

From: Social Security Administration, Office of External Affairs <OEA.Net.Post@ssa.gov>
To: Kester, Tonykester@aging.sc.gov
Date: 12/1/2016 3:08:47 PM
Subject: Coming Soon: Improved Check Your Application or Appeal Status Service

Dear Colleague:

In December, Social Security will launch a new service for **my Social Security** account holders where the public application for benefits or an appeal filed with us.

This new addition to the **my Social Security** suite of services will provide detailed information about retirement, Supplemental Security Income claims and appeals filed either online at socialsecurity.gov or with a Social Security representative.

The service will provide important information about your claim or appeal, including:

- Date of filing;
- Current claim location;
- Scheduled hearing date and time;
- Re-entry numbers for incomplete applications;
- Servicing office location; and
- Claim or appeal decision.

Our customers can still check the status of their benefit applications by phone, by calling 1-800-772-1213, and by mail, by the way they received when they filed their claim.

Providing our customers with more claim status information helps us meet our goal of delivering innovative, quality service today and tomorrow.

For more information about how to open an account, please visit: www.socialsecurity.gov/myaccount. If you have any questions, contact us at oea.net.post@ssa.gov. Please help us spread the word.

Sincerely,

J. Jioni Palmer
Associate Commissioner for External Affairs
(T) 410-965-1804
[@SSAOutreach](https://twitter.com/SSAOutreach)

Stay Connected with **Social Security**:

For the latest Social Security News, check out the latest edition of the [Social Security Update](#).

myRA makes saving for retirement easy.

If you would rather not receive future communications from Social Security Administration, let us know by clicking [here](#).
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