

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
WalDROP	9-8-11

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 100112	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR cc: Mr. Tech Cleared 10/7/11, letter attached.	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE 9-17-11 <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

RECEIVED

SEP 08 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Arthur Ravenel, Jr.
1413 Wittenberg Drive
Mt Pleasant, SC 29464

Mr. Anthony E. Keck, Director
South Carolina Department of Health and Human Services
1801 Main Street (29201)
P.O. Box 8206
Columbia, SC 29202

September 7, 2011

Dear Mr. Keck,

I understand that you are new to our state and I would like to welcome you here and thank you for your service to our state's most vulnerable citizens. Public service is the most noble of callings and I thank you for your life's dedication.

My son, William Ravenel, is a resident of the Coastal Center near Ladson, one of the facilities overseen by your Department of Health and Human Services. I would like to address some of the discrepancies regarding William in the DHS survey dated 7/14/11 on page 15 regarding client "C" who was identified by staff as my son, William. William, who has Down's Syndrome, was living in a community residence in the summer of 2008 when he choked and aspirated, was hospitalized with pneumonia and subsequently had to have a feeding tube placed. Thereafter, he was transferred to the Coastal Center and after 6 months, the feeding tube was taken out and William was placed on a pureed double portion diet. His weight at his evaluation on 6/17/09 was 142 pounds. At his evaluation the next year on 8/18/10, his weight was 144.9 pounds and his diet continued to be double portioned pureed. At some point, his diet must have been changed because by Christmas, I and the rest of William's family became very concerned with William's gaunt and haggard appearance. We found his weight had dropped to 117 pounds, nearly a 28 pound drop in 4 months. His pants were falling off of him and he looked visibly malnourished. We feared he could have cancer and notified the Coastal Center who also seemed to be concerned with his sudden weight loss.

Subsequently, his double portions were reordered and a daily milkshake was added. Thankfully, William regained his weight and now looks healthy again. Unfortunately, there has been some

misunderstanding at the Coastal Center and with the DHHS survey as to what the appropriate diet should be to maintain William's optimal health and the double portions were discontinued on 8/4/11.

Mr. Keck, we don't want William to have to suffer through another drastic weight loss. We just want his weight to remain at a healthy level for him. We appreciate DHHS's oversight of William's care and we also appreciate the wonderful and compassionate attention William receives at the Coastal Center. We would respectfully request that this issue be revisited with the dietitian to find the appropriate diet to maintain William's optimal weight.

Thank you so much for your consideration of this matter that is so close to my heart. I hope that you will find yourself at home in our fair state.

Sincerely,

A handwritten signature in black ink, appearing to read "Arthur Ravenel, Jr.", written in a cursive style.

Cc: Larry Mattive, Administrator, Coastal Center, SC Department of Disabilities and Special Needs, 9995 Jamison Road, Summerville, SC 29485

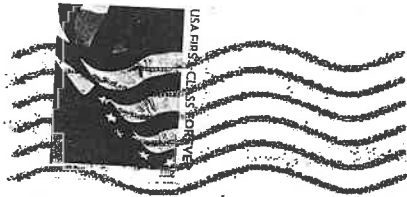
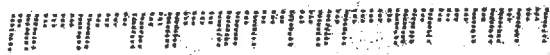
Senator Michael T. Rose, 409 Central Avenue, Summerville, SC 29483

ARTHUR RAVENEL, JR
1413 W. HENDERSON DRIVE
MT PLEASANT, SC 29444

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OFFICE OF THE DIRECTOR

MR. ANTHONY E. KECK, DIRECTOR
SC DEPT. of HEALTH & HUMAN SERVICES
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COLUMBIA, SC 29202

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CHARLESTON SC 294

Log # 112

October 7, 2011

Arthur Ravenel, Jr.
1413 Wittenberg Drive
Mt. Pleasant, South Carolina 29464

Dear Mr. Ravenel:

I appreciate your letter of September 7, 2011 concerning your son William's care at the Coastal Center in Ladson. After I received your letter, I asked Sam Waldrep, Deputy Director of Long Term Care and Behavioral Health, to discuss your concerns with Larry Mattive, Administrator at the Coastal Center.

The concerns that you addressed in your letter result from an on-site survey performed by the South Carolina Department of Health and Environment and Control (SCDHEC). This survey is part of state and federal requirements for Medicaid reimbursement. The Center was cited for not having a formal team conference appropriately documented. This matter has since been resolved between the Coastal Center and SCDHEC.

We have been assured by Mr. Mattive that your son's nutritional plan will not be changed as a result of this issue and that family input will continue to be an important part of the care planning process for William.

Thank you again for being this matter to our attention. Please let me know if we can be of further assistance to you.

Sincerely,



Anthony E. Keck
Director