

**From:** Catherine McNicoll <CatherineMcNicoll@scstatehouse.gov>  
**To:** 'Broome, Darryl' <dbroome@aging.sc.gov>  
Danny Varat <DannyVarat@scstatehouse.gov>  
**Date:** 3/8/2017 4:26:06 PM  
**Subject:** RE: Elder Care

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Darryl,

Thank you for calling for the clarification. We are really just trying to see what answers the Office on Aging Ombudsman can provide vs. what we would have to redirect to other agencies for.

Like I mentioned, something I was trying to understand was what the different items on the Accomplishments page of the annual report were. Specifically:

- Under the first item: what is the difference between a complaint and a case investigation?
- Under the fifth item: what is a consultation, what does it entail?
- Under the last two items: what is entailed in these visits and what differentiates these two types of visits?

Thank you for your help.

*Best Regards,*  
*Catherine McNicoll*  
*Director of Legal & Legislative Affairs*  
*Lieutenant Governor's Office*  
*CatherineMcNicoll@SCStatehouse.gov*  
*803-734-5292 (phone)*

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**From:** Broome, Darryl [mailto:dbroome@aging.sc.gov]  
**Sent:** Tuesday, March 07, 2017 3:40 PM  
**To:** Danny Varat ; Catherine McNicoll  
**Subject:** RE: Elder Care

Catherine,  
Can we talk about this tomorrow? I have spoken with Dale and Gerry.  
Darryl

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**From:** Danny Varat [mailto: DannyVarat@scstatehouse.gov]  
**Sent:** Sunday, March 05, 2017 11:10 AM  
**To:** Catherine McNicoll; Broome, Darryl  
**Subject:** Fw: Elder Care

This is the list of bullets that reflect what LG talked about with the three House members two Wednesdays ago. My initial thought is that Senator Alexander's sub still is the right place for this review, because it involves several agencies. But, I do think we need to understand where the OoA stands in this discussion. Can our Ombudsman's Office help? Does it already engage this topic? I'd like to go to Senator Alexander with some ideas about how to pursue solutions.

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**From:** MG S <mslaughter.dem@gmail.com>  
**Sent:** Friday, March 3, 2017 4:51 PM  
**To:** Danny Varat  
**Subject:** Elder Care

Hey Danny,

Please find attached a brief summary of some of the points discussed by Representative Gilliard regarding the state of elder care.

My apologies for not getting it to you sooner. Friday's are about the only time I can actually make it to my desk.

As always let me know if I can provide any additional help.

-Maya

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