



Third Quarter SFY 2012 - 2013

Jan 2013 - March 2013

Region 2

Provider Type	Number Of Trips	Provider Cancellation Percentage	Provider Reroute Percentage	Complaint Free Percentage	On Time Performance (A Leg P/U)	On Time Performance (A Leg D/O)	Monthly Overall Service Score
GOAL		15%	2%	95%	90%	95%	68
Provider #							
36	Private Company	867	27.03%	63.99%	99.23%	98.77%	59
38	Private Company	1889	25.60%	5.08%	100.00%	94.56%	79
39	Private Company	10859	12.91%	5.53%	99.60%	92.72%	58
40	COA	10166	20.46%	8.10%	97.83%	64.48%	39
42	ADC	3018	12.55%	0.18%	99.93%	88.59%	74
43	COA	2483	11.71%	7.19%	99.81%	82.58%	43
44	Ambulance	53	18.59%	0.00%	100.00%	100.00%	80
46	Ambulance	2661	12.15%	24.34%	100.00%	93.09%	62
218	Private Company	582	13.13%	16.74%	99.30%	83.38%	58
48	COA	4875	18.56%	2.21%	99.91%	92.72%	71
50	Private Company	6497	19.97%	7.14%	98.47%	73.37%	38
52	Private Company	4880	18.58%	8.23%	99.65%	85.84%	44
65	Private Company	3083	16.33%	11.18%	96.31%	83.11%	36
53	ADC	3321	14.44%	1.14%	100.00%	94.65%	86
55	Private Company	4995	17.79%	9.47%	99.67%	87.06%	38
56	Ambulance	2489	7.52%	18.37%	99.92%	78.64%	49
57	Private Company	5224	15.33%	12.80%	98.72%	65.60%	35
61	Private Company	13059	17.69%	1.45%	98.96%	77.17%	49
65	Private Company	5518	27.95%	0.00%	100.00%	66.89%	85
68	Ambulance	212	20.98%	11.74%	100.00%	81.00%	67
70	Private Company	1	100.00%	0.00%	100.00%	0.00%	85
72	Private Company	1276	20.63%	89.67%	99.92%	92.34%	54
9	Private Company	1999	12.62%	16.66%	98.73%	75.46%	22
74	ADC	1654	6.24%	2.15%	100.00%	81.68%	69
75	ADC	2450	13.38%	44.27%	99.52%	78.65%	30
76	ADC	533	14.12%	0.40%	99.56%	36.95%	60
199	Private Company	3673	14.31%	5.38%	99.73%	73.73%	50



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Provider #							
78	Private Company	812	19.31%	2.81%	98.41%	65.21%	33
80	RTA	5110	20.10%	2.25%	99.94%	90.22%	71
84	Private Company	246	5.41%	5.88%	99.63%	65.83%	56
86	Private Company	3695	21.60%	1.96%	99.83%	77.38%	75
87	Private Company	482	15.61%	34.45%	100.00%	81.61%	50
206	ADC	211	18.50%	0.00%	100.00%	30.16%	79
89	Private Company	7068	22.41%	12.68%	98.06%	85.01%	36
90	Private Company	347	3.99%	2.08%	98.68%	76.80%	36
211	ADC	374	10.76%	0.00%	100.00%	93.65%	80
92	Private Company	2366	16.85%	71.17%	99.00%	52.43%	30
94	ADC	6453	12.20%	0.50%	100.00%	56.28%	76
219	Private Company	898	11.66%	56.17%	98.75%	49.76%	34
200	Ambulance	5	58.33%	0.00%	100.00%	0.00%	60
95	Ambulance	6269	14.31%	11.73%	99.59%	91.75%	53
96	COA	5849	22.41%	6.78%	99.91%	94.31%	70
204	Ambulance	8	0.00%	0.00%	100.00%	75.00%	70
97	ADC	3955	18.44%	0.94%	100.00%	72.17%	77
98	Ambulance	1222	18.31%	9.18%	100.00%	87.69%	56
99	Ambulance	2	0.00%	200.00%	100.00%	50.00%	35
106	Ambulance	136	14.52%	9.45%	100.00%	95.93%	63
107	Ambulance	372	15.78%	16.14%	98.41%	75.52%	45
111	Private Company	21	51.28%	341.03%	80.77%	100.00%	50
112	Private Company	6599	14.90%	14.96%	99.45%	95.52%	40
113	Private Company	4104	21.08%	6.41%	99.64%	89.16%	44
115	Private Company	1451	19.34%	9.14%	99.51%	90.55%	48
117	Private Company	2538	8.41%	33.45%	99.91%	64.13%	54
118	COA	3577	18.53%	1.00%	99.81%	82.44%	68



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GOAL		15%	2%	95%	90%	95%	68	
Provider #								
120	Private Company	3151	7.67%	4.05%	99.75%	86.45%	90.05%	49
212	Private Company	4902	17.73%	44.76%	99.17%	68.85%	59.68%	39
18	Ambulance	4322	18.49%	26.80%	99.83%	90.26%	83.46%	48
23	Private Company	7412	16.26%	3.57%	98.81%	88.71%	84.47%	47
126	Private Company	968	13.94%	18.36%	99.89%	97.74%	94.69%	68
139	Ambulance	3784	10.90%	4.17%	99.24%	86.39%	66.34%	43
140	Private Company	6259	14.85%	12.54%	99.77%	92.76%	94.23%	61
141	Private Company	729	15.81%	26.55%	98.99%	68.37%	66.90%	43
151	Private Company	2415	19.79%	9.41%	99.88%	88.31%	88.56%	60
20	Private Company	185	24.59%	54.62%	98.20%	89.87%	79.37%	54
158	COA	4963	20.50%	4.14%	99.92%	87.79%	85.35%	69
133	Private Company	4476	21.68%	3.80%	98.75%	70.02%	60.95%	49
162	Private Company	10957	14.18%	5.49%	99.51%	78.72%	74.74%	47
166	Private Company	4271	7.67%	8.79%	99.25%	73.05%	70.25%	32
167	Private Company	846	16.84%	13.64%	99.54%	88.33%	89.93%	57
170	Private Company	318	14.20%	68.05%	100.00%	64.77%	79.08%	66
171	RTA	19	100.00%	3394.74%	94.74%	0.00%	0.00%	25
172	RTA	16	100.00%	356.25%	100.00%	0.00%	0.00%	35
172	Private Company	3504	15.57%	6.47%	97.88%	75.45%	60.97%	26
185	Private Company	126	6.67%	0.98%	100.00%	36.30%	36.91%	71
35	Ambulance	691	17.93%	71.08%	100.00%	94.26%	85.14%	60
188	Ambulance	409	16.26%	2.30%	99.60%	91.77%	77.61%	52
189	COA	7376	31.99%	3.40%	99.85%	93.69%	78.80%	72
190	Private Company	7119	18.72%	34.02%	99.62%	90.15%	77.47%	50