



Ryan Tackett, Esq.
Direct Dial: 216.373.4635

February 27, 2015

Via Certified Mail

Office of Governor Nikki R. Haley
1205 Pendleton Street
Columbia, SC 29201

RE: Cypress Communications Operating Company, LLC's ("Cypress") Notice of
Discontinuation of Service

Dear Governor:

Pursuant to 47 C.F.R. § 63.71, Cypress hereby notifies the Governor's office that Cypress will cease operations nationwide effective March 31, 2015. Cypress is a limited liability company organized and existing under the laws of Delaware with its principal place of business located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Cypress specializes in Voice over Internet Protocol services, which allow customers to make and receive voice communications over the Internet.

Changing market conditions require Cypress to cease operations. A copy of Cypress's Section 63.71 Application with the Federal Communications Commission is attached. Pursuant to state and federal law, Cypress is also providing notice to all state public utility commissions and all affected customers.

Please direct any correspondence or questions concerning this notification to the undersigned. Acknowledgement and date of receipt of this filing is requested. Please date-stamp and return the enclosed duplicate copy in the self-addressed, postage-prepaid envelope.

Respectfully submitted,

/s/ Ryan Tackett

Ryan Tackett, Esq.
Corporate Counsel

Cypress Communications Operating Company, LLC
75 Erieview Plaza, Suite 400
Cleveland, Ohio 44114
T: (216) 373-4635
F: (216) 446-6156



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/s/ Ryan Tackett

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Corporate Counsel

Cypress Communications Operating Company, LLC

75 Erieview Plaza, Suite 400

Cleveland, Ohio 44114

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**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554**

**In the Matter of
Cypress Communications Operating Company, LLC**

Section 63.71 Application

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**WC Docket No. 15-_____
File No. ITC-T/C-2015 ____**

APPLICATION

Cypress Communications Operating Company, LLC ("Cypress" or "Applicant"), hereby requests approval from the Federal Communications Commission ("FCC" or "Commission") pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, and Sections 63.19, 63.62 and 63.71 of the Commissions's rules, 47 C.F.R. §§ 63.19, 63.62 & 63.71 to discontinue offering domestic and international service and relinquish its certificates with the FCC.

I. APPLICANT

Cypress Communications Operating Company, LLC (FRN: 0005038914)

Applicant is a limited liability company organized under the laws of the State of Delaware. Its principal offices are located at 75 Erieview Plaza, Suite 400, Cleveland, Ohio 44114. Applicant holds blanket domestic Section 214 authority as well as international Section 214 authority pursuant to FCC File No. ITC-MOD-20051205-00515 to operate as a global or limited global facilities-based and resale carrier.

Applicant provides competitive local exchange services on a retail basis in the following states: Alabama, Arizona, California, Colorado, Connecticut, Delaware, D.C., Florida, Georgia, Illinois, Kentucky, Louisiana, Massachusetts, Maryland, Michigan, Minnesota, Mississippi,

Nevada, New Jersey, New York, North Carolina, North Dakota, Oklahoma, Pennsylvania, South Carolina, Tennessee, Texas, Virginia (Cypress's affiliate Cypress Communications Holding Company of Virginia, LLC), Washington & Wisconsin.

II. SECTION 63.71 INFORMATION

Cypress hereby provides the following information as required by Section 63.71:

(i) *Name and Address of Applicant:*

Name: Cypress Communications Operating Company, LLC
Address: 75 Erieview Plaza, Suite 400
Cleveland, OH 44114

(ii) *The name, title, and post office address of the officer to whom correspondence concerning the application is to be addressed:*

Alexander E. Gertsburg, Esq.
General Counsel
36 South Franklin St.
Chagrin Falls, OH 44022
T: 440.571.7775
E-mail: ag@gertsburglaw.com

Ryan Tackett, Esq.
Corporate Counsel
Cypress Communications Operating Company, LLC
75 Erieview Plaza, Suite 400
Cleveland, OH 44114
T: 216.373.4635
E-mail: rtackett@broadvox.com

