

9-22-15

Dear Gov. Haley,

I am writing with a concern not only in SC, but in our community we live in Windsor Lake and take Pride in Keeping our community Clean. According to SC Littering Laws Section 16-11-700, it is illegal to throw items from a vehicle. Can this be applied to large Companies?

The State Newspaper, Extra Edition, drives through Communities throwing newspapers in everyone's driveway. If not picked up the same day, it Causes our Community to look untidy. Many residents have newspaper boxes. When speaking to The State about this situation, they said they don't use the newspaper

boxes for the Extra Edition.

I am including emails from them, as well as pictures of how our community looks after a delivery.

If they are littering in our Community, I'm sure they are doing it in others. It's a shame that such a large company as The State doesn't care about the appearance of SC.

Can we force them to take the time to use the newspaper boxes?

Thank you for your time.

Rebecca Firegan  
2904 Chatsworth Rd  
Columbia SC 29223  
803-629-1926

CC: Jim Manning, County Councilman





## Rebecca Finegan

---

**From:** Customer service, COL <customerservice@thestate.com>  
**Sent:** Friday, September 4, 2015 7:53 PM  
**To:** Rebecca Finegan  
**Subject:** Re: More pictures

Hi Rebecca,

I forwarded these onto the distribution manager and we will be taking a look into this for you.

Thank you.

Tia  
Customer Service  
1-800-888-3566

Customer Service  
The State Media Company  
PO Box 1333  
Columbia, SC 29202  
1-800-888-3566  
customerservice@thestate.com

On Fri, Sep 4, 2015 at 3:35 PM, Rebecca Finegan <patecca@bellsouth.net> wrote:

As you can see, some of the papers are next to a paper box. I have many more pictures so please let me know if you need more. Obviously this is not only happening in our community. The State newspaper is leaving litter throughout SC. Does anyone care how our communities look?

## Rebecca Finegan

---

**From:** Customer service, COL <customerservice@thestate.com>  
**Sent:** Friday, September 4, 2015 7:42 PM  
**To:** Rebecca Finegan  
**Subject:** Re: Contact Us - Newspaper Delivery

Dear Mrs. Finegan,

Thank you for contacting customer service. I can understand how you feel, but unfortunately we can only stop delivery of The Extra paper if the current residence call in to cancel it at their individual addresses. Thank you.

Sincerely,

Tia  
Customer Service  
1-800-888-3566

Customer Service  
The State Media Company  
PO Box 1333  
Columbia, SC 29202  
1-800-888-3566  
customerservice@thestate.com

On Fri, Sep 4, 2015 at 8:38 AM, Rebecca Finegan <patecca@bellsouth.net> wrote:

It's not my address only. Your papers are littering our entire community. We have seen your deliverers driving down the middle of the road and throwing papers towards each house. That is littering. If I did that, I'd be fined. There are newspaper mailboxes for that purpose. Our entire community is looking trashing because of Your newspaper

Sent from my iPhone

On Sep 3, 2015, at 8:01 PM, Customer service, COL <customerservice@thestate.com> wrote:

Dear Mrs. Finegan,

Thank you for contacting customer service. Your request to stop The Extra, at your address only, has been received and processed. Thank you.

Sincerely,

Tia

**Rebecca Finegan**

---

**From:** Customer service, COL <customerservice@thestate.com>  
**Sent:** Thursday, September 3, 2015 8:02 PM  
**To:** patecca@bellsouth.net  
**Subject:** Re: Contact Us - Newspaper Delivery

Dear Mrs. Finegan,

Thank you for contacting customer service. Your request to stop The Extra, at your address only, has been received and processed. Thank you.

Sincerely,

Tia  
Customer Service  
1-800-888-3566

Customer Service  
The State Media Company  
PO Box 1333  
Columbia, SC 29202  
1-800-888-3566  
customerservice@thestate.com

On Thu, Sep 3, 2015 at 2:53 PM, [thestate.com](mailto:thestate.com) <[no-reply@wufoo.com](mailto:no-reply@wufoo.com)> wrote:

<b>Subject *</b>	Newspaper Delivery
<b>Name *</b>	Rebecca Finegan
<b>Email *</b>	<a href="mailto:patecca@bellsouth.net">patecca@bellsouth.net</a>
<b>Phone Number</b>	<u>8036291926</u>
<b>Zip Code *</b>	29223
<b>Comments or Questions *</b>	I live at 2904 Chatsworth rd 29223 in Windsor Lake Community. Coming in from Trenholm Rd onto Acotsman there are newspapers in many driveways. Take a left staying on Scotsman and a left on Chatsworth, you will see many newspapers that one of your carriers just

throws

In driveways. I have pictures of newspapers that have come out of plastic and blown all over, making our community messy. I'm pretty sure this is not only considering solicitation, but littering. If this is not something you can stop, I will submit a complaint to the Ombudsman office