

National Agency	World Relief	Affiliate Code	???
Office State	SC	Office City	Spartanburg
Office Name	WR Spartanburg		
Office Address	TBD		
JOINT SITE		SUB-OFFICE	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	
R&P PROGRAM AFFILIATE STAFFING		CASE PLACEMENT LOCATIONS	
	FY2014	FY2015	Zip code(s) in which affiliate is able to place cases:
R&P FTE paid by R&P	0	1	
R&P FTE paid by other (not volunteers)	0	0.5	
Total Client/FTE Ratio	0	40	

CASELOAD STATISTICS (number of individuals)	FY2013 Actual Arrivals					0
	FY2014 Acknowledged Capacity					0
	FY2014 Anticipated Arrivals					0
PROPOSED FY 2015	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	5	5	0	5	5	20
No U.S. Tie Capacity	10	10	0	10	10	40
Total Capacity	15	15	0	15	15	60

FY2013 R&P PERIOD REPORT OUTCOMES			
R&P Period Employment % (individuals):	0%, 0/0	R&P Period Out-Migration % (individuals):	0%, 0/0
Total R&P Period Reports Submitted for FY2013 (number of cases/number of individuals):		0 Cases/ 0 Individuals	
Number of reports showing social security card application as late or incomplete			0 Cases
Number of reports showing enrollment in cash assistance as late or incomplete			0 Cases
Number of reports showing enrollment in medical assistance as late or incomplete			0 Cases
Number of reports showing enrollment in SNAP (food stamps) as late or incomplete			0 Cases
Number of reports showing enrollment in ESL as late or incomplete			0 Cases
Number of reports showing enrollment in employment services as late or incomplete			0 Cases
Number of reports showing school enrollment of minor child as late or incomplete			0 Cases
Number of reports showing health screening as late or incomplete			0 Cases
Number of reports showing enrollment in other services as appropriate as late or incomplete			0 Cases
Number of reports showing household income not exceeding expenses			0 Cases
Number of reports showing that refugee is unable to identify source(s) of household income and expenses after R&P assistance ends			0 Cases

RECENT/PROPOSED CASELOAD	
Nationalities and ethnicities served in FY2013 and FY2014	N/A
Proposed new nationalities expected to be served at this location in FY2015	Burmese, Colombians, Congolese, Cubans, Iraqis, Sudanese, Syrians
Languages available on staff	TBD
Languages available from within the community of resettlement	Arabic, Burmese, Cambodian, Cantonese, French, Hindi, Mandarin, Russian, Spanish, Ukrainian, Vietnamese
Other language resources used by affiliate (note frequency and general circumstances of use)	TBD

SITE RATIONALE	
Number of other affiliates present	0
Local overall unemployment rate	4.8% (April, 2014)
Available jobs	Nearly 60% of Spartanburg County's workforce is employed in one of five occupational categories, most of which include entry level positions: Office and Administrative Support (16%), Production (including manufacturing, 15.5%), Sales (including most retail positions, 10.4%), Food Preparation and Serving (8.6%), Transportation and Material Moving (8.3%). Source: U.S. Bureau of Labor Statistics.
Average starting wage	The Median Hourly Wage for the five categories listed above is \$12.91. The minimum hourly wage for South Carolina is \$7.25.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$572 Available: Frequently 2-Bedroom: \$678 Available: Frequently 3-Bedroom: \$906 Available: Frequently
English language programs available for newly arrived refugees and average wait time	Pre-Literate: Yes Avg Wait Time = 6 weeks Beginner: Yes Avg Wait Time = 1 weeks Intermediate: Yes Avg Wait Time = 1 weeks Advanced: Yes Avg Wait Time = 12 weeks

- 1) **Health Care Access:** Relationships with local medical, dental, and mental health service providers will be cultivated in the months prior to opening. WR Home Office staff will consult with South Carolina's State Refugee Health Coordinator to develop a plan to administer health screenings. Staff will then meet with potential service providers on site in August 2014, to evaluate capacity, cultural competency, language availability and/or comfort working with an interpreter, and Medicaid/RMA acceptance. Consideration will also be given to providers' proximity to refugee housing and public transportation. Once providers gain experience administering screenings and making follow-up referrals as needed, it is anticipated that WR

