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To: Kester, Tonykester@aging.sc.gov
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Subject: Agenda Now Available: UM Master Class for Health Plans

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The Utilization Management Master Class for Health Plans

Hi Tony,

Save the date: You can't afford to miss the **Utilization Management Master Class for Health Plans, October 24-25, 2016 at The Standard Club in Chicago, Illinois!**

Featuring a pre-conference workshop on mastering the basics of NCQA's rigorous program standards, and featured topics including strategies for overcoming your health plan's drug utilization challenges, keys to streamlining your appeals processing & determinations, as well as critical steps to integrating and improving behavioral health UM.

[Website](#) | [Brochure](#) | [Register](#)

Top Reasons to Attend

- Find out how leading plans are controlling and reducing medical costs with innovative utilization and care management programs
- Join an interactive discussion on cross-cutting UM/pharmacy issues and take away a holistic understanding of potential solutions to pharma utilization challenges
- Get strategies and ideas for streamlining your appeals processing and determinations to maintain operational compliance
- Learn the critical steps you need to take to optimize your UM quality measures
- Hear from UPMC Health Plan as they share best practices and lessons learned from their approach to the challenge of readmissions
- Find out how you can improve the timeliness of your UM decisions to avoid disruptions to the provision of your members care
- Take away proven strategies to strengthen your UM & CM transitions to successfully manage your most challenging members
- Strengthen your UM program structure with enhanced program and position descriptions to ensure full compliance
- Find out how you should be integrating your care management teams with quality improvement, compliance and network contracting
- Get practical methods for managing your members' with chronic pain management issues

Who Should Attend?

Designed for Medicare Advantage, Medicaid and Commercial plan executives and senior leaders, this program will benefit individuals with the following responsibilities:

- Utilization Management
- Case Management
- Healthcare Services
- Clinical Operations
- Medical Services
- Quality Improvement
- Appeals
- Compliance Monitoring
- Internal & External Audit

Registration Details

Priority Code - PHN48-EM1

Early Bird Health Plan Rate* - \$1595 (*\$1895 with workshop*)

Early Bird Service Providers/ Consultants Rate - \$2095 (*\$2395 with workshop*)

Early bird prices end 9/23.

*subject to HEA approval

For more information and to register, visit the [website](#) or contact:

Kathie Eberhard at 704-341-2641 or keberhard@healthcare-conferences.com

For speaking and sponsorship opportunities, contact:

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