



**FEMA**

Dec. 9, 2015  
FEMA-4241-DR NR 053  
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# News Release

## **Holly Hill Disaster Recovery Center Transitions to Disaster Loan Outreach Center**

**COLUMBIA, S.C.** – The Holly Hill disaster recovery center will transition to a disaster loan outreach center beginning Monday, Dec. 14 to accommodate the needs of South Carolina flood survivors.

Representatives from the U.S. Small Business Administration will be available to meet with homeowners, renters and business owners who had disaster-related damage to answer questions, explain SBA's disaster loan program, help them complete their applications and close approved disaster loans.

The center is located at:

- Holly Hill Government Building, Suite B at 8423 Old State Road in Holly Hill

The center is open 9 a.m. to 6 p.m. Monday through Friday.

Survivors with questions about an SBA disaster loan application can also call the SBA Disaster Customer Service Center at 800-659-2955 or TTY 800-877-8339 or email

[DisasterCustomerService@sba.gov](mailto:DisasterCustomerService@sba.gov).

Many services available at disaster recovery centers are also available by calling the FEMA helpline. Applicants can get help by calling 800-621-3362 or TTY 800-462-7585; those who use 711/VRS can call 800-621-3362. Lines are open 7 a.m. to 10 p.m. seven days a week until further notice.

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).*

*FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.*