Spartanburg's modest caseload of 60 arrivals should result in few delays in service. Prior to assurance, refugees' biographical data will be shared with the State Refugee Health Coordinator and local care providers to ensure that services are available. WR Spartanburg staff will contact providers to schedule appointments and share medical documents as soon as arrivals are confirmed. Additional pertinent information obtained after arrival will be transmitted to providers as needed.

- 2) **Refugees with Special Needs:** Until working relationships with local care providers are established as described above, WR Home Office will avoid sending cases with advanced medical issues to WR Spartanburg. If complex cases are identified, WR Spartanburg and Home Office staff will consult with the State Refugee Health Coordinator during the pre-assurance and pre-arrival phases to discuss particular needs and whether local services are sufficient to serve the case. With regard to non-medical special needs, particular priority will be placed on connecting single parent cases with caring, well-trained co-sponsors, who will assist with housing, child care, tutoring, life skills training, and employment. Although resources for LGBTI individuals are fewer than elsewhere in the country, several groups hold monthly support groups and social events in the Upstate region.
- 3) **Public Outreach:** WR Spartanburg will initiate a broad-based outreach to local stakeholders, including churches, community groups, public K-12 schools, colleges and universities, law enforcement, government agencies, elected officials, employers, rental property owners, medical and mental health care providers, and the community at large. WR Spartanburg will hold public information sessions, utilize local media such as newspapers, radio, and television, and address questions and challenges through frequent communication. Public events, such as a "grand opening" for the new office and World Refugee Day observances, may be organized to raise awareness and encourage celebration of refugee resettlement in the Upstate region. Social media, electronic, and print content will be made available to introduce WR Spartanburg, explain its mission and services, recruit volunteers and donors, and above all, cultivate a supportive, welcoming environment for new arrivals.
- 4) **Financial Resources:**

Projected Contributions to the R&P Program				
Type of Donor	FY 2014 Estimated Cash	FY 2014 Estimated In-kind Value	FY 2015 Projected Cash	FY 2015 Projected In-kind Value
Foundations/Corporations				
Faith-based/Community-based Organizations			\$10,000	\$4,000
Fees for Service				
Individuals				\$1,000
Volunteer Hours/Miles				\$8,000
State/County/Local Government				
Headquarters			\$30,000	
Affiliate/Sub-office				
Other:				

TOTALS			\$40,000	\$13,000
TOTALS PER CAPITA			\$667	\$217

- 5) **Volunteer and Co-Sponsorship Programs:** Successful integration into any community depends largely upon mutually supportive relationships with one's neighbors. Therefore, WR Spartanburg will strive for as many refugees as possible to be introduced to their new environment through contact with co-sponsors and volunteers. The goal for FY 2015 will be for 10 cases to be served by Good Neighbor Teams, comprised of church and other community groups who commit to co-sponsor a given refugee case. WR Spartanburg staff will train these teams to assist with R&P services such as apartment furnishing, clothing and household item donations, transportation to and from appointments, cultural orientation, tutoring English, employment and life skills training, and help navigating public transportation. Although Good Neighbor Teams initially agree to serve their case for a limited time (usually coinciding with the 90-day R&P service period), it is hoped that, through repeated, informal contact, co-sponsorships will evolve, as the project name suggests, into a network of good neighbors who support one another for years to come. WR Spartanburg will also welcome individual volunteers, who will be trained to serve according to their interests and availability.
- 6) **Grievance and Protection from Sexual Exploitation and Abuse (PSEA) policy and plan:** World Relief has a corporate Grievance Policy (#0540) and a PSEA Policy (#0560). In addition, Policy #0566, "Protection of Children: Code of Conduct" incorporates the IASC's six core principles.