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Subject: Dual Demo Update/Question

Kate, Teeshla,

Quick update on our progress with the Dual Demo process. Thus far we have

- established the toll free number
- identified the necessary positions for the program
- began the process of talking with the stakeholders (LTCOs, SHIP, AAAs, legal services, SC Bar, SCHCA, thus far)
- setting up meeting times with other stakeholders to include the CICOs
- established working relationship with the ACL Technical Assistance team to develop training modules
- attending webinars/training calls sponsored by the TA team

Readying the process of:

- developing a communication plan
- establishing policies to include rights, protections, grievance and appeals

Currently, we are awaiting additional information from HHS regarding a contract as it is difficult to move ahead for the acquisition of office space and posting for positions without a budget and agreement. Do you have an idea of when the contract will be completed? We remain excited about the program and the ability to advocate for seniors.

Looking to hear from you soon.

dale

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