

From: Taylor, Richele
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 8/18/2016 3:07:35 PM
Subject: Re: Referral - Senator Tom Young - Larry Schander - Angry about a Surveyor - Angry about Procedures at LLR

Definitely Dean Grigg. He might want the admin for surveyors in the room. Can I give him a heads up? His number is 896-4849.

He must have called yesterday. It was Emily's first day. But the ex asst typically would offer the ombudsman first.

Richele K Taylor
Chief Legal Counsel
Office of the Governor
South Carolina
Direct 803-734-8465

Sent from my iPhone

On Aug 18, 2016, at 12:24 PM, Veldran, Katherine <KatherineVeldran@gov.sc.gov> wrote:

<image001.jpg>

Richele,

Please reference the email below – regarding one of Senator Young's constituent.

Who at LLR who be the best person to call him for a follow up?

Thank you,

Katherine

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

From: Debbie Barthe [<mailto:DebbieBarthe@scsenate.gov>]
Sent: Thursday, August 18, 2016 9:33 AM
To: Veldran, Katherine
Cc: 'Tom Young (tyoung@tomyounglaw.com)'
Subject: Referral - Senator Tom Young - Larry Schander - Angry about a Surveyor - Angry about Procedures at LLR

Katherine,

Here are the details about Mr. Larry Schander who we spoke about this morning.

Larry Schander
PO Box 2452
Aiken, SC 29802 (mailing)

247 Saddlejump Place (physical)
Aiken, SC
803-649-5503

1. Filed a complaint about a surveyor - had been on his property and had cut bushes/trees that Mr. Schander intended to keep as a buffer from some horse farms that are going in behind his property.
2. Did not get a response in 24 hours as promised on LLR website after he filed his 500 character complaint.
3. Finally spoke to the Ex. Asst. In Director office - angry he could not speak with Director and was definitely left with with impression that the EA did not know who was in charge of the agency for that day.
4. Connected with ombudsman - not happy with that service.
5. Wants to speak to the Governor about the poor experience he had.
6. Does not want to keep getting buffeted around LLR as at the end of the day he felt they do not know what they are doing.
7. Very angry.

Please keep us posted.

As always, thank you!

Debbie Barthe
Office of Senator Tom Young
Gressette Building 608
P.O. Box 142
Columbia, SC 29202
Phone: 803-212-6000
Fax: 803-212-6011
E-Mail: debbiebarthe@scsenate.gov