

Godfrey, Rob

From: Marion Edmonds <medmonds@scprt.com>
Sent: Thursday, November 29, 2012 12:08 PM
Subject: Daily Press Clippings: Thursday, November 29, 2012

Daily Press Clippings: Thursday, November 29, 2012

SCDOR operated without a computer security director for nearly a year leading up to the hacking
[Associated Press](#)

Hartwell Lake development go ahead awaits one final hurdle
<http://www.independentmail.com/news/2012/nov/28/hartwell-lake-development-go-ahead-awaits-one/>

Travel + Leisure Magazine has named Charleston as the fourth-most attractive city in the U.S
[The Post and Courier](#)

The Transportation Infrastructure Bank may do several smaller projects instead of expansion of I-526 on Johns Island and James Island
[The Post and Courier](#)

Lowcountry holiday events ramping up
[The Post and Courier](#)

Fifth ceremony caps off English couple's Myrtle Beach wedding extravaganza
<http://www.myrtlebeachonline.com/2012/11/28/3193982/fifth-ceremony-caps-off-english.html>

About ten people attended a public meeting hosted earlier this week by the South Carolina Commission on Ethics Reform
[Associated Press](#)

Two days of court ordered mediation are set to get under way today in the lawsuit over the deepening of the Savannah River
[Associated Press](#)

York County residents will have chance to weigh in on future uses for Knights Stadium at a hearing
[Fort Mill Times](#)

A South Carolina group is one of the finalists to bring the USS Olympia, a 19th Century battleship, to the state
[Anderson Independent Mail](#)

Beaufort County officials have asked the town of Hilton Head Island to contribute to the \$45 million Bluffton Parkway flyover project
[Hilton Head Island Packet](#)

The border between North Carolina and South Carolina will not be finalized until spring
[The State; Rock Hill Herald](#)

A Great White shark has been tracked by Cape Cod researchers to the waters off the coast of the
Grand Strand
[Myrtle Beach Sun News](#)

The EPA has cited some landowners in the Grand Strand area with illegally destroying more than
100 acres of wetlands
[Associated Press](#)

A manatee has been found dead on the shores of Lake Marion, more than 100 miles inland up
the Cooper River
[Associated Press](#)

Marion Edmonds

Communications Director
SC Department of Parks, Recreation & Tourism
1205 Pendleton St.
Columbia, SC 29201

Phone: (803) 734-1370

Mobile: (803) 361-6144

medmonds@scprt.com

www.scmidiaroom.com

www.DiscoverSouthCarolina.com

Godfrey, Rob

From: Shain, Andy <ashain@thestate.com>
Sent: Thursday, November 29, 2012 12:56 PM
To: Godfrey, Rob
Subject: Re: Follow up

"As for an independent audit, there has already been one, at the governor's request, but she has no objection to a second one."

What audit? The IG's?

Also any opinion on tax credits for fraud monitoring?

On Thu, Nov 29, 2012 at 12:35 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

Quote from Rob Godfrey, Haley spokesman, on the news conference: "While Sen. Vince Sheheen once again played the role of political opportunist this morning, the governor was in Cheraw announcing Schaeffler's \$40 million investment in our state and 190 more jobs for South Carolinians. Throughout Sen. Sheheen's long career as a political insider, he has never uttered the word 'cyber-security' until this hacking incident occurred. We're used to Sen. Sheheen's lame attempts at political grandstanding. As Sen. Sheheen grandstands Gov. Haley will continue her diligent daily efforts to make sure every South Carolinian is protected and to prevent further attacks. Any time Sen. Sheheen and Columbia Democrats have a constructive idea for how to help, she's ready to listen. Gov. Haley looks forward to working with the General Assembly on ways to further protect and compensate affected taxpayers. As for an independent audit, there has already been one, at the governor's request, but she has no objection to a second one."

Rob Godfrey
Office of Gov. Nikki Haley

O: [\(803\) 734-5074](tel:(803)734-5074) | C: [\(803\) 429-5086](tel:(803)429-5086)

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Andrew Shain
Reporter/Editor
The State
1401 Shop Road
Columbia, S.C. 29201
(803) 771-8619
Web: thestate.com

Twitter: [@andyshain](https://twitter.com/andyshain)

Godfrey, Rob

From: Shain, Andy <ashain@thestate.com>
Sent: Thursday, November 29, 2012 1:03 PM
To: Godfrey, Rob
Subject: Re: Follow up

OK

On Thu, Nov 29, 2012 at 1:01 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

- 1) Mandiant and IG.
- 2) Gov. Haley looks forward to working with the General Assembly on ways to further protect and compensate affected taxpayers.

From: Shain, Andy [mailto:ashain@thestate.com]
Sent: Thursday, November 29, 2012 12:56 PM
To: Godfrey, Rob
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Godfrey, Rob

From: Smith, Glenn <gsmith@postandcourier.com>
Sent: Thursday, November 29, 2012 2:54 PM
To: Godfrey, Rob
Subject: RE: hacking

Must file by 5.

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 2:52 PM
To: Smith, Glenn
Subject: RE: hacking

Deadline?

From: Smith, Glenn [mailto:gsmith@postandcourier.com]
Sent: Thursday, November 29, 2012 2:12 PM
To: Godfrey, Rob
Subject: hacking

Hey Rob,

I am writing a story looking at whether the information stolen during the hack has actually been used by criminals. SLED says it has received about 50 calls, but mostly from folks looking for learn how to protect themselves. DOR says the same.

Both are referring possible fraud victims to local law enforcement if a crime is believed to have occurred.

That sounds helpful, but is anyone actually tracking crimes resulting from the hack? If so, who is monitoring that and tabulating the stats? What have you heard about numbers and incidents?

Thanks.

Glenn Smith
Reporter
The Post and Courier
134 Columbus Street
Charleston, SC 29403
843-937-5556
843-937-5579 (fax)
www.postandcourier.com/staff/glenn_smith/

Godfrey, Rob

From: Barr, Jody <jodybarr@wistv.com>
Sent: Thursday, November 29, 2012 3:07 PM
To: Godfrey, Rob
Subject: RE: WIS statement request re: Sheheen/Smith presser

Thank you kindly.

-Jody

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 3:03 PM
To: Barr, Jody
Subject: RE: WIS statement request re: Sheheen/Smith presser

Quote from Rob Godfrey, Haley spokesman, on the news conference:

“While Sen. Vince Sheheen once again played the role of political opportunist this morning, the governor was in Cheraw announcing Schaeffler’s \$40 million investment in our state and 190 more jobs for South Carolinians. Throughout Sen. Sheheen’s long career as a political insider, he has never uttered the word ‘cyber-security’ until this hacking incident occurred. We’re used to Sen. Sheheen’s lame attempts at political grandstanding. As Sen. Sheheen grandstands Gov. Haley will continue her diligent daily efforts to make sure every South Carolinian is protected and to prevent further attacks. Any time Sen. Sheheen and Columbia Democrats have a constructive idea for how to help, she’s ready to listen. Gov. Haley looks forward to working with the General Assembly on ways to further protect and compensate affected taxpayers. As for an independent audit, there has already been one, at the governor’s request, but she has no objection to a second one.”

.....
From: Barr, Jody [mailto:jodybarr@wistv.com]
Sent: Thursday, November 29, 2012 2:58 PM
To: Godfrey, Rob
Cc: Barr, Jody
Subject: WIS statement request re: Sheheen/Smith presser

Rob,

We would like to request a statement or interview with Mrs. Haley concerning the press conference called by Rep. James Smith and Senator Vincent Sheheen this morning. They raised the following points:

- *Asking the Legislative Audit Council for an independent audit of the SCDOR and its systems, policies, how the hack happened and who’s responsible
- *offering 5 years of tax credits for taxpayers to pay for credit monitoring services
- *Both legislators raised concerns about their perception that Mrs. Haley and Mr. Etter aren’t telling the complete truth about this hack. Their evidence, they say, is that every time leaders are pressed for answers they get new information or contradictory information.

A response to this would be appreciated.

Thanks,

Jody Barr
Investigative Reporter
WIS TV
803-608-5761

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Thursday, November 29, 2012 3:40 PM
To: Godfrey, Rob
Subject: Victim list

As an agency, we do our best to assist individuals who have complaints and we are maintaining a list to continue to assist these individuals in any way that our agency can.

We've received many calls about the breach and a few concerned calls from individuals who believe they are victims.

Godfrey, Rob

From: Smith, Glenn <gsmith@postandcourier.com>
Sent: Thursday, November 29, 2012 4:55 PM
To: Godfrey, Rob
Subject: RE: hacking

right

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 4:54 PM
To: Smith, Glenn
Subject: RE: hacking

But I am correct in assuming – in the meantime – that you have a complete run down to include in your story of everything the governor has done to protect taxpayers in the days since the breach, right?

From: Smith, Glenn [mailto:gsmith@postandcourier.com]
Sent: Thursday, November 29, 2012 4:49 PM
To: Godfrey, Rob
Subject: RE: hacking

OK

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 4:45 PM
To: Smith, Glenn
Subject: RE: hacking

Will get you something as soon as I can.

