

**From:** Kester, Tony  
**To:** 'Shelia Welch' <Shelia.Welch@caresouth-carolina.com>  
**Date:** 6/17/2014 9:05:03 AM  
**Subject:** RE: REFERRAL

---

I can't get the Governor's Office to call me back about this program.

Tony Kester  
Aging Director  
South Carolina Lieutenant Governor's Office on Aging  
1301 Gervais Street, Suite 350  
Columbia, SC 29201  
Phone 803-734-9910, Fax 803-734-9886  
kester@aging.sc.gov

CONFIDENTIALITY NOTICE: This electronic email may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message.

---

**From:** Shelia Welch [mailto:Shelia.Welch@caresouth-carolina.com]  
**Sent:** Monday, June 16, 2014 7:38 PM  
**To:** Kester, Tony  
**Subject:** Re: REFERRAL

Thanks Tony. Just venting. It just annoys me to no end that we get complaints about a program from a Senator via the Governors Office and the Governors office is the one that funds it.

Shelia Welch, Director of Vantage Point, the Aging and Disability Resource Center of the Pee Dee

On Jun 16, 2014, at 5:43 PM, "Kester, Tony" <kester@aging.sc.gov> wrote:

Sheila,

A Proviso was added to our budget that addresses this problem. We will be talking about this shortly.  
This complaint is not new and has reached the Legislature.

Tony Kester  
Aging Director  
South Carolina Lieutenant Governor's Office on Aging  
1301 Gervais Street, Suite 350  
Columbia, SC 29201  
Phone 803-734-9910, Fax 803-734-9886  
[kester@aging.sc.gov](mailto:kester@aging.sc.gov)

CONFIDENTIALITY NOTICE: This electronic email may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message.

---

**From:** Shelia Welch [mailto:Shelia.Welch@caresouth-carolina.com]  
**Sent:** Monday, June 16, 2014 4:09 PM  
**To:** Kester, Tony  
**Subject:** Fwd: REFERRAL

This is the second referral we have gotten today for energy assistance/weatherization. This is a

Community Action Agency service funded by the Governors' office. We have this problem every year. We can't get them to return calls to us of the clients. You have no problem calling us when a complaint is made. How do we get the Governors' Office to handle their programs and problems with their sub granted like you do?

Shelia Welch, Director of Vantage Point, the Aging and Disability Resource Center of the Pee Dee

Begin forwarded message:

**From:** Shelia Welch <[Shelia.Welch@caresouth-carolina.com](mailto:Shelia.Welch@caresouth-carolina.com)>  
**Date:** June 16, 2014 at 4:01:18 PM EDT  
**To:** Wendy Driggers <[Wendy.Driggers@caresouth-carolina.com](mailto:Wendy.Driggers@caresouth-carolina.com)>  
**Subject:** Fwd: REFERRAL

Shelia Welch, Director of Vantage Point, the Aging and Disability Resource Center of the Pee Dee

Begin forwarded message:

**From:** Michelle Anderson <[Michelle.Anderson@caresouth-carolina.com](mailto:Michelle.Anderson@caresouth-carolina.com)>  
**Date:** June 16, 2014 at 8:22:01 AM EDT  
**To:** Wendy Driggers <[Wendy.Driggers@caresouth-carolina.com](mailto:Wendy.Driggers@caresouth-carolina.com)>  
**Cc:** Shelia Welch <[Shelia.Welch@caresouth-carolina.com](mailto:Shelia.Welch@caresouth-carolina.com)>, Sherry Johnson <[Sherry.Johnson@caresouth-carolina.com](mailto:Sherry.Johnson@caresouth-carolina.com)>, Gloria Zabawa <[Gloria.Zabawa@caresouth-carolina.com](mailto:Gloria.Zabawa@caresouth-carolina.com)>  
**Subject:** REFERRAL

Wendy,

Officer Benjamin from the Florence City PD called me about a seventy plus year old that her home was broken into. Her air conditioner was stolen and she is looking for help trying to replace.  
676-8800 ext 1049. She is a morning briefing now so you may want to call her around 10. Thanks.

*Michelle Anderson  
Regional Long Term Care Ombudsman  
Pee Dee Area Agency on Aging  
Vantage Point  
PO Box 999  
Hartsville, SC 29551  
843-383-8632 (office)  
843-383-8754 (fax)*

*"The rights of every person are diminished*

when the  
rights of one are threatened."  
-John F. Kennedy

"CONFIDENTIALITY NOTICE: This electronic email may contain information that is privileged, confidential, and/or otherwise protected from disclosure to anyone other than its intended recipient(s). Any dissemination or use of this electronic mail or its contents by persons other than the intended recipient(s) is strictly prohibited. If you have received this communication in error, please notify the sender immediately by reply email so that we may correct our internal records. Please then delete the original message."

---

Confidentiality Note

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.

---

Confidentiality Note

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is STRICTLY PROHIBITED.

If you have received this in error, please notify us immediately and destroy the related message.