

2 Glica Court
Hampton, VA 23666
June 6, 2016

South Carolina Electric and Gas
A SCANA Company
P.O. Box 100255
Columbia, SC 29202

Dear Sir or Madam:

I hope that this concern is forwarded to the CEO of SCANA. I was born in South Carolina and although I live in Virginia now, I visit family in South Carolina often. Years ago, my aunt and uncle, who were in their 80's were paying more than \$250.00 a month for electricity from social security benefits of about \$800.00 a month. My husband and I took over payment of the electric bill to ensure they had adequate air and heat in their golden years. Over a period of about 4 years, we paid over \$9,000.00 of our income to SCE&G for their service at 1207 Jerusalem Road, Green Pond, SC 29446.

The purpose of this letter is to determine how rates are calculated for people who must choose between paying for phone service, insurance premiums, food and basic necessities while at the same time paying a huge percentage of their fixed income to you. There must be a serious problem with how these rates are determined. It could be that homes are not eco-friendly, but I would expect a representative of your company to visit those homes and either assist with making the homes eco-friendly or showing home owners what to do. Please provide me with the name of companies who are qualified to go out to help these residents insulate their homes against excessive heat and cold. Are there grants that home owners can apply for? What about rates for senior citizens? As Americans, we are expected to take care of each other and I hope that SCE&G shares the same beliefs.

In the meantime, I strongly recommend that action is taken to reduce rates that those living in zip code 29446 pay and that future action is taken to bring permanent financial relief to all consumers. I am an avid opponent of monopolies because consumers always lose when there's only one provider of basic resources.

I am forwarding a copy of this letter to Congressman Jim Clyburn and to Governor Haley.

Sincerely,

Bernice White Morton

Bernice White-Morton
Educational Specialist
USN (Retired E8)

Cc:

✓ Governor Nikki Haley
Congressman James Clyburn