

Information about the New Federal Health Insurance Marketplace and Healthy Connections Medicaid

The New Federal Health Insurance Marketplace

Starting October 1, 2013, South Carolina consumers may begin using the new Health Insurance Marketplace (also known as “the Marketplace”). Coverage for insurance purchased in the Marketplace will begin as early as January 1, 2014. To learn more about the Marketplace, consumers can:

- Call 1-800-318-2596
- Visit healthcare.gov

South Carolina Medicaid Program: Healthy Connections

Starting October 1, 2013, South Carolina consumers will be able to apply for Medicaid benefits online, in person, or through the mail. To learn more about the Healthy Connections program, consumers can:

- Call 1-888-549-0820
- Visit apply.scdhhs.gov to start the online Medicaid application process

Frequently Asked Questions

I currently have Medicaid. Do I need to re-apply? If you currently have Medicaid, there is no need to reapply. We will send a letter to you to get any information we may need to determine your eligibility at your regularly scheduled review date.

I was denied eligibility for Medicaid prior to October 1, 2013. Should I apply again? If you were denied eligibility prior to October 1, 2013, you may want to apply again through the Marketplace at healthcare.gov as you may be able to get assistance to help pay for health coverage.

The Marketplace told me I’ve been assessed as Medicaid eligible in South Carolina. What should I do? The Marketplace is assessing your eligibility for January 1, 2014. They will get your information to us as soon as they can, and we will send you notification that we have made a determination on your eligibility. If you would like Medicaid coverage prior to that date, you may want to apply on Healthy Connections’ website at apply.scdhhs.gov.

I applied through the Healthy Connections online Medicaid application and was not determined eligible for Medicaid. What should I do? We plan to send your application to the Marketplace, but we are anticipating some delays. We recommend you complete an application at healthcare.gov to ensure you are able to get coverage in January 2014.

I received multiple notices. Which one is right? The Healthy Connections notice that you receive will have the correct Medicaid determination. The Health Insurance Marketplace notice will have the correct Marketplace determination.