From: Smith, Glenn [mailto:gsmith@postandcourier.com]
Sent: Thursday, November 29, 2012 4:37 PM
To: Godfrey, Rob
Subject: RE: hacking

Rob,
Spoke with John Hawkins and Leon Stavrinakis, and both say the state is not doing enough to track the number of victims of the breach. Hawkins said he believe the governor should have shown more leadership and issued an executive order designating an agency or number to call for victims of ID theft or fraud to report crimes suspected of being linked to the breach.
Comment?

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 2:52 PM
To: Smith, Glenn
Subject: RE: hacking

Deadline?

From: Smith, Glenn [<mailto:gsmith@postandcourier.com>]

Sent: Thursday, November 29, 2012 2:12 PM

To: Godfrey, Rob

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Glenn Smith

Reporter

The Post and Courier

134 Columbus Street

Charleston, SC 29403

843-937-5556

843-937-5579 (fax)

www.postandcourier.com/staff/glenn_smith/

Godfrey, Rob

From: Godfrey, Rob
Sent: Thursday, November 29, 2012 5:13 PM
To: Godfrey, Rob

"Throughout this process, the governor has worked with law enforcement, administration officials, business leaders and legislators to ensure every South Carolinian is protected and to protect them against further attacks – and to provide the best services available to taxpayers at the lowest cost. Critics will criticize, and that's OK - but she's not going to stop driving through this."

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Thursday, November 29, 2012 5:19 PM
To: Godfrey, Rob
Subject: Response

DOR's Call Center is available to assist taxpayers who believe that they are victims of the security breach and will put those taxpayers in touch with an Experian Identity Theft Resolution Agent who will guide them through the entire fraud resolution process.

DOR Call Center number: (803) 898-5000

Godfrey, Rob

From: Smith, Glenn <gsmith@postandcourier.com>
Sent: Thursday, November 29, 2012 5:19 PM
To: Godfrey, Rob
Subject: RE: hacking

thanks

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 29, 2012 5:17 PM
To: Smith, Glenn
Subject: RE: hacking
Importance: High

Quote from Rob Godfrey, Haley spokesman, for your story: "Throughout this process, the governor has worked with law enforcement, administration officials, business leaders and legislators to ensure every South Carolinian is protected and to protect them against further attacks – and to provide the best services available to taxpayers at the lowest cost. Critics will criticize, and that's OK - but she's not going to stop driving through this."

Background: Leon Stavrinakis is no less of a political opportunist than Vince Sheheen, so please feel free to use anything in the statement I sent you regarding the Democrat news conferences. Additionally, it's unfortunate that an embittered trial lawyer like John Hawkins wants to exploit this crisis so he cash in on the backs of taxpayers. John Hawkins is a long-time political opponent of the governor's – he endorsed her Democrat opponent in the gubernatorial campaign, and she endorsed and carried to victory Hawkins' primary opponent during this year's Republican state senate primary in Spartanburg.

From: Smith, Glenn [mailto:gsmith@postandcourier.com]
Sent: Thursday, November 29, 2012 4:37 PM
To: Godfrey, Rob
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Rob,
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Sent: Thursday, November 29, 2012 2:52 PM
To: Smith, Glenn
Subject: RE: hacking

Deadline?

From: Smith, Glenn [mailto:gsmith@postandcourier.com]
Sent: Thursday, November 29, 2012 2:12 PM

Godfrey, Rob

From: Barr, Jody <jodybarr@wistv.com>
Sent: Thursday, November 29, 2012 5:19 PM
To: Godfrey, Rob
Cc: Barr, Jody
Subject: Re: WIS statement request re: Sheheen/Smith presser

Rob,

Still awaiting a response to this. Wasn't sure if you saw it.

Thanks,

Jody Barr
Investigative Reporter
WIS TV
803.608.5761

On Nov 29, 2012, at 3:16 PM, "Barr, Jody" <jodybarr@wistv.com> wrote:

Rob,

Two questions:

1. Are you referring to the Mandiant contract as the independent audit the governor asked for?
2. When has the governor discussed "cyber security" before Oct. 26?

Thanks again,

Jody Barr
Investigative Reporter
WIS TV
803-608-5761

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Thursday, November 29, 2012 3:03 PM
To: Barr, Jody
Subject: RE: WIS statement request re: Sheheen/Smith presser

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the General Assembly on ways to further protect and compensate affected taxpayers. As for an independent audit, there has already been one, at the governor's request, but she has no objection to a second one."

From: Barr, Jody [<mailto:jodybarr@wistv.com>]
Sent: Thursday, November 29, 2012 2:58 PM
To: Godfrey, Rob
Cc: Barr, Jody
Subject: WIS statement request re: Sheheen/Smith presser

Rob,

We would like to request a statement or interview with Mrs. Haley concerning the press conference called by Rep. James Smith and Senator Vincent Sheheen this morning. They raised the following points:

*Asking the Legislative Audit Council for an independent audit of the SCDOR and its systems, policies, how the hack happened and who's responsible

*offering 5 years of tax credits for taxpayers to pay for credit monitoring services

*Both legislators raised concerns about their perception that Mrs. Haley and Mr. Etter aren't telling the complete truth about this hack. Their evidence, they say, is that every time leaders are pressed for answers they get new information or contradictory information.

A response to this would be appreciated.

Thanks,

Jody Barr
Investigative Reporter
WIS TV
803-608-5761

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Friday, November 30, 2012 11:40 AM
To: Godfrey, Rob
Subject: Fwd: request

Begin forwarded message:

From: "Largen, Stephen" <slargen@postandcourier.com>
Date: November 30, 2012, 11:22:11 AM EST
To: "CheekS@sctax.org" <CheekS@sctax.org>
Subject: request

What is the status of my Mandiant report request?

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter [@stephenlargen](https://twitter.com/stephenlargen)

Godfrey, Rob

From: Shuster, Todd <ToddShuster@clearchannel.com>
Sent: Friday, November 30, 2012 2:13 PM
To: Godfrey, Rob
Subject: Automatic reply: Experian sends Family Secure notifications to taxpayers with minor dependents

Sorry I missed you! I will be the office on Friday, November 30th returning Monday, December 10th. If you need immediate assistance please email my executive assistant at Julie Huff at juliehuff2@clearchannel.com or General Sales Manager bobby.martin@clearchannel.com. I will handle your request when I return.

Thanks and have a great week.

Godfrey, Rob

From: Scoppe, Cindi <cscoppe@thestate.com>
Sent: Friday, November 30, 2012 2:14 PM
To: Godfrey, Rob
Subject: Cindi's away ... Re: Experian sends Family Secure notifications to taxpayers with minor dependents

I will be out of the office until Tuesday, Dec. 11. I will not be monitoring this account closely. If you need to contact someone in the Editorial Department before then, please send a message to Warren Bolton, at wbolton@thestate.com.

Thanks

--

Cindi Ross Scoppe
Associate Editor
The State newspaper
Columbia, South Carolina
(803) 771-8571

<http://www.thestate.com/scoppe/> *Follow me on twitter: <http://twitter.com/CindiScoppe> *

Godfrey, Rob

From: rdew@abccolumbia.tv
Sent: Friday, November 30, 2012 2:15 PM
To: Godfrey, Rob
Subject: RE: Experian sends Family Secure notifications to taxpayers with minor dependents

Did y'all have a news conference on this?

Robert Dew
Executive Producer
ABC Columbia News

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Fri 11/30/2012 1:58 PM
Subject: Experian sends Family Secure notifications to taxpayers with minor dependents

Experian sends Family Secure notifications to taxpayers with minor dependents *Gov. Nikki Haley continues working with law enforcement and business leaders to protect S.C. taxpayers*

COLUMBIA, S.C. – Governor Nikki Haley today announced that taxpayers affected by the South Carolina Department of Revenue information security breach who claim minors as dependents have begun receiving notification from Experian by email or letter with instructions about how to sign up for Experian's Family Secure identity monitoring service free of charge for one year.

"We continue to work with law enforcement, legislators and great corporate citizens like Experian to ensure that South Carolina taxpayers have the very best protection available," said Gov. Haley. "If you claim minors as dependents, you should absolutely take the time to sign them up for identity and credit monitoring through Experian's Family Secure."

Experian began notifying individuals by email or letter yesterday, Thursday, November 29. Notifications will be staggered over the next few weeks so South Carolina taxpayers should not be concerned if they do not receive a notice right away. Once notified, individuals may register coverage for himself/herself and any number of minors (five minors can be enrolled via the website; for more than five minors, the adult must call Experian). Family Secure enrollment ends May 31, 2013. To enroll a minor dependent with "Family Secure," an individual must already be enrolled in Experian's ProtectMyID and have the minor dependent's Social Security number, name and date of birth, and must be the minor's legal parent or guardian.

Family Secure monitors children's personal information for the existence of a credit file and sends alerts if suspicious activity or signs of identity theft are detected. For minors who have a credit history, Experian will regularly monitor the minor's credit file to see if any credit, loan, or similar account is opened in the minor's name. For minors who do not have a credit history, Experian will regularly monitor the minor's personal information (name, address, date of birth and Social Security number) to see if any credit file is created in the minor's name.

As of Friday morning, the Experian call center set up to assist South Carolina taxpayers had received approximately 845,000 calls and approximately 900,000 signups for Experian's ProtectMyID. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership and available to any taxpayer affected by DOR's information security breach. Taxpayers who sign

up for protection will also be notified – by email or letter – about how to sign up for the Family Secure plan if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian is offering those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score.

