

From:

To:

Date: 11/3/2008 3:25:12 PM

Subject:

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Dear Chief Administrators:

Today, from 10:19 am to 1:03 pm, the CDLIS application's hosting vendor's (EDS) site experienced a wide-spread connectivity outage due to a large fiber cut. That internal network issue affected several of EDS' mainframe systems.

We apologize for the inconvenience to you and to your customers. We will continue to work with EDS to obtain a final root cause analysis as well as a remediation plan to prevent the problem from occurring in the future.

Please feel free to forward media calls to AAMVA's Jason King at [jking@aamva.org](mailto:jking@aamva.org) or 703-908-8287.

And if you have technical or operational questions, please direct them to Tom Kubala at [tkubala@aamva.org](mailto:tkubala@aamva.org) or 703-908-8269.

Best regards,

Neil

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