

**From:** CIO Service Center <ciohelpdesk@cio.sc.gov>  
**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 3/12/2015 2:02:20 PM  
**Subject:** Request 850915 Closed

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## Request 850915 Close Notification

Spears, Renee Talked to Sakoya Bryant and she manual updated it so Tony is good now. Ticket (850915) is now closed on 03/12/2015. If you need to contact the Service Center please email us at CIOHelpDesk@cio.sc.gov or call us at 803-896-0001 option 4."

### Summary

System not responding

Affected End User	Request Area	Status	Priority
Kester, Tony	ECS.Desktop Support.Software	Closed	5

Reported By	Assignee	Group
Howell, Thomas	Spears, Renee	Desktop Support

Severity	Urgency	Impact
	5-Low	5-Low

### Request Description

DTO Help Desk,

STO employee Tony Kester has taken the Cyber Security - State of SC SA101 Introduction class, however, the system will not respond when he clicks the Exit Activity button. Please assign someone to resolve this issue.

Tony is located in Wade Hampton Building office 109, and can be contacted directly at 734-2699 for questions regarding this request.

Thanks!

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