

From: Pritchett, Deisy <deisy.pritchett@fema.dhs.gov>  
To: Pritchett, Deisydeisy.pritchett@fema.dhs.gov  
CC: Arno, JonJon.Aрно@fema.dhs.gov  
Barker, MelanieMelanie.Barker@fema.dhs.gov  
Becker, Derrec (SCEMD PIO)dbecker@emd.sc.gov  
Bishop, Caitlin (FEMA CORPS)caitlin.bishop@fema.dhs.gov  
Blackman, YvetteYvette.Blackman@fema.dhs.gov  
Blandford, TeresaTeresa.Blandford@fema.dhs.gov  
Bolton, Warrenwarren.bolton@fema.dhs.gov  
Branch, Beverlybeverly.branch@fema.dhs.gov  
Symmes, BrianBrianSymmes@gov.sc.gov  
Brown, Cheria DCheria.Brown@fema.dhs.gov  
Burgess, Bryce (FEMA CORPS)bryce.burgess@fema.dhs.gov  
Carlson, SueSue.Carlson@fema.dhs.gov  
Garcia, Carolinacarolina.garcia@fema.dhs.gov  
Carson, Jadonjadon.carson@fema.dhs.gov  
Adams, ChaneyChaneyAdams@gov.sc.gov  
Cody, Carolcarol.cody@fema.dhs.gov  
Cole, JanellJanell.Cole@fema.dhs.gov  
Cortez, Alfred (FEMA CORPS)alfred.cortez@fema.dhs.gov  
Daly, Johnjohn.daly@fema.dhs.gov  
Salvucci, Danieldaniel.salvucci@fema.dhs.gov  
Dawkins, Johnjohn.dawkins@fema.dhs.gov  
Walker, Diandrediandre.walker@fema.dhs.gov  
Edelman, JohnJohn.Edelman@fema.dhs.gov  
Farmer, Joe (SCEMD)jrfarmer@emd.sc.gov  
Garcia, Carolinacarolina.garcia@fema.dhs.gov  
Garrard, Kelsiekelsie.garrard@fema.dhs.gov  
George, HunterHunter.George@fema.dhs.gov  
Godfrey, Robrgodfrey@gov.sc.gov  
Hardy, Gregorygregory.hardy@fema.dhs.gov  
Harper, MarkMark.Harper@fema.dhs.gov  
Henderson, CarlCarl.Henderson@fema.dhs.gov  
Holmes, Shellishelli.holmes@fema.dhs.gov  
Holschbach, Kristinkristin.holschbach@fema.dhs.gov  
Homstad, JimJim.Homstad@fema.dhs.gov  
Hoopes, GayleGayle.Hoopes@fema.dhs.gov  
keith.garrard@fema.dhs.govkeith.garrard@fema.dhs.gov  
Garrard, Kelsiekelsie.garrard@fema.dhs.gov  
Langhoff, SusanSusan.Langhoff@fema.dhs.gov

Dennis, LatishaLatisha.Dennis@fema.dhs.gov  
Lemaitre, Rafaelrafael.lemaitre@fema.dhs.gov  
Llargues, Danieldaniel.llargues@fema.dhs.gov  
Lopez-de-Victoria, MayraMayra.Lopez-de-Victoria@fema.dhs.gov  
McCormick, Tiarra (FEMA CORPS)tiarra.mccormick@fema.dhs.gov  
McCoy, LetticeLettice.McCoy@fema.dhs.gov  
Nelson, JasonJason.Nelson2@fema.dhs.gov  
Okun, Emilyemily.okun@fema.dhs.gov  
Payton, CrystalCrystal.Payton@fema.dhs.gov  
Pickering, KurtKurt.Pickering@fema.dhs.gov  
Podraza, Amyamy.podraza@fema.dhs.gov  
R4-EAR4-EA@fema.dhs.gov  
Schimsa, RebeccaRebeccaSchimsa@gov.sc.gov  
Riley, Spencerspencer.riley@fema.dhs.gov  
Robinson, Philiciaphilicia.robinson@fema.dhs.gov  
Shafer, MaryMary.Shafer@fema.dhs.gov  
Smith, JamesJames.Smith@fema.dhs.gov  
Smith, Michael LMichael.Smith@fema.dhs.gov  
Smith, Yolanda MYolanda.Smith2@fema.dhs.gov  
Stenson, Kim (SCEMD Director)kstenson@emd.sc.gov  
Patel, SwatiSwatiPatel@gov.sc.gov  
Szczech, GraciaGracia.Szczech@fema.dhs.gov  
thomas.fairigone@fema.dhs.govthomas.fairigone@fema.dhs.gov  
Trapp, Larissalarissa.trapp@fema.dhs.gov  
warren.j.riley@fema.dhs.govwarren.j.riley@fema.dhs.gov  
Weiner, KeithKeith.Weiner@fema.dhs.gov  
Wilson, BettyBetty.Wilson@fema.dhs.gov  
Wood, Michael (FEMA CORPS)michael.wood@fema.dhs.gov  
Woodard, JamesJames.Woodard@fema.dhs.gov  
Worth, CharlesCharles.Worth@fema.dhs.gov  
young, matthew (SBA)matthew.young@sba.gov  
Pippin, ZachZachPippin@gov.sc.gov  
Zuniga, RicardoRicardo.Zuniga@fema.dhs.gov

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Subject: FYSA- FEMA-DR-4241-SC NR 064 Holiday Hours For Disaster Recovery Centers

Attachments: FEMA-DR-4241-SC NR 064 Holiday Hours For Disaster Recovery Centers 12-29  
2015.docx  
FEMA-DR-4241-SC NR 064 Holiday Hours For Disaster Recovery Centers 12-29  
2015.pdf

# NEWS RELEASE

## Holiday Hours for Disaster Recovery Centers

**COLUMBIA, S.C.** – Disaster recovery centers in South Carolina will operate on different schedules around the New Year's holiday.

All recovery centers will be open from 9 a.m. to 4:30 p.m. on New Year's Eve and be closed on New Year's Day. Most of the centers will reopen Jan. 2 and operate from 10 a.m. to 3 p.m. Visit [asd.fema.gov/inter/locator/home.htm](http://asd.fema.gov/inter/locator/home.htm) or call 800-621-3362 to find the closest center.

The deadline for registering for FEMA assistance is **Jan. 3, 2016**. Because the deadline falls on a Sunday, FEMA will accept registrations through the following business day, **Monday, Jan. 4**. Survivors also have until **Jan. 4** to return SBA disaster loan applications.

Many services available at disaster recovery centers are available by calling the FEMA helpline. Applicants can get help by calling 800-621-3362 or TTY 800-462-7585; those who use 711/VRS can call 800-621-3362. Lines are open 7 a.m. to 10 p.m. seven days a week until further notice and will be closed New Year's Day.

Survivors can use the helpline to:

- Register for federal assistance. Households should register only once.
- Ask questions about FEMA decision letters.
- Learn how to appeal FEMA decision letters. All applicants may appeal.
- Inquire about the status of a registration.
- Provide change of address, telephone and bank account numbers and insurance information to avoid disaster assistance processing delays.
- Receive information about FEMA home inspections.
- Get questions answered about federal disaster assistance and the application process.

Applicants should have their nine-digit FEMA registration number and ZIP code if they want to discuss their application.

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).*

*FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.*