South Carolina businesses can sign up for Business Credit Advantage at <http://www.smartbusinessreports.com/SouthCarolina>.

Gov. Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps:

- Call Experian at 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.)
- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted. South Carolina taxpayers have until the end of January, 2013 to sign up.

Free one-year Family Secure plan includes:

- Regular monthly monitoring of Experian information for every child on the account
- Protection against material damages that may occur to a child due to misuse of their credit file
- If no credit file exists, Experian monitors children's personal information for the creation of one
- Alerts the parent/guardian to important activity such as credit inquiries, public records, delinquencies, negative information (e.g., liens, civil judgments, bankruptcies, and new accounts) to a minor's credit history
- Activity is detected based on the minor's SSN, date of birth, name or address or any combination of that data, utilizing Experian's proprietary credit file matching logic
- Once activity is detected, the parent/guardian can work with a dedicated Experian Fraud Resolution representative on the best course of action
- Monthly "No Hit" Alerts if no credit activity is detected in a month
- Comprehensive fraud resolution service – dedicated professionals to manage your case and help members recover from identify theft quickly and efficiently
- Daily monitoring of primary parent's credit report and early warning alerts if credit report changes are detected
- Unlimited Experian credit reports and scores
- Experian credit score illustrator to show monthly score tending and analysis
- \$2,000,000 product guarantee

A Frequently Asked Questions document regarding Experian's Family Secure plan is attached.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: mwilliams@abccolumbia.tv
Sent: Friday, November 30, 2012 2:35 PM
To: Godfrey, Rob
Subject: RE: Experian sends Family Secure notifications to taxpayers with minor dependents

Can you forward a sample letter or email?

Monique Williams
News Reporter
ABC Columbia, WOLO-TV, Channel 25
1200 Main Street, Suite A
Columbia, SC 29201
803-754-7525 Ext. 477
mwilliams@abccolumbia.com

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Fri 11/30/2012 1:58 PM
Subject: Experian sends Family Secure notifications to taxpayers with minor dependents

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- Alerts the parent/guardian to important activity such as credit inquiries, public records, delinquencies, negative information (e.g., liens, civil judgments, bankruptcies, and new accounts) to a minor's credit history
- Activity is detected based on the minor's SSN, date of birth, name or address or any combination of that data, utilizing Experian's proprietary credit file matching logic
- Once activity is detected, the parent/guardian can work with a dedicated Experian Fraud Resolution representative on the best course of action
- Monthly "No Hit" Alerts if no credit activity is detected in a month
- Comprehensive fraud resolution service – dedicated professionals to manage your case and help members recover from identify theft quickly and efficiently
- Daily monitoring of primary parent's credit report and early warning alerts if credit report changes are detected
- Unlimited Experian credit reports and scores
- Experian credit score illustrator to show monthly score tending and analysis
- \$2,000,000 product guarantee

A Frequently Asked Questions document regarding Experian's Family Secure plan is attached.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Greg Young <Greg.Young@experianinteractive.com>
Sent: Friday, November 30, 2012 2:46 PM
To: Godfrey, Rob
Subject: FW: Experian sends Family Secure notifications to taxpayers with minor dependents

Rob –

I will take this.

Greg Young, APR
Director
Public Relations

Experian Consumer Services
535 Anton, suite 100
Costa Mesa, CA 92626
Direct: 949-567-3791
Mobile: 949-██████
greg.young@experianinteractive.com

freecreditreport.com
freecreditscore.com
creditreport.com
protectmyid.com
safelywith.com

From: Adcox, Seanna M. [mailto:██████@ap.org]
Sent: Friday, November 30, 2012 11:42 AM
To: Godfrey, Rob
Cc: Greg Young
Subject: RE: Experian sends Family Secure notifications to taxpayers with minor dependents

- Unlimited Experian credit reports and scores
- Experian credit score illustrator to show monthly score tending and analysis

Does that mean the parents who sign up for this are getting a better deal, or has Experian decided to provide the above for those signing up for ProtectMyID too?

Forgive me if this is in here, but I couldn't find it through my skimming: Is the resolution assistance in Family Secure for the minor's life (like ProtectMyID), or just during that initial year? Also, explain the \$2 million "product guarantee."

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 30, 2012 1:59 PM
Subject: Experian sends Family Secure notifications to taxpayers with minor dependents

Experian sends Family Secure notifications to taxpayers with minor dependents
Gov. Nikki Haley continues working with law enforcement and business leaders to protect S.C. taxpayers

COLUMBIA, S.C. – Governor Nikki Haley today announced that taxpayers affected by the South Carolina Department of Revenue information security breach who claim minors as dependents have begun receiving notification from Experian by email or letter with instructions about how to sign up for Experian's Family Secure identity monitoring service free of charge for one year.

"We continue to work with law enforcement, legislators and great corporate citizens like Experian to ensure that South Carolina taxpayers have the very best protection available," said Gov. Haley. "If you claim minors as dependents, you should absolutely take the time to sign them up for identity and credit monitoring through Experian's Family Secure."

Experian began notifying individuals by email or letter yesterday, Thursday, November 29. Notifications will be staggered over the next few weeks so South Carolina taxpayers should not be concerned if they do not receive a notice right away. Once notified, individuals may register coverage for himself/herself and any number of minors (five minors can be enrolled via the website; for more than five minors, the adult must call Experian). Family Secure enrollment ends May 31, 2013. To enroll a minor dependent with "Family Secure," an individual must already be enrolled in Experian's ProtectMyID and have the minor dependent's Social Security number, name and date of birth, and must be the minor's legal parent or guardian.

Family Secure monitors children's personal information for the existence of a credit file and sends alerts if suspicious activity or signs of identity theft are detected. For minors who have a credit history, Experian will regularly monitor the minor's credit file to see if any credit, loan, or similar account is opened in the minor's name. For minors who do not have a credit history, Experian will regularly monitor the minor's personal information (name, address, date of birth and Social Security number) to see if any credit file is created in the minor's name.

As of Friday morning, the Experian call center set up to assist South Carolina taxpayers had received approximately 845,000 calls and approximately 900,000 signups for Experian's ProtectMyID. Access to unlimited fraud resolution beyond the one year enrollment period is included in Experian's ProtectMyID membership and available to any taxpayer affected by DOR's information security breach. Taxpayers who sign up for protection will also be notified – by email or letter – about how to sign up for the Family Secure plan if they claim minors as dependents.

Dun & Bradstreet Credibility Corp offers South Carolina businesses that have filed a tax return since 1998 a CreditAlert product that will alert customers to changes taking place in their business credit file. Even something as simple as a change to a business address or a company officer change would set off an alert to the business owner. The cost will be waived for business filing tax returns since 1998. Business owners can visit <http://www.dandb.com/sc/> or they can call customer service toll free at this dedicated phone number 1-800-279-9881.

Experian is offering those impacted South Carolina businesses Business Credit AdvantageSM - a self-monitoring service that allows access to a company's business credit report and score.

South Carolina businesses can sign up for Business Credit Advantage at <http://www.smartbusinessreports.com/SouthCarolina>.

Gov. Haley reiterated that anyone who has filed a South Carolina tax return since 1998 should take the following steps:

- Call Experian at 1-866-578-5422 to enroll in a consumer protection service. (The call center is open 9:00 AM – 9:00 PM EST on Monday through Friday and 11:00 AM – 8:00 PM EST on Saturday and Sunday.)
- For any South Carolina taxpayer who wishes to bypass the telephone option, there currently is an online service available at <http://www.protectmyid.com/scdor>. Enter the code SCDOR123 when prompted. South Carolina taxpayers have until the end of January, 2013 to sign up.

Free one-year Family Secure plan includes:

- Regular monthly monitoring of Experian information for every child on the account
- Protection against material damages that may occur to a child due to misuse of their credit file
- If no credit file exists, Experian monitors children's personal information for the creation of one
- Alerts the parent/guardian to important activity such as credit inquiries, public records, delinquencies, negative information (e.g., liens, civil judgments, bankruptcies, and new accounts) to a minor's credit history
- Activity is detected based on the minor's SSN, date of birth, name or address or any combination of that data, utilizing Experian's proprietary credit file matching logic
- Once activity is detected, the parent/guardian can work with a dedicated Experian Fraud Resolution representative on the best course of action
- Monthly "No Hit" Alerts if no credit activity is detected in a month
- Comprehensive fraud resolution service – dedicated professionals to manage your case and help members recover from identify theft quickly and efficiently
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- \$2,000,000 product guarantee

A Frequently Asked Questions document regarding Experian's Family Secure plan is attached.

~~###~~

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

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[IP_US_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Kearney, Brendan <bkearney@postandcourier.com>
Sent: Thursday, December 06, 2012 7:56 PM
To: Godfrey, Rob
Subject: RE: hey, i'm writing a story about DOR getting the ok to give the hacked bank acct #'s to the banks...

And if you can track down the order Judge Barber signed, that'd be great.