(iii) *Date of Planned Service Discontinuance:*

April 1, 2015

(iv) *Points of Geographic Areas of Service Affected:*

Cypress's TDM-based services are available in approximately 500 office buildings located in the following major metropolitan areas: Dallas, TX; Houston, TX; Chicago, IL; Atlanta, GA; Philadelphia, PA; Los Angeles, CA; San Francisco, CA; Miami, FL; Tampa, FL; Boston, MA; Arlington/McLean, VA; Indianapolis, IN; Seattle, WA; Minneapolis, MN; Phoenix, AZ; Hartford, CT; Rutherford, NJ; Denver, CO; Washington, D.C.; New York, NY; Bethesda, MD; Birmingham, AL; Nashville, TN; Charlotte, NC; Wilmington, DE; Troy, MI; Las Vegas, NV; St. Louis, MO; Jackson, MS; Portland, OR; and Greenville, SC.

(v) *Brief Description of the Type of Service Affected:*

Cypress services its customers using a shared-tenant services platform that relies on PBXs and TDM technology.

(vi) *Brief Description of the Dates and Methods of Notice to All Affected Customers:*

Cypress's customers were notified between February 2, 2015 and February 9, 2015 via a notification letter that was sent via e-mail, regular U.S. mail and also inserted into customers' invoices. Customers also received an additional notice via email on February 27, 2015. A copy of the notice is attached hereto as Exhibit A.

(vii) *Whether the Carrier is Considered Dominant or Non-Dominant with respect to the Service to be Discontinued, Reduced, or Impaired:*

Cypress is considered to be non-dominant with respect to the service to be discontinued.

CONCLUSION

For the foregoing reasons, Applicant respectfully submits that the public interest, convenience and necessity would be furthered by the grant of this Application and hereby requests that the Commission promptly grant this Application.

Respectfully Submitted,

Cypress Communications Operating Company, LLC

By: 

Alexander E. Gertsburg, Esq.
General Counsel
36 South Franklin St.
Chagrin Falls, Ohio 44022
Telephone: (440) 571-7775
Facsimile: (440) 571-7779
Email: ag@gertsburglaw.com

Ryan Tackett, Esq.
Corporate Counsel

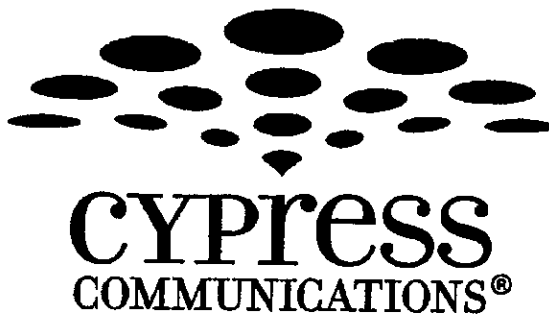
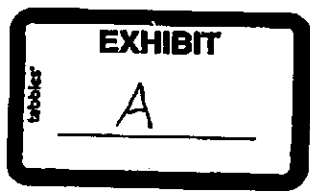
75 Erieview Plaza, Suite 400
Cleveland, Ohio 44114
Telephone: (216) 373-4635
Facsimile: (216) 446-6156
Email: rtackett@cypresscom.net
Attorneys for Cypress / Applicant

March 2, 2015

CERTIFICATE OF SERVICE

I hereby certify that a copy of this notice will be served on the Governor's office in each affected state as well as the Secretary of Defense, Special Assistant for Telecommunications.

/s/ Ryan Tackett
Attorney for Cypress / Applicant



Re: You Must Choose a New Telephone Service Provider by March 31, 2015

Dear Cypress Customer:

Cypress Communications Operating Company, LLC ("Cypress") will discontinue all operations effective March 31, 2015 (the "Termination Date"). As of the Termination Date, Cypress will no longer offer phone or data service. This affects all Cypress customers nationwide. We urge you to immediately find an alternative service provider and transfer your services prior to the Termination Date to avoid an interruption in your services. Cypress is here to assist you in any way with your transfer of service. Customers may call (844) 276-2386 toll-free for further assistance.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Cypress Communications Operating Company, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

We want to take this opportunity to thank you for choosing Cypress as your phone and internet provider and for your years of loyalty. We sincerely apologize for any inconvenience this may cause you and wish you continued success in your business.

Sincerely,

Cypress Communications Operating
Company, LLC
75 Erieview Plaza, Suite 400
Cleveland, Ohio 44114

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Columbia, SC 29201

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