

**From:** Stirling, Bryan  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 3/25/2013 8:49:23 PM  
**Subject:** Fw: SCDOR Stats

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**From:** Anel Linsenbardt [mailto:Anel.Linsenbardt@experianinteractive.com]  
**Sent:** Monday, March 25, 2013 08:44 PM  
**To:** Stirling, Bryan  
**Cc:** Michael Bruemmer <Michael.Bruemmer@experianinteractive.com>; Ozzie Fonseca <ofonseca@experianinteractive.com>; 'Jon.Neiditz@nelsonmullins.com' <Jon.Neiditz@nelsonmullins.com>; Ken Bixler <Ken.Bixler@experianinteractive.com>; 'thad.westbrook@nelsonmullins.com' <thad.westbrook@nelsonmullins.com>; Greg Young <Greg.Young@experianinteractive.com>; 'Milton Kimpson' <KimpsoM@sctax.org>; Patel, Swati; Godfrey, Rob  
**Subject:** SCDOR Stats

Current numbers:

Activations: 1,366,507  
Family Secure: 39,355  
Calls: 1,199,220  
Average speed of answer: 3.5min

Best Regards,  
Anel Nevarez Linsenbardt  
Account Manager - Data Breach Resolution  
Experian Consumer Services



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