Thanks,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403
Desk: 843-937-5906
NEW Cell: 843-████████
www.postandcourier.com
@kearney_brendan on Twitter

-----Original Message-----

From: Kearney, Brendan
Sent: Thursday, December 06, 2012 7:54 PM
To: 'Godfrey, Rob'
Subject: RE: hey, i'm writing a story about DOR getting the ok to give the hacked bank acct #'s to the banks...

Hey, Rob.

Thanks for getting back to me. Yea, sorry, just heard about this from my editor at like 6:30, offered to make some calls, and ended up getting stuck here writing, missing a holiday dinner with friends, etc. In other words, I know what you mean, just doin' my job...

Thanks again,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403
Desk: 843-937-5906
NEW Cell: ██████████
www.postandcourier.com
@kearney_brendan on Twitter

-----Original Message-----

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]

Sent: Thursday, December 06, 2012 7:50 PM

To: Kearney, Brendan

Subject: Re: hey, i'm writing a story about DOR getting the ok to give the hacked bank acct #'s to the banks...

Let me see what I can get you. Pretty ridiculous to reach out this late on something like this.

----- Original Message -----

From: Kearney, Brendan [<mailto:bkearney@postandcourier.com>]

Sent: Thursday, December 06, 2012 07:24 PM

To: Godfrey, Rob

Subject: hey, i'm writing a story about DOR getting the ok to give the hacked bank acct #'s to the banks...

Can you give me a call to confirm/comment on what happened yesterday afternoon in Richland County court?

Thanks,

Brendan Kearney

Reporter

The Post and Courier

134 Columbus St.

Charleston, SC 29403

Desk: 843-937-5906

NEW Cell: 843-████████

www.postandcourier.com

@kearney_brendan on Twitter

Godfrey, Rob

From: Kearney, Brendan <bkearney@postandcourier.com>
Sent: Thursday, December 06, 2012 8:21 PM
To: Godfrey, Rob
Subject: RE: Answer

Great. Thanks for doing this, Rob.

Cheers,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403
Desk: 843-937-5906
NEW Cell: 843-██████
www.postandcourier.com
@kearney_brendan on Twitter

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Thursday, December 06, 2012 8:18 PM
To: Kearney, Brendan
Subject: Re: Answer

Quote from Rob Godfrey, Haley spokesman: "As we have said throughout this process, we're going to do everything we can to get South Carolina through this situation - and that's why we got together with banks and credit unions to ask the court to allow us to work together and protect these bank accounts."

From: Stirling, Bryan
Sent: Thursday, December 06, 2012 08:15 PM
To: bkearney@postandcourier.com <bkearney@postandcourier.com>
Cc: Godfrey, Rob
Subject: Answer

Here you go.

Godfrey, Rob

From: Kearney, Brendan <bkearney@postandcourier.com>
Sent: Thursday, December 06, 2012 9:27 PM
To: Godfrey, Rob
Subject: RE: Answer

One more thing: Is this judge-approved agreement with the banks part of the procedure by which the state will eventually notify everyone who's actually been hacked (by letter or email)? Any idea what the timeline is for that?

Thanks,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403
Desk: 843-937-5906
NEW Cell: 843-██████████
www.postandcourier.com
@kearney_brendan on Twitter

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Thursday, December 06, 2012 8:18 PM
To: Kearney, Brendan
Subject: Re: Answer

Quote from Rob Godfrey, Haley spokesman: "As we have said throughout this process, we're going to do everything we can to get South Carolina through this situation - and that's why we got together with banks and credit unions to ask the court to allow us to work together and protect these bank accounts."

From: Stirling, Bryan
Sent: Thursday, December 06, 2012 08:15 PM
To: bkearney@postandcourier.com <bkearney@postandcourier.com>
Cc: Godfrey, Rob
Subject: Answer

Here you go.

Godfrey, Rob

From: Harriet McLeod <[REDACTED]@gmail.com>
Sent: Friday, December 07, 2012 8:51 AM
To: Godfrey, Rob
Subject: Question from Harriet/Reuters

Rob, hi.

We've been working on a story out of Miami on tax fraud and the extent of the problem nationwide. This preceded South Carolina's taxpayer records hack and is about identity theft and other schemes, the extent of the crime rings that perpetrate the frauds and prosecutions.

Is there anything new from South Carolina's investigation? Is the phishing scheme that Mandiant theorizes to be the method actually the method that was used? Have you received any reports of taxpayers who have been defrauded yet?

Thanks so much and best regards,
Harriet

--
Harriet McLeod
Reuters America
www.reuters.com

Charleston, South Carolina
843-[REDACTED] (mobile)
[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)

Godfrey, Rob

From: Kinnard, Meg <mkinnard@ap.org>
Sent: Friday, December 07, 2012 11:22 AM
To: Godfrey, Rob
Subject: RE: Background

Thanks. This is the same info that The State reported today, right?

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Friday, December 07, 2012 11:20 AM
To: Kinnard, Meg
Subject: Background

Notifications to Affected Taxpayers – Background

- SCDOR will begin the process of individually notifying taxpayers who were affected by the security breach at SCDOR the week of December 10th. Notifications will be sent on a staggered basis and will be completed by December 31, 2012.
- Anyone who was affected by the SCDOR security breach will receive a notification explaining that information on the affected filer's tax return was exposed in the breach, including bank account information.
- Notifications must be sent to out-of-state South Carolina tax filers whose information was exposed. Every state has laws that require notification of breaches to affected individuals. SCDOR estimates no more than 1.2 million out-of-state filers will receive a notification letter.
- Notifications will also include information about how to sign up for free credit monitoring services and provide information about other ways to avoid identity theft.
- Notifications will be made by email or U.S. Mail.
 - o If a tax filer has enrolled in Experian's ProtectMyID plan and provided an email address, Experian will send the SCDOR notification to the enrollee by email. (Approximately 800,000 affected taxpayers will receive notification by email.)
 - o SCDOR will notify all other affected tax filers by U.S. Mail.
- The cost of notifying all affected individuals is approximately \$1.2 million (of which approximately \$950,000 is for postage - .37 cents/approximately 1.2 out-of-state letters; .27 cents/1.8 million in-state letters). [Note: this cost may decrease if more email addresses are received by Experian and if duplications are found in the SCDOR database]. The cost for sending approximately 800,000 letters to SC residents by e-mail is \$2,700.00.
- To select a vendor, SCDOR used an emergency procurement process to ensure that notifications to affected individuals are provided as expeditiously as possible. SCDOR reviewed several vendors' proposals and selected an experienced vendor with the lowest cost and fast completion date – SourceLink Carolina, LLC.
- SourceLink Carolina, LLC is located in Greenville, SC and has 130 employees. The company will provide the printing services and will use components (paper and envelopes) produced by other South Carolina

companies. SourceLink is headquartered in Illinois with several facilities in other states, including this one in South Carolina.

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

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[IP_US_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Stewart, Nathan <njstewart@WLTX.GANNETT.COM>
Sent: Friday, December 07, 2012 11:24 AM
To: Godfrey, Rob
Subject: Experian numbers?

Running a story at 6 and would like to include the updated numbers.

Thanks.

Nate Stewart
Reporter
NEWS 19 WLTX-TV
803-309-9480

Godfrey, Rob

From: csims@abccolumbia.tv
Sent: Friday, December 07, 2012 12:50 PM
To: Godfrey, Rob
Subject: Statement request

Rob,

We are working on a story about the recent ruling to allow the DOR to notify banks and credit unions of the 3.3 million bank account numbers compromised in the hacking. The banks will then be able to determine which customers' accounts are at risk.

Can you all release a statement on this? Is this a beneficial move for South Carolinians, if so how? And do you all think this will help in resolving the issue?

Thanks for your help!

Crandall Sims
Reporter/Producer
ABC Columbia News
Cell: 803-████████
csims@abccolumbia.com

Godfrey, Rob

From: MSobel@wcbd.com
Sent: Friday, December 07, 2012 2:21 PM
To: Godfrey, Rob
Subject: RE: TAXPAYER NOTICE

843 216 4875

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Friday, December 07, 2012 2:18 PM
To: Sobel, Michele A.
Subject: RE: TAXPAYER NOTICE

Best number for you?

From: MSobel@wcbd.com [<mailto:MSobel@wcbd.com>]
Sent: Friday, December 07, 2012 11:08 AM
To: Godfrey, Rob
Subject: TAXPAYER NOTICE

DID I MISS A RELEASE ON THIS?
I SEE WHAT'S ON THE WIRE BUT CAN YOU CONFIRM THAT NOTICES WILL GO OUT NEXT WEEK—WILL THAT BE TO EVERYONE IMPACTED? OR POTENTIALLY IMPACTED?
THANK YOU.

SC taxpayers will get hacking notices next week

By ANDREW SHAIN

ashain@thestate.com South Carolinians will start receiving notification letters next week if their personal financial data was stolen in the massive cyber-attack at the S.C. Department of Revenue, Gov. Nikki Haley said Thursday.

Hackers swiped Social Security numbers and other sensitive information belonging to 3.8 million taxpayers with 1.9 million dependents as well as nearly 700,000 businesses in mid-September. The hacking is thought to be the largest-ever nationwide at a state agency.

The notification letters also will inform 3.3 million taxpayers whose bank account numbers were part of the theft.

