



Fourth Quarter SFY 2012 - 2013

April 2013 - June 2013

Region 3

	Provider Type	Number Of Trips	Provider Cancellation Percentage	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)	Monthly Overall Service Score
GOAL			15%	2%	95%	90%	95%	68
Provider #								
230	ADC	128	3.33%	2.50%	100.00%	43.78%	65.67%	64
220	ADC	495	20.87%	0.00%	100.00%	90.94%	74.64%	81
237	Ambulance	4	50.00%	50.00%	100.00%	100.00%	100.00%	85
41	Private Company	6378	21.73%	3.32%	98.77%	86.42%	76.97%	45
46	Ambulance	1078	19.29%	61.47%	99.67%	83.38%	77.90%	55
47	Ambulance	596	8.79%	16.70%	99.23%	89.14%	72.27%	35
225	Ambulance	265	29.64%	69.78%	96.95%	96.00%	24.00%	42
221	Private Company	1681	17.59%	21.80%	99.65%	70.48%	59.13%	51
51	Ambulance	677	11.86%	7.55%	99.72%	90.99%	75.83%	43
54	Private Company	3537	12.05%	2.07%	99.22%	70.17%	59.39%	52
57	Private Company	4291	15.31%	10.88%	99.05%	68.59%	62.43%	36
58	Private Company	3691	17.72%	0.21%	99.86%	87.10%	82.55%	73
59	Private Company	3729	21.82%	8.82%	99.95%	98.90%	97.33%	78
60	Ambulance	4107	20.18%	16.18%	99.83%	75.70%	65.66%	51
222	Private Company	4777	26.52%	3.75%	98.44%	71.57%	62.05%	49
71	ADC	2197	5.52%	0.00%	100.00%	84.27%	87.90%	75
240	Private Company	32	18.75%	87.50%	100.00%	61.54%	76.92%	67
73	Private Company	338	11.57%	30.10%	100.00%	90.58%	94.61%	69
77	Private Company	5203	24.93%	17.04%	98.94%	85.50%	72.36%	43
79	Private Company	2965	10.08%	0.67%	99.87%	89.20%	85.58%	66
81	Ambulance	96	7.91%	0.00%	97.62%	45.49%	47.24%	65
82	Ambulance	88	5.88%	23.28%	100.00%	2.78%	0.00%	59
83	Ambulance	629	17.97%	86.47%	100.00%	96.92%	94.23%	75
91	ADC	241	22.82%	23.65%	99.59%	61.63%	68.60%	52
95	Ambulance	7493	12.44%	18.04%	99.30%	90.08%	84.91%	45
165	Ambulance	82	84.46%	66.62%	98.72%	0.00%	0.00%	60



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Provider #								
101	Ambulance	3249	22.10%	11.10%	99.63%	79.90%	76.30%	43
102	Private Company	629	9.30%	11.34%	99.36%	75.73%	79.94%	50
216	Private Company	6247	20.40%	10.08%	98.82%	84.97%	71.44%	45
130	Private Company	3345	27.23%	7.72%	98.62%	91.51%	85.30%	38
104	Private Company	13682	16.25%	7.04%	99.77%	92.30%	89.20%	57
105	Private Company	311	13.52%	0.33%	99.36%	16.97%	21.89%	64
106	Ambulance	196	25.91%	8.26%	100.00%	94.63%	94.85%	79
108	Private Company	5291	18.62%	4.72%	96.15%	65.42%	61.75%	40
109	Ambulance	1780	20.03%	8.03%	99.20%	85.63%	66.17%	47
110	Ambulance	1137	22.46%	43.41%	100.00%	94.28%	92.02%	75
232	Ambulance	97	23.51%	26.27%	96.15%	67.82%	59.27%	54
114	Private Company	8155	21.14%	1.08%	99.29%	84.04%	81.19%	51
116	ADC	2864	8.55%	0.00%	100.00%	35.09%	63.52%	76
157	Private Company	10231	19.14%	7.56%	98.36%	64.49%	67.95%	42
243	Private Company	234	12.45%	11.68%	99.28%	74.69%	71.22%	59
119	Private Company	2	50.00%	0.00%	100.00%	0.00%	0.00%	55
242	Private Company	4	0.00%	0.00%	100.00%	100.00%	0.00%	70
121	Private Company	19919	19.40%	1.63%	99.01%	61.99%	74.15%	57
122	Private Company	7262	13.12%	1.67%	99.70%	86.53%	73.17%	59
227	Ambulance	1401	13.44%	0.89%	99.26%	67.45%	70.74%	55
127	RTA	1255	59.14%	24.30%	99.60%	70.72%	73.75%	52
128	RTA	1344	26.79%	10.04%	99.40%	75.43%	78.23%	34
134	RTA	1012	25.59%	4.55%	100.00%	63.40%	70.03%	41
139	Ambulance	4356	11.75%	6.70%	99.05%	90.08%	74.23%	38
228	Private Company	25	12.00%	0.00%	100.00%	70.00%	60.00%	63
213	Ambulance	226	6.70%	21.28%	99.44%	80.00%	60.00%	56



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Provider #								
142	Ambulance	241	14.03%	1.55%	99.18%	73.34%	63.38%	65
163	Private Company	479	4.55%	0.00%	100.00%	6.02%	25.21%	63
13	Private Company	2556	20.95%	13.94%	99.47%	87.25%	84.83%	45
155	Ambulance	7190	18.97%	1.46%	99.27%	66.45%	65.59%	59
156	Private Company	98	38.24%	496.86%	97.73%	87.78%	73.33%	63
159	ADC	3034	3.27%	0.47%	99.87%	90.33%	81.23%	62
160	Private Company	7186	13.83%	10.39%	99.76%	81.80%	80.45%	51
169	Private Company	7887	24.64%	1.33%	98.07%	77.14%	74.18%	44
207	Private Company	716	29.37%	45.14%	99.55%	81.14%	71.16%	57
175	Private Company	15816	15.36%	1.80%	99.94%	88.88%	87.16%	75
229	Private Company	184	17.53%	15.63%	99.53%	59.28%	55.49%	68
187	RTA	6670	15.77%	5.41%	99.74%	81.04%	66.35%	55