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**To:** Kester, Tonykester@aging.sc.gov  
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**Subject:** Most successful outreach to veterans in the nation – Network of Care to surpass 3 million visits

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Hello,

The remarkable [Network of Care for Veterans, Service Members & Their Families](#) has now served more than 3 million visitors in the past five years, making it the nation's most successful and used outreach tool for our returning service members and their families.

The Network of Care's success lies in the fact that it is the only one-stop shop for information, assistance and support in the country. This unique, Web-based virtual community combines the most important programs from local service providers; the Department of Defense, the VA, and a variety of best-in-class national resources with all programs, agencies and support *locally*.

The Network of Care is the opposite of "bureaucratic" in that the resources are gathered regardless of how they are funded, thus putting the service member in the center of a collaborative of information. As a result, the Network of Care made more than 760,000 online referrals nationwide in just 2015.

The Network of Care includes:

- A Service Directory of *all* federal, state and local services – customized to the local area.
- A state-of-the-art Library that includes self-assessments and online recovery tools.
- Personal Health Records that sync with Blue Button medical-record acquisition from the VA.
- News; community calendars; social networking; announcements, and advocacy.
- All crisis and emergency services; Assistive Devices; housing programs, and employment opportunities.
- And much more.

The Network of Care, first established in California and Maryland, has been replicated in many counties and states across the nation and is strongly supported by a wide range of veterans' groups and behavioral-health professionals. Once acquired by a state or county, it is free to the public and is commercial-free as well.

If you have any questions or would like a more in-depth demonstration of how the Network of Care for Veterans, Service Members & Their Families works, please contact me at [Bruce@trilogyir.com](mailto:Bruce@trilogyir.com) or (415) 458-5900.

Thank you,

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