S.C. banks and credit unions learned which accounts were involved in the breach this week and have stated flagging those accounts to monitor for possible suspicious activity, said Fred Green, president of the S.C. Bankers Association. In addition, the trade group is setting up an early-warning network so banks can share news about thieves attempting to swipe money from accounts compromised in the massive hacking.

In other news:

- The S.C. House appointed a special committee Thursday - led by new Majority Leader Bruce Bannister, R-Greenville - to investigate the computer records theft. The state Senate's cyber-attack special committee has met twice.
- The state is working with a San Diego nonprofit consumer group to provide lifetime credit fraud resolution for children whose Social Security numbers were stolen.

South Carolina's \$12 million deal with Experian to offer a year of credit monitoring at no cost to individual taxpayers gives lifetime fraud resolution for adults but not children, who are covered for just a year. Experian will extend the coverage for children at a cost of \$20 a month.

To fill that hole, the San Diego-based Identity Theft Resource Center has talked with state officials about offering its free fraud resolution services to S.C. residents. The group relies on outside funding but has not asked South Carolina for money, center president Eva Velasquez said.

'Friendly' lawsuit gives banks information

The breach notification letters that Haley announced on a radio show Thursday will ease concerns for taxpayers who want to know for sure, six weeks after the state made the thefts public, if their information was taken.

Hackers stole data only from tax returns filed electronically, the governor has said. The records stolen date back to 1998.

Banks learned which accounts were involved in the breach this week as part of a court order issued after a "friendly" lawsuit allowed the Revenue Department to share the data, Green said.

With their planned early-warning network, banks will report incidents that will trigger notices to be sent to the state's 80 banks, he said. The state's 80 credit unions will be invited to join the network.

The association plans to have the network operating by the end of the month. Banks cannot charge customers a fee for the new security, Green said. Hackers only got bank account numbers for taxpayers who filed electronically and routed refunds for direct deposit, he added.

Concerned customers can change their bank account numbers, but Green said they should weigh the inconvenience. Changing account numbers means new checks and debit cards, and switching auto-payment and direct-deposit requests.

"The best defense is looking at your statement and if you see anything unauthorized, call your bank," Green said.

Banks must replace fraudulent withdrawals if customers find problems within 60 days after receiving a statement, Green said.

Michele Sobel

Assignment Manager

WCBD/Channel 2

Charleston, SC

Phone: 843-216-4875

Cell: 843-████████

Godfrey, Rob

From: Andy Shain <ashain@thestate.com>
Sent: Monday, December 10, 2012 11:48 AM
To: Godfrey, Rob
Subject: Re: Backgrounder on notifications - for your records

This on the record info?

On Dec 10, 2012, at 11:05 AM, "Godfrey, Rob" <RobGodfrey@gov.sc.gov> wrote:

Notifications to Affected Taxpayers – Background

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- Notifications will also include information about how to sign up for free credit monitoring services and provide information about other ways to avoid identity theft.
- Notifications will be made by email or U.S. Mail.
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 - o SCDOR will notify all other affected tax filers by U.S. Mail.
- The cost of notifying all affected individuals is approximately \$1.2 million (of which approximately \$950,000 is for postage - .37 cents/approximately 1.2 out-of-state letters; .27 cents/1.8 million in-state letters). [Note: this cost may decrease if more email addresses are received by Experian and if duplications are found in the SCDOR database]. The cost for sending approximately 800,000 letters to SC residents by e-mail is \$2,700.00.
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- SourceLink Carolina, LLC is located in Greenville, SC and has 130 employees. The company will provide the printing services and will use components (paper and envelopes) produced by other South

Carolina companies. SourceLink is headquartered in Illinois with several facilities in other states, including this one in South Carolina.

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Thursday, November 08, 2012 3:29 PM
To: Godfrey, Rob
Subject: FW: Trustwave Contracts
Attachments: South Carolina Office of State Treasurer_CVS_30Sept05_Signed Final.pdf; Trustwave contract FY08.pdf; SC Dept of Revenue replacing IPS with IDS.pdf

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Wednesday, November 28, 2012 4:21 PM
To: Godfrey, Rob
Subject: FW: request for new systems last year and a question
Attachments: Scanned from a Xerox multifunction device001.pdf

-----Original Message-----

From: Samantha Cheek
Sent: Wednesday, November 28, 2012 3:58 PM
To: 'Largen, Stephen'
Subject: RE: request for new systems last year and a question

Encryption was in place for remote access as required.

Attached is a copy of the budget request.

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]
Sent: Wednesday, November 28, 2012 12:02 PM
To: Samantha Cheek
Subject: request for new systems last year and a question

Do you have a copy of the \$14 million-plus request for new systems last year that was referenced several times today?

Also, it appears that the IRS requires encryption for remote access, which was how the breach apparently occurred. Why wasn't that encryption in place for remote access?

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

Godfrey, Rob

From: Marshall Heilman <Marshall.Heilman@mandiant.com>
Sent: Tuesday, November 20, 2012 1:12 PM
To: Godfrey, Rob
Cc: Thad Westbrook (thad.westbrook@nelsonmullins.com)
Subject: Mandiant Public IR report
Attachments: MANDIANT Public IR Report - Department of Revenue - 11.20.2012.pdf

Importance: High

Rob,

I've attached a decrypted version of the Public IR report for you.

r/
Marshall

Marshall S. Heilman
MANDIANT
Director
2318 Mill Road
Suite 500
Alexandria, VA 22314
+1 (703) 224-2896 t
+1 (703) 683-2891 f
+1 (808) 230-4707 m
marshall.heilman@mandiant.com
www.mandiant.com

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Tuesday, November 06, 2012 12:33 PM
To: Godfrey, Rob
Subject: Letter
Attachments: DOC.PDF

Godfrey, Rob

From: Taillon, Jeff
Sent: Tuesday, November 20, 2012 1:14 PM
To: Godfrey, Rob
Subject: SCDOR Press Packet (w/o Mandiant report)
Attachments: Bill Blume backgrounder.docx; Letter to Congressional Delegation.pdf

Jeff Taillon
(803) 734-5129|Direct Line
(803) 767-7653|Cell

Godfrey, Rob

From: Padgett, Beth <BPADGETT@greenvillenews.com>
Sent: Thursday, November 15, 2012 1:07 PM
To: Godfrey, Rob
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Sounds good. I'll dial in a few minutes before 12:30 unless I hear differently from you.

Beth

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 15, 2012 1:05 PM
To: Padgett, Beth
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Phone Number: 803. [REDACTED]. [REDACTED]

Meeting ID Number: 8 [REDACTED] 6

1. Dial the following conference bridge number 803- [REDACTED]- [REDACTED] to join a meeting.
2. The conference bridge will state the following: "Welcome to Meeting Place".
3. To attend a meeting, please press "1".
4. The conference bridge will state the following: "enter the meeting id number followed by the # key."
5. Enter the meeting id number, 8 [REDACTED] 6, followed by the # key.
6. The conference bridge will state the following: "you are about to attend the meeting with the ID number 8 [REDACTED] 5."
7. If the "meeting id number" is correct, please press "1"; otherwise press the * key.
8. The conference bridge will state the following: "at the tone please speak your name or location."
9. When finished, please press the # key.
10. You will hear an audible tone, notifying you that you have successfully entered the meeting.

From: Padgett, Beth [mailto:BPADGETT@greenvillenews.com]
Sent: Thursday, November 15, 2012 12:21 PM
To: Godfrey, Rob
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Rob,

Yes, I will be glad to do this.

Beth Padgett

Editorial Page Editor
The Greenville News
bpadgett@greenvillenews.com
864-298-4321

Thanks and look forward to hearing back from you.

Beth Padgett

Editorial Page Editor
The Greenville News
P.O. Box 1688
Greenville, SC 29602
864-298-4321 (Office)
864-298-4805 (Fax)
Twitter: @bethpadgett

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Thursday, November 15, 2012 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers
Importance: High

Editorial Writers,

Governor Nikki Haley invites you to participate in a conference call with her on Friday, November 16, at 12:30 PM. The purpose of the call is to discuss the South Carolina Department of Revenue's information security breach and answer any questions you have for the governor about it. **If you would like to join the governor on the call, please respond to this email with your name, email address, news organization and phone number, and we will get you call-in information ahead of the call.**

We look forward to talking to you tomorrow. And, as always, don't hesitate to let us know if you need anything else.

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Smith, Janet <jsmith@islandpacket.com>
Sent: Thursday, November 15, 2012 1:13 PM
To: Godfrey, Rob
Subject: Fwd: Invitation from Gov. Nikki Haley for editorial writers

Hi Rob,

I would like to participate.

