

From: Taylor, Richele
To: Haltiwanger, KatherineKatherineHaltiwanger@gov.sc.gov
CC: Peters, HalHalPeters@gov.sc.gov
Date: 10/6/2016 12:24:45 PM
Subject: Re: Insurance Override?

I'll look into. I've gone to DC and transferred sc prescription. Weird

Richele K Taylor
Chief Legal Counsel
Office of the Governor
South Carolina
Direct 803-734-8465

Sent from my iPhone

On Oct 6, 2016, at 12:22 PM, Haltiwanger, Katherine <KatherineHaltiwanger@gov.sc.gov> wrote:

See below.

From: Casserly, James
Sent: Thursday, October 06, 2016 12:22 PM
To: Haltiwanger, Katherine
Subject: FW: Insurance Override?

FYI

Jim Casserly
Director, Ombudsman
Office of Executive Policy and Programs

The South Carolina
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1200 Senate Street, Suite 104, Columbia, SC 29201
(803) 734-7215

The South Carolina Department of Administration (Admin) serves the citizens of South Carolina and agency partners by leading innovative efforts to provide secure, cost-effective, responsive and standardized services.

From: Thomas, Katherine
Sent: Thursday, October 06, 2016 12:20 PM
To: Casserly, James
Subject: Insurance Override?

A pharmacist from Greenville called re: an evacuee from Charleston who had forgotten his prescription. United Healthcare told him they had not received an override from South Carolina. Had the customer been from Florida, which has arranged for the override, he would have been able to apply the insurance. As it was, the evacuee had to pay for the medication.

Katherine Thomas
Program Coordinator I, Ombudsman
Office of Executive Policy and Programs

The South Carolina
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