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**To:** Pisarik, HollyHollyPisarik@gov.sc.gov  
**Date:** 10/15/2015 8:18:38 AM  
**Subject:** I promised to not say anything to the public

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about D-SNAP as you asked when we had our call with Judge Duffy and you told us you would have information on Monday or Tuesday morning. I even waited till yesterday to reach out when there was no information put forward on Tuesday, and since no one is responding I am at a loss as to what else I can do. I am very worried about the level of knowledge and competency of those who are addressing this issue at the agency. I am reaching out to you separately because I do respect you and believe you may have been given bad information when you assured us on the phone we would have information Monday night or Tuesday morning. When I asked Haley Mottel Tuesday night about it she too said she would get a response.

We are trying to get good information and help folks during this time, just like all of you. We have been through this before and worked very well with all agencies. I am trying to be diplomatic when being asked what is going on. Folks who are going to need these benefits are those who have the least among us, and really need the most help. This is not an adversarial process, we really are all working together, but the agency is acting as if it is and creating even more bad will for itself. I am reaching out to you before I answer any more questions to public and press.

Sue

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