Janet

Janet Smith
Editorial page editor
The Island Packet
The Beaufort Gazette
Phone: 843-706-8114
Email: jsmith@islandpacket.com

----- Forwarded message -----

From: **McAden, Fitz** <fmcaden@islandpacket.com>
Date: Thu, Nov 15, 2012 at 12:33 PM
Subject: Fwd: Invitation from Gov. Nikki Haley for editorial writers
To: LOW Letters HH <jsmith@islandpacket.com>

----- Forwarded message -----

From: **Godfrey, Rob** <RobGodfrey@gov.sc.gov>
Date: Thu, Nov 15, 2012 at 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers
To:

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Rob Godfrey

Office of Gov. Nikki Haley

O: (803) 734-5074 | C: (803) 429-5086

--

Fitz McAden - The Island Packet & The Beaufort Gazette

Fitz McAden

Executive Editor

The Island Packet, Hilton Head Island & Bluffton, SC

The Beaufort Gazette, Beaufort, SC

Work: 843-706-8110

Cell: 843-████████

E-mail: fmcaden@islandpacket.com

Godfrey, Rob

From: Natalie Netzel <nnetzel@heartlandpublications.com>
Sent: Thursday, November 15, 2012 1:19 PM
To: Godfrey, Rob
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Name: Natalie Netzel
Email: nnetzel@heartlandpublications.com
News: Newberry Observer, Newberry
Phone: 803-276-0625, ext. 109

Natalie Netzel
Staff Writer | Newberry Observer
803.276.0625 | Ext. 109

-----Original Message-----

From: Godfrey, Rob [<mailto:RobGodfrey@gov.sc.gov>]
Sent: Thu 15-Nov-12 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers

Editorial Writers,

Governor Nikki Haley invites you to participate in a conference call with her on Friday, November 16, at 12:30 PM. The purpose of the call is to discuss the South Carolina Department of Revenue's information security breach and answer any questions you have for the governor about it. If you would like to join the governor on the call, please respond to this email with your name, email address, news organization and phone number, and we will get you call-in information ahead of the call.

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Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Scoppe, Cindi <cscoppe@thestate.com>
Sent: Thursday, November 15, 2012 1:21 PM
To: Godfrey, Rob
Subject: Re: Invitation from Gov. Nikki Haley for editorial writers

Hi Rob

I'll be happy to participate.

Cindi Scoppe
cscoppe@thestate.com
The State
(803) 771 8571

(I'll be off Friday, and calling from a different number: (803) 603 0876)

Cindi

Cindi Ross Scoppe
Associate Editor
The State newspaper
Columbia, South Carolina
(803) 771-8571
thestate.com/scoppe
Follow me on twitter: <http://twitter.com/CindiScoppe>

On Thu, Nov 15, 2012 at 12:17 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

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Office of Gov. Nikki Haley

O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Scoppe, Cindi <cscoppe@thestate.com>
Sent: Thursday, November 15, 2012 1:24 PM
To: Godfrey, Rob
Subject: Re: Invitation from Gov. Nikki Haley for editorial writers

got it. Thanks.

Cindi Ross Scoppe
Associate Editor
The State newspaper
Columbia, South Carolina
(803) 771-8571

thestate.com/scoppe

Follow me on twitter: <http://twitter.com/CindiScoppe>

On Thu, Nov 15, 2012 at 1:22 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

Phone Number: 803. [REDACTED]

Meeting ID Number: 8 [REDACTED] 6

1. Dial the following conference bridge number 803- [REDACTED] to join a meeting.
2. The conference bridge will state the following: "Welcome to Meeting Place".
3. To attend a meeting, please press "1".
4. The conference bridge will state the following: "enter the meeting id number followed by the # key."
5. Enter the meeting id number, 8 [REDACTED] 6, followed by the # key.
6. The conference bridge will state the following: "you are about to attend the meeting with the ID number 8 [REDACTED] 6."

7. If the "meeting id number" is correct, please press "1"; otherwise press the * key.

8. The conference bridge will state the following: "at the tone please speak your name or location."

9. When finished, please press the # key.

10. You will hear an audible tone, notifying you that you have successfully entered the meeting.

From: Scoppe, Cindi [mailto:cscoppe@thestate.com]

Sent: Thursday, November 15, 2012 1:21 PM

To: Godfrey, Rob

Subject: Re: Invitation from Gov. Nikki Haley for editorial writers

Hi Rob

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Cindi Scoppe

cscoppe@thestate.com

The State

[\(803\) 771 8571](tel:(803)7718571)

(I'll be off Friday, and calling from a different number: [\(803\) 603 0876](tel:(803)6030876))

Cindi

Cindi Ross Scoppe

Associate Editor

The State newspaper

Columbia, South Carolina

(803) 771-8571

thestate.com/scoppe

Follow me on twitter: <http://twitter.com/CindiScoppe>

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Rob Godfrey

Office of Gov. Nikki Haley

O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Smith, Michael <michael.smith@shj.com>
Sent: Thursday, November 15, 2012 2:09 PM
To: Godfrey, Rob
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Rob,

I'll be happy to join:

Mike Smith
Michael.smith@shj.com
Herald-Journal (Spartanburg)
864-562-7200
864-██████████ (cell)

Mike

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 15, 2012 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers
Importance: High

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Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Taillon, Jeff
Sent: Thursday, November 15, 2012 2:29 PM
To: Godfrey, Rob
Subject: FW: Invitation from Gov. Nikki Haley for editorial writers

Jeff Taillon

(803) 734-5129|Direct Line
(803) 767-7653|Cell

From: Terry Ward [mailto:lexchront@yahoo.com]
Sent: Thursday, November 15, 2012 2:27 PM
To: Taillon, Jeff
Subject: Re: Invitation from Gov. Nikki Haley for editorial writers

Terry Ward

lexchront@yahoo.com

The Lexington County Chronicle
803-359-4381

Terry Ward

Asst. Managing Editor
The Lexington Chronicle
803-359-4381

From: "Taillon, Jeff" <JeffTaillon@gov.sc.gov>
To: "lexchront@yahoo.com" <lexchront@yahoo.com>
Sent: Thursday, November 15, 2012 2:13 PM
Subject: FW: Invitation from Gov. Nikki Haley for editorial writers

Jeff Taillon

(803) 734-5129|Direct Line
(803) 767-7653|Cell

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Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Richard Whiting <rwhiting@indexjournal.com>
Sent: Thursday, November 15, 2012 2:43 PM
To: Godfrey, Rob; Taillon, Jeff
Subject: conference call

Gentlemen:

Associate editor Scott Bryan forwarded me the invitation to participate in Gov. Haley's conference call at 12:30 tomorrow (Friday). Barring any circumstances that would preclude my participation, consider me in.

My information is below.

You might want to include in your contact information that I am the editorial writer for this newspaper.

Many thanks,
Richard

Richard S. Whiting
executive editor
Index-Journal

mail:
PO Box 1018
Greenwood, SC 29648

location:
610 Phoenix St.
Greenwood, SC 29646

work: 864.943.2522
cell: 864. [REDACTED]
fax: 864.223.7331
email: rwhiting@indexjournal.com
website: www.indexjournal.com

Godfrey, Rob

From: Walsh, Chris <cwash@aikenstandard.com>
Sent: Thursday, November 15, 2012 4:46 PM
To: Godfrey, Rob
Subject: Haley call

Rob, this is Chris Walsh from the Aiken Standard. I'd like to be on that conference call tomorrow. My number is 803-
 Thanks Chris

Sent from my iPhone

Godfrey, Rob

From: Taillon, Jeff
Sent: Friday, November 16, 2012 12:03 AM
To: Godfrey, Rob
Subject: Fw: FW: Invitation from Gov. Nikki Haley for editorial writers

From: Manning Times [mailto:manningsctimes@gmail.com]
Sent: Friday, November 16, 2012 12:02 AM
To: Taillon, Jeff
Subject: Re: FW: Invitation from Gov. Nikki Haley for editorial writers

Erin Chandler
manningsctimes@gmail.com
The Manning Times
(803) 435-8422

On Thu, Nov 15, 2012 at 3:24 PM, Taillon, Jeff <JeffTaillon@gov.sc.gov> wrote:

Jeff Taillon

[\(803\) 734-5129](tel:(803)734-5129)|Direct Line

[\(803\) 767-7653](tel:(803)767-7653)|Cell

From: Godfrey, Rob
Sent: Thursday, November 15, 2012 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers
Importance: High

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We look forward to talking to you tomorrow. And, as always, don't hesitate to let us know if you need anything else.

Rob Godfrey

Office of Gov. Nikki Haley

O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Holly Pisarik <Holly.Pisarik@llr.sc.gov>
Sent: Friday, November 16, 2012 10:18 AM
To: Pitts, Ted; Godfrey, Rob
Subject: Fwd: Just thought I'd let you know,

See email below. Just in case you get questions. We sent out an email yesterday to appx 500,000 licensees and complaintants informing them of the breach.

Sent from my Verizon Wireless Phone

----- Forwarded message -----

From: "Pamela Jolley" <Pamela.Jolley@llr.sc.gov>
Date: Fri, Nov 16, 2012 10:11 am
Subject: Just thought I'd let you know,
To: "Holly Pisarik" <Holly.Pisarik@llr.sc.gov>

We've had between 40-50 calls today responding to the email, including at least one where a real estate licensee has been overseas for the last 2 months and knew nothing about the breach, or anything. He was very appreciative of the email from us. He won't be returning to the country until after the January deadline so it was really helpful to him. Dottie Buchanan talked with him. Most of the calls have been to confirm that it's a valid email and not some sort of scam.

