



Fourth Quarter SFY 2012 - 2013

April 2013 - June 2013

Region 3

| GOAL | Provider Type | Number Of Trips | Provider Cancellation Percentage | Provider Reroute Percentage | Complaint Free Percentage | On Time Performance (A Leg P/U) | On Time Performance (A Leg D/O) | Monthly Overall Service Score |
|------------|-----------------|-----------------|----------------------------------|-----------------------------|---------------------------|---------------------------------|---------------------------------|-------------------------------|
| | | | 15% | 2% | 95% | 90% | 95% | 68 |
| Provider # | | | | | | | | |
| 230 | ADC | 128 | 3.33% | 2.50% | 100.00% | 43.78% | 65.67% | 64 |
| 220 | ADC | 495 | 20.87% | 0.00% | 100.00% | 90.94% | 74.64% | 81 |
| 237 | Ambulance | 4 | 50.00% | 50.00% | 100.00% | 100.00% | 100.00% | 85 |
| 41 | Private Company | 6378 | 21.73% | 3.32% | 98.77% | 86.42% | 76.97% | 45 |
| 46 | Ambulance | 1078 | 19.29% | 61.47% | 99.67% | 83.38% | 77.90% | 55 |
| 47 | Ambulance | 596 | 8.79% | 16.70% | 99.23% | 89.14% | 72.27% | 35 |
| 225 | Ambulance | 265 | 29.64% | 69.78% | 96.95% | 96.00% | 24.00% | 42 |
| 221 | Private Company | 1681 | 17.59% | 21.80% | 99.65% | 70.48% | 59.13% | 51 |
| 51 | Ambulance | 677 | 11.86% | 7.55% | 99.72% | 90.99% | 75.83% | 43 |
| 54 | Private Company | 3537 | 12.05% | 2.07% | 99.22% | 70.17% | 59.39% | 52 |
| 57 | Private Company | 4291 | 15.31% | 10.88% | 99.05% | 68.59% | 62.43% | 36 |
| 58 | Private Company | 3691 | 17.72% | 0.21% | 99.86% | 87.10% | 82.55% | 73 |
| 59 | Private Company | 3729 | 21.82% | 8.82% | 99.95% | 98.90% | 97.33% | 78 |
| 60 | Ambulance | 4107 | 20.18% | 16.18% | 99.83% | 75.70% | 65.66% | 51 |
| 222 | Private Company | 4777 | 26.52% | 3.75% | 98.44% | 71.57% | 62.05% | 49 |
| 71 | ADC | 2197 | 5.52% | 0.00% | 100.00% | 84.27% | 87.90% | 75 |
| 240 | Private Company | 32 | 18.75% | 87.50% | 100.00% | 61.54% | 76.92% | 67 |
| 73 | Private Company | 338 | 11.57% | 30.10% | 100.00% | 90.58% | 94.61% | 69 |
| 77 | Private Company | 5203 | 24.93% | 17.04% | 98.94% | 85.50% | 72.36% | 43 |
| 79 | Private Company | 2965 | 10.08% | 0.67% | 99.87% | 89.20% | 85.58% | 66 |
| 81 | Ambulance | 96 | 7.91% | 0.00% | 97.62% | 45.49% | 47.24% | 65 |
| 82 | Ambulance | 88 | 5.88% | 23.28% | 100.00% | 2.78% | 0.00% | 59 |
| 83 | Ambulance | 629 | 17.97% | 86.47% | 100.00% | 96.92% | 94.23% | 75 |
| 91 | ADC | 241 | 22.82% | 23.65% | 99.59% | 61.63% | 68.60% | 52 |
| 95 | Ambulance | 7493 | 12.44% | 18.04% | 99.30% | 90.08% | 84.91% | 45 |
| 165 | Ambulance | 82 | 84.46% | 66.62% | 98.72% | 0.00% | 0.00% | 60 |



