

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	SCLIRS01
Office State	South Carolina	Office City	Columbia
Office Name	Lutheran Services Carolinas (LSC)		
Office Address	1118 Union Street, Columbia SC 20201		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	Raleigh, NC
		Administering affiliate	N/A
R&P PROGRAM AFFILIATE STAFFING			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	2.25	0.5	58:1
FY2016	3.05	0.4	58:1

CASELOAD STATISTICS (number of individuals)	FY2014 Actual Arrivals					162
	FY2015 Acknowledged Capacity					160
	FY2015 Anticipated Arrivals					160
PROPOSED FY2016	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	25	50	3	7	40	120
No U.S. Tie Capacity	20	20	0	0	35	80
Total Capacity	45	70	3	7	75	200

FY2014 R&P PERIOD REPORT OUTCOMES			
R&P Period Employment % (individuals):	24%	R&P Period Out-Migration % (individuals):	5%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		60 cases/162 individuals	
Number of reports showing social security card application as late or incomplete			4 cases
Number of reports showing enrollment in cash assistance as late or incomplete			4 cases
Number of reports showing enrollment in medical assistance as late or incomplete			4 cases
Number of reports showing enrollment in SNAP (food stamps) as late or incomplete			4 cases
Number of reports showing enrollment in ESL as late or incomplete			6 cases
Number of reports showing enrollment in employment services as late or incomplete			5 cases
Number of reports showing school enrollment of minor child as late or incomplete			3 cases
Number of reports showing health screening as late or incomplete			7 cases
Number of reports showing enrollment in other services as appropriate as late or incomplete			4 cases
Number of reports showing household income not exceeding expenses			0 cases
Number of reports showing that refugee is unable to identify source(s) of household income and expenses after R&P assistance ends			0 cases

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghani, Burmese (Chin, Karen, Kareni, Kachin), Congolese, Eritrean, Iraqi, Kenya, Somali, Ukrainian
Proposed nationalities FY2016	Afghani, Burmese (Chin, Karen, Kareni, Kachin), Congolese, Eritrean, Iraqi, Somali, Ukrainian, Syrian, Salvadoran, Guatemalan, Honduran
Languages available on staff to support the proposed caseload	Arabic, Burmese, Spanish, Swahili, French, Kinyarwanda
Languages available from within the community of resettlement to support the proposed caseload	Arabic, Burmese (Chin, Karen), Urdu, Farsi, Pashto, Amharic, Tigrinya, Kiswahili, Swahili, Ukrainian.
Other language resources used	Certified Translation Services if written translation of documents is needed. Telephonic interpretation if needed. This service was not needed in the past 12 months.
SITE RATIONALE	
Number of other affiliates present	1
Local overall unemployment rate	Richland County: 6.2%, City of Columbia: 6.5%, Lexington County: 5.4%, City of Charleston: 5%, Charleston County: 5.5%; SC State: 6.6%
Available jobs	Meat and produce processing plants, hospitality, retail, janitorial and housekeeping services, manufacturing, restaurants, landscaping and construction.
Average starting wage	FY2014: \$8.73 FY2015: \$8.45, FT with benefits after three months
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: <u>\$500</u> Available: <u>Frequently</u> 2-Bedroom: <u>\$650</u> Available: <u>Always</u> 3-Bedroom: <u>\$780</u> Available: <u>Frequently</u>
Average wait time for newly arrived refugees to receive a health screening	21 to 24 days
GRIEVANCE AND PSEA POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1. Health Care Access and Refugees with Special Needs: LSC is not able to serve wheel-chair bound refugees with severe physical or developmental disabilities due to a lack of apartments with ramp access. In addition, LSC has limited capacity to resettle cases with severe mental health conditions due to extensive waiting periods to have such individuals connected and integrated to local mental health services in the community.

2. Public Outreach: The LSC Co-Sponsorship model continues to be a successful way for outreach to local faith-based communities to secure program support. The Refugee Resettlement Ecumenical Advisory Council (EAC), established and managed by LSC, is taking an important role in reaching out to faith-based communities on behalf of the LSC Refugee Resettlement

Program. LSC utilizes social media to post upcoming events and draw attention to the Refugee Resettlement Program. Informative community events are usually provided at least four times per year. These events secure support for the program via increased partnerships, recruitment of active volunteers and interns, and cash and in-kind donations. LSC job development staff conducts ongoing outreach to local employers in order to establish relationships and help secure employment opportunities for R&P clients. Service providers, stakeholders and members of the broader community are invited to participate in the Quarterly Community Consultations (QCC). These activities will continue into FY 2016. In partnership with the Junior League of Columbia, in FY 2016 LSC will also organize events for the refugee community that address health, wellness and nutrition. Additionally, LSC will partner with University of South Carolina Global Health Project to establish a Clinic for Refugees and Victims of Torture.

3. Financial Resources: The agency receives co-sponsorship, volunteer, in-kind, and cash support primarily from congregations, though individuals giving cash increased significantly in FY 2015. The R&P program is assisted by interns from local universities, representing a total of .50 FTE "paid by other" to assist with basic R&P core services. In FY 2015 LSC welcomed three interns, and expects the same in FY 2016, though they will contribute less hours. LIRS headquarters provided a stipend of \$1,000 in FY 2015 to support outreach activities related to the Central American Minor- AOR program. In FY 2016, LSC expects to receive a grant from the Sisters of Charity organization, which will be used for community outreach to help support the resettlement process of newly arrived refugees.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$0	\$0	\$500	\$0	\$10,000	\$0
Faith-based/Community-based Organizations	\$12,000	\$10,000	\$12,000	\$25,000	\$15,000	\$25,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$1,590	\$5,871	\$7,000	\$10,000	\$5,000	\$10,000
Volunteer Hours/Miles	\$0	\$27,000	\$0	\$20,000	\$0	\$25,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$1,000	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS	\$13,590	\$42,871	\$20,500	\$55,000	\$30,000	\$60,000
TOTALS PER CAPITA	\$84	\$265	\$128	\$344	\$150	\$300