PAMELA JOLLEY
EXECUTIVE ASSISTANT TO THE DIRECTOR
SOUTH CAROLINA DEPARTMENT OF LABOR,
LICENSING AND REGULATION
SYNERGY BUSINESS PARK, KINGSTREE BLDG.
110 CENTERVIEW DRIVE
COLUMBIA, SOUTH CAROLINA 29210
(803) 896-4390
PAMELA.JOLLEY@LLR.SC.GOV

Godfrey, Rob

From: Adcox, Seanna M. <SAdcox@ap.org>
Sent: Friday, November 16, 2012 1:15 PM
To: Godfrey, Rob
Subject: RE: sign-ups

Thanks

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 1:14 PM
To: Adcox, Seanna M.
Subject: Re: sign-ups

Activations: 813,654
Calls to date: 786,599

From: Adcox, Seanna M. [mailto:SAdcox@ap.org]
Sent: Friday, November 16, 2012 12:47 PM
To: Godfrey, Rob
Subject: sign-ups

Can you give me the latest numbers on the monitoring sign-ups?

Seanna

The information contained in this communication is intended for the use of the designated recipients named above. If the reader of this communication is not the intended recipient, you are hereby notified that you have received this communication in error, and that any review, dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify The Associated Press immediately by telephone at +1-212-621-1898 and delete this email. Thank you.

[IP_US_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Rowe, Charles <crowe@postandcourier.com>
Sent: Friday, November 16, 2012 1:57 PM
To: Godfrey, Rob
Subject: RE: Invitation from Gov. Nikki Haley for editorial writers

Rob,

I missed your invitation to the conference call until just after it started. (out of town, in the air, etc.) So I missed the initial comments about enlisting the utilities to help contact people who haven't called Experian. Can you give me a little more info?

Thanks,

Charles Rowe

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Thursday, November 15, 2012 12:17 PM
Subject: Invitation from Gov. Nikki Haley for editorial writers
Importance: High

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Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Bauerlein, Valerie <Valerie.Bauerlein@wsj.com>
Sent: Friday, November 16, 2012 2:35 PM
To: Godfrey, Rob
Subject: RE: data breach

Ok, thanks for the heads-up.

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 2:35 PM
To: Bauerlein, Valerie
Subject: Re: data breach

May run a few minutes late.

From: Bauerlein, Valerie [mailto:Valerie.Bauerlein@wsj.com]
Sent: Friday, November 16, 2012 11:26 AM
To: Godfrey, Rob
Subject: RE: data breach

Great. Thanks, Rob

404 [REDACTED]

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 11:22 AM
To: Bauerlein, Valerie
Subject: RE: data breach

3:00 PM. We'll call you. Best number?

From: Bauerlein, Valerie [mailto:Valerie.Bauerlein@wsj.com]
Sent: Friday, November 16, 2012 9:34 AM
To: Godfrey, Rob
Subject: RE: data breach

Great. Thanks, and I'll stand by.

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 9:24 AM
To: Bauerlein, Valerie
Subject: RE: data breach

Will get you some time with the governor today.

From: Bauerlein, Valerie [<mailto:Valerie.Bauerlein@wsj.com>]

Sent: Thursday, November 15, 2012 8:05 PM

To: Godfrey, Rob

Subject: data breach

Hi Rob—I hope you're doing well. Do things ever slow down in your shop?

I wanted to let you know that I'm interested in the DOR data breach and how the governor has responded. My impression is that it's a closely-watched test of her leadership and it sounds like she feels the same, based on her remarks. Would she have a few minutes to talk with me tomorrow? I am available pretty much anytime except 1-2 pm.

Best regards,

Valerie

404 [REDACTED]

Godfrey, Rob

From: Smith, Michael <michael.smith@shj.com>
Sent: Friday, November 16, 2012 2:57 PM
To: Godfrey, Rob
Subject: RE: Thank you

Thank you for setting this up, Rob.

Mike

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 1:32 PM
Subject: Thank you

Editorial Writers,

I wanted to drop you a quick note to thank you for participating in today's call with the governor. I hope that you found it useful.

The governor would like to get together with y'all again soon. In the meantime, don't hesitate to reach out anytime I can be of assistance.

Again, thank you for time out of your Friday to join us.

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Bauerlein, Valerie <Valerie.Bauerlein@wsj.com>
Sent: Friday, November 16, 2012 3:57 PM
To: Godfrey, Rob
Subject: RE: data breach

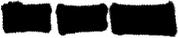
Thanks, Rob. That was very helpful.

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 2:35 PM
To: Bauerlein, Valerie
Subject: Re: data breach

May run a few minutes late.

From: Bauerlein, Valerie [mailto:Valerie.Bauerlein@wsj.com]
Sent: Friday, November 16, 2012 11:26 AM
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Great. Thanks, Rob



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To: Godfrey, Rob
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To: Bauerlein, Valerie
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Sent: Thursday, November 15, 2012 8:05 PM

To: Godfrey, Rob

Subject: data breach

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Best regards,

Valerie

404 [REDACTED]

Godfrey, Rob

From: Stewart, Nathan <njstewart@WLTX.GANNETT.COM>
Sent: Friday, November 16, 2012 4:37 PM
To: Godfrey, Rob
Subject: RE: News 19 WLTX

Thank you.

Have a good weekend.

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Friday, November 16, 2012 4:37 PM
To: Stewart, Nathan
Subject: Re: News 19 WLTX

Activations: 813,654
Calls to date: 786,599

From: Stewart, Nathan [mailto:njstewart@WLTX.GANNETT.COM]
Sent: Friday, November 16, 2012 04:32 PM
To: Godfrey, Rob
Subject: News 19 WLTX

Rob,

Do you have the latest # of calls/signups for tax payers using Experian?

Thanks,

Nate

Godfrey, Rob

From: Largen, Stephen <slargen@postandcourier.com>
Sent: Friday, November 16, 2012 5:34 PM
To: Godfrey, Rob
Subject: Re: questions

Thanks.

Sent from my iPhone

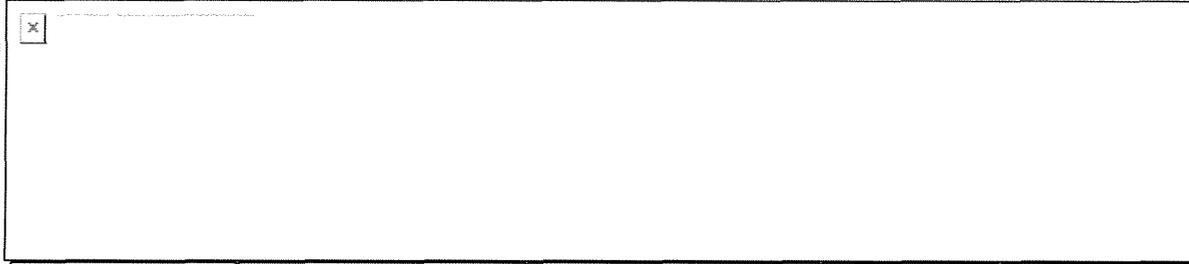
On Nov 16, 2012, at 5:29 PM, "Godfrey, Rob" <RobGodfrey@gov.sc.gov> wrote:

> Stephen,
>
> Thanks for reaching out.
>
> There is an ongoing law enforcement investigation into the South Carolina Department of Revenue information technology security breach. Any questions along these lines are more appropriately directed to the South Carolina Law Enforcement Division.
>
> Once again, thanks for reaching out, and have a great weekend.
>
> Rob Godfrey
> Office of Gov. Nikki Haley
>
> -----Original Message-----
> From: Largen, Stephen [mailto:slargen@postandcourier.com]
> Sent: Friday, November 16, 2012 4:46 PM
> To: Godfrey, Rob
> Subject: questions
>
> Why did the state/investigators agree to pay a ransom?
>
> What was the total amount paid? How much of that was state money? Where did the state money come from?
>
> What did the state/investigators obtain after paying the ransom?
>
>
> Stephen Largen
> Reporter, The Post and Courier
> (864) 641-8172
> follow me on Twitter @stephenlargen

Godfrey, Rob

From: Rep. Bill Taylor <[REDACTED]@[REDACTED].com>
Sent: Saturday, November 17, 2012 1:41 PM
To: Godfrey, Rob
Subject: SENIOR ALERT - Identity Theft Protection - FAQs !

You're receiving this email because of your relationship with **TaylorSCHouse**. You may **unsubscribe** if you no longer wish to receive our emails.



Senior Alert: Hacking FAQ's

(Informational Newsletter)

If you have not done so - please take steps to protect your identity.

Dear Friends:

South Carolina state government continues to roll-out specific and detailed information to assist the millions of residents whose personal information may be at risk due to the recent hacking of the computer system at the S.C. Department of Revenue. The Governor's office prepared the following answers to Frequently Asked Questions (FAQ's) aimed at S.C.'s senior citizens.

FOR SENIORS

Q: As a senior living in South Carolina, why should I be worried about identity theft?

A: The SC Department of Revenue announced on October 26, 2012 that taxpayers' records have been exposed in a cyber-attack. This includes Social Security numbers, credit and debit card numbers, and business tax filings.

Q: Who may have been affected by the security breach?

A: Individuals, their dependents and businesses who have filed a South Carolina tax return since 1998 to the present may have been affected.

Q: What should you do if you have filed a South Carolina tax return since 1998?

A: If you have filed a South Carolina tax return since 1998 to the present, the State is offering the opportunity to register with Experian's ProtectMyID™ protection plan free of charge for one year.

Q: What is Experian's ProtectMyID™ plan?

