUS MENU

PF11->PROV

PF13->DIAG INFO



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

April 8, 2009

The Honorable Lindsey Graham  
United States Senate  
290 Russell Senate Office Building  
Washington, District of Columbia 20510

Dear Senator Graham:

Thank you for contacting our agency on behalf of Ms. Tammy Thompson regarding her difficulty in obtaining prescription medication for her daughter, Rachel, through Absolute Total Care by Total Carolina Care.

A member of our staff has been in contact with Ms. Thompson and learned that she was able to obtain the needed prescription. We have provided her with a contact person in our office should she have further questions or concerns.

We appreciate your continued interest and support of the South Carolina Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,

  
Felicity Myers, Ph.D.  
Deputy Director

FM/hhc

Log # 533  
✓



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Emma Forkner  
Director

April 8, 2009

Ms. Tammy Thompson  
159 Island West Drive  
Bluffton, South Carolina 29910

Dear Ms. Thompson:

Senator Lindsey Graham contacted our agency on your behalf regarding the difficulty you are having in obtaining prescription medication for your daughter, Rachel, through Absolute Total Care by Total Carolina Care.

I understand you spoke to Ms. Lynn Reeves, Program Manager for Absolute Total Care by Total Carolina Care, on April 3, 2009 about this problem and that you have now obtained the medication Rachel required.

Thank you for bringing this to our attention. If you have additional questions or need further assistance, please contact Ms. Reeves at 803-898-2863.

Sincerely,

A handwritten signature in cursive script, appearing to read "Felicity Myers".

Felicity Myers, Ph.D.  
Deputy Director

FM/hhc