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| | | | 15% | 2% | 95% | 90% | 95% | 68 |
| Provider # | | | | | | | | |
| 101 | Ambulance | 3249 | 22.10% | 11.10% | 99.63% | 79.90% | 76.30% | 43 |
| 102 | Private Company | 629 | 9.30% | 11.34% | 99.36% | 75.73% | 79.94% | 50 |
| 216 | Private Company | 6247 | 20.40% | 10.08% | 98.82% | 84.97% | 71.44% | 45 |
| 130 | Private Company | 3345 | 27.23% | 7.72% | 98.62% | 91.51% | 85.30% | 38 |
| 104 | Private Company | 13682 | 16.25% | 7.04% | 99.77% | 92.30% | 89.20% | 57 |
| 105 | Private Company | 311 | 13.52% | 0.33% | 99.36% | 16.97% | 21.89% | 64 |
| 106 | Ambulance | 196 | 25.91% | 8.26% | 100.00% | 94.63% | 94.85% | 79 |
| 108 | Private Company | 5291 | 18.62% | 4.72% | 96.15% | 65.42% | 61.75% | 40 |
| 109 | Ambulance | 1780 | 20.03% | 8.03% | 99.20% | 85.63% | 66.17% | 47 |
| 110 | Ambulance | 1137 | 22.46% | 43.41% | 100.00% | 94.28% | 92.02% | 75 |
| 232 | Ambulance | 97 | 23.51% | 26.27% | 96.15% | 67.82% | 59.27% | 54 |
| 114 | Private Company | 8155 | 21.14% | 1.08% | 99.29% | 84.04% | 81.19% | 51 |
| 116 | ADC | 2864 | 8.55% | 0.00% | 100.00% | 35.09% | 63.52% | 76 |
| 157 | Private Company | 10231 | 19.14% | 7.56% | 98.36% | 64.49% | 67.95% | 42 |
| 243 | Private Company | 234 | 12.45% | 11.68% | 99.28% | 74.69% | 71.22% | 59 |
| 119 | Private Company | 2 | 50.00% | 0.00% | 100.00% | 0.00% | 0.00% | 55 |
| 242 | Private Company | 4 | 0.00% | 0.00% | 100.00% | 100.00% | 0.00% | 70 |
| 121 | Private Company | 19919 | 19.40% | 1.63% | 99.01% | 61.99% | 74.15% | 57 |
| 122 | Private Company | 7262 | 13.12% | 1.67% | 99.70% | 86.53% | 73.17% | 59 |
| 227 | Ambulance | 1401 | 13.44% | 0.89% | 99.26% | 67.45% | 70.74% | 55 |
| 127 | RTA | 1255 | 59.14% | 24.30% | 99.60% | 70.72% | 73.75% | 52 |
| 128 | RTA | 1344 | 26.79% | 10.04% | 99.40% | 75.43% | 78.23% | 34 |
| 134 | RTA | 1012 | 25.59% | 4.55% | 100.00% | 63.40% | 70.03% | 41 |
| 139 | Ambulance | 4356 | 11.75% | 6.70% | 99.05% | 90.08% | 74.23% | 38 |
| 228 | Private Company | 25 | 12.00% | 0.00% | 100.00% | 70.00% | 60.00% | 63 |
| 213 | Ambulance | 226 | 6.70% | 21.28% | 99.44% | 80.00% | 60.00% | 56 |



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| Provider # | | | | | | | | |
| 142 | Ambulance | 241 | 14.03% | 1.55% | 99.18% | 73.34% | 63.38% | 65 |
| 163 | Private Company | 479 | 4.55% | 0.00% | 100.00% | 6.02% | 25.21% | 63 |
| 13 | Private Company | 2556 | 20.95% | 13.94% | 99.47% | 87.25% | 84.83% | 45 |
| 155 | Ambulance | 7190 | 18.97% | 1.46% | 99.27% | 66.45% | 65.59% | 59 |
| 156 | Private Company | 98 | 38.24% | 496.86% | 97.73% | 87.78% | 73.33% | 63 |
| 159 | ADC | 3034 | 3.27% | 0.47% | 99.87% | 90.33% | 81.23% | 62 |
| 160 | Private Company | 7186 | 13.83% | 10.39% | 99.76% | 81.80% | 80.45% | 51 |
| 169 | Private Company | 7887 | 24.64% | 1.33% | 98.07% | 77.14% | 74.18% | 44 |
| 207 | Private Company | 716 | 29.37% | 45.14% | 99.55% | 81.14% | 71.16% | 57 |
| 175 | Private Company | 15816 | 15.36% | 1.80% | 99.94% | 88.88% | 87.16% | 75 |
| 229 | Private Company | 184 | 17.53% | 15.63% | 99.53% | 59.28% | 55.49% | 68 |
| 187 | RTA | 6670 | 15.77% | 5.41% | 99.74% | 81.04% | 66.35% | 55 |