A: ProtectMyID™ is a service that monitors your credit and provides you alerts to any suspicious activity on your credit. ProtectMyID™ is designed to detect, protect and resolve potential identity theft, and includes daily monitoring of all three credit bureaus (Experian, Equifax, and TransUnion). The alerts and daily monitoring services are provided for one year, and consumers will continue to have access to fraud resolution agents and services beyond the first year.

Q: How do you sign up for the ProtectMyID™ service?

A: To sign up:

- Call Experian's ProtectMyID™ Call Center at 1-866-578-5422 to register. You will talk to a live agent who will ask you certain questions in order to register you for the service. If you sign up for the service over the phone, you have the option for all future notices from Experian to be sent to you to your mailing address or to an email address, if you have one. Please note that each member of your household will need to call individually.

OR

- If you have access to the Internet and have an email address, you may go to www.protectmyid.com/scdor and use the activation code SCDOR123 to sign up. (Registering online is typically faster than registering by telephone.) If you register online, all future notices from Experian will be sent to your email address that you provide while registering. Experian is unable to send you notices to your mailing address if you sign up online.

You do not need to sign up over the phone and online, but rather choose one option.

Q: What information do you need to register?

A: When registering, you will need to provide to Experian personal information such as:

- Name
- Address
- Date of Birth
- Social Security Number

As you are signing up for a free service, do not give out your credit card number when registering.

Q: How long will registering by telephone take?

A: There might be a wait time in order to speak with a representative. Please do not hang up while waiting as there will be a recorded message played before you are connected to a live representative.

The SC Department of Revenue or a credit bureau such as Experian will not initiate contact with you by phone, mail, or email to directly ask you for personal information such as your social security or credit card number.

Q: What are the hours of operation for the Experian® ProtectMyID™ Call Center?

A: Monday - Friday: 9:00 a.m. - 9:00 p.m. EST
Saturday and Sunday: 11:00 a.m. - 8:00 p.m. EST

Q: What benefits will a taxpayer receive after registering with ProtectMyID™?

A: Experian® will provide the following:

- Credit Report: You will get a free copy of your Experian® credit report.
- Daily Credit Monitoring: You will receive alerts regarding any suspicious activity, including new
- inquiries, newly opened accounts, delinquencies, or medical collections found on your Experian®,
- Equifax® and TransUnion® credit reports for one year.
- Identity Theft Resolution: If you have been a victim of identity theft, you will be assigned a dedicated, U.S.-based Experian® Identity Theft Resolution Agent who will walk you through the fraud resolution process from start to finish.
- Identity Theft Insurance: If you have been a victim of identity theft, you will immediately be covered by a \$1 million insurance policy that can help you cover certain costs, including lost

wages, private investigator fees, and unauthorized electronic fund transfers for one year.

ExtendCARE: You will get full access to personalized assistance from a highly-trained Fraud Resolution Agent even after the initial one year ProtectMyID™ membership expires.

Q: Are there any other steps you can take to protect your identity?

A: There are other steps that you can take in order to further protect your identity:

1. Regularly monitor your credit reports and review your bank statements.
2. Place fraud alerts with any one of the three credit bureaus (Experian, Equifax, TransUnion). When you alert one credit bureau, the other two will also be notified.
3. Place a freeze on your credit with each of the three credit bureaus; it is free to place a credit freeze. A credit freeze will prevent anyone accessing your credit without your permission. (Note: You will not be able to borrow money or obtain instant credit until you lift the freeze; after you contact the credit bureau to lift the freeze, you will be able to access your credit in about 30 minutes.)

Q: Is there a deadline to register with ProtectMyID™?

A: January 31, 2013 is the deadline to register with ProtectMyID™.

Q: How much does it cost to register with ProtectMyID™?

A: ProtectMyID™ is free for South Carolina taxpayers for one year.

Q: What if I do not have a credit history with the credit bureaus?

A: If you do not have a credit history due to inactivity with your credit or otherwise, you will be able to register with a modified ProtectMyID™ plan.

Q: Can you explain (1) monitoring my credit reports and bank statements, (2) contacting a credit card and/or debit card issuer due to suspicious activity, (3) placing fraud alerts and/or credit freezes in more detail?

A: You can also help prevent your information from being misused by taking some of the following simple steps:

1. Review Your Credit Reports and Bank Statements.

We recommend that you remain attentive by reviewing your bank account statements and monitoring credit reports regularly. Under federal law, you are entitled once a year to one free copy of your credit report from each of the three major credit bureaus. You can also obtain a free credit report once a year by visiting www.annualcreditreport.com or calling 1-877-322-8228. You may wish to stagger your requests for each of these free credit reports so that you receive one every four months. You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement.

2. Contact Credit/Debit Card Issuer.

When credit card or debit card information is compromised, the best protection is to obtain a new card with new card numbers. As stated above, it is recommended that you check your bank account statements regularly. If you detect any unauthorized charges, we strongly suggest that you contact your credit/debit card issuer immediately by calling the toll-free number located on the back of your card. You should tell your credit/debit card issuer that your account may have been compromised and should be reviewed for potentially fraudulent activity. If you use online banking, you may also want to change your credit/debit card account password immediately if you discover unauthorized charges.

3. Place fraud alerts and/or credit freezes. You can place a fraud alert with one of the three major credit bureaus (Experian, Equifax, TransUnion) by phone or by visiting their website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Once you place

a fraud alert with one credit bureau, the other credit bureaus will also be notified. You also have the option of placing a credit freeze on your credit. You will need to contact all three of the credit bureaus in order to place a freeze and you will not be able to borrow money or obtain instant credit until you lift the freeze. If you need to lift the freeze at any time, you will need to contact the appropriate credit bureau to do so and your credit should be available in a matter of minutes. It is free to utilize the fraud alert and credit freeze options.

Credit Bureaus

If you need to contact the credit bureaus for reasons of placing a credit alert or credit freeze, please use the following contact information.

Experian Fraud Reporting

1-888-397-3742

P.O. Box 9532

Allen, TX 75013

www.experian.com

Equifax Fraud Reporting

1-800-525-6285

P.O. Box 740241

Atlanta, GA 30374

www.equifax.com

TransUnion Fraud Reporting

1-800-680-7289

P.O. Box 6790

Fullerton, CA 92834

www.transunion.com

More Questions?

These FAQ's don't answer everything, so if you have a question send it to me. I'll do my best to get you an answer.

**Please take this identity theft threat seriously.
We all have to be personally vigilant and smart.**

In your Service,

Bill Taylor

803-270-2012

Representative

South Carolina General

Assembly

.com

www.TaylorSchouse.com

Newsletter not paid for by
taxpayer funds.

Paid for by TaylorSCHouse



This email was sent to robgodfrey@gov.sc.gov by bill@taylorschouse.com
[Update Profile/Email Address](#) Instant removal with [SafeUnsubscribe™](#) [Privacy Policy](#).
Bill Taylor for SC House District 86 P.O. Box 2646 Aiken SC 29801

Godfrey, Rob

From: Largen, Stephen <slargen@postandcourier.com>
Sent: Saturday, November 17, 2012 3:26 PM
To: Godfrey, Rob; cheks@sctax.org
Subject: need documentation

http://m.apnews.com/ap/db_268748/contentdetail.htm?contentguid=84DQNG56

So the CEOs of the two companies DOR says were consulted before Experian was selected say they never heard from S.C. Like the AP, I'm requesting any documentation that shows these other two companies were contacted.

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

Godfrey, Rob

From: Batson, Jesse (CMG-Charlotte) <jesse.batson@wsoc-tv.com>
Sent: Sunday, November 18, 2012 12:45 PM
To: Godfrey, Rob
Subject: WSOC request - tax situation update?

Hi Rob,

We'd seen an article in the Herald today about the tax breach.

There were a few things from that article I wanted to confirm. I wanted to make sure the investigative report is still expected to be released this week.

Also, a few things on the cost and state budget:

- Experian will get \$12 million to provide a year of free credit monitoring to taxpayers
- \$741,000 is being spent to inform the up to 1.5 million out-of-state residents who filed SC taxes
- there's a cost of about \$500,000 cost for five state agencies to program their computer systems to sync with the state Information Tech. Center.
- \$160,000 is being spent on the public relations firm Chernoff Newman
- about \$100,000 will be used for legal help from Columbia's Nelson Mullins law firm

Dec. 15 and Jan. 31 were the two dates given for the two \$6 million payments to Experian.

The Herald also mentioned that this is about \$14 million – about a third of the annual \$41.7 million budget for the Revenue Dept.

We're wondering if there was a concern about the budget at all and about that cost. The Herald indicated there would have to be some cuts, but we didn't know if that was the case.

Jeff Smith is our reporter who is working on this story with a 6 PM deadline.

-Jesse

Full article:

<http://www.heraldonline.com/2012/11/18/4424253/what-is-known-unknown-3-weeks.html>

Godfrey, Rob

From: Scoppe, Cindi <cscoppe@thestate.com>
Sent: Sunday, November 18, 2012 5:28 PM
To: Godfrey, Rob
Subject: Re: Thank you

Rob

You're welcome, and thanks for arranging it. And we'll look forward to future conversations.

Cindi

Cindi Ross Scoppe
Associate Editor
The State newspaper
Columbia, South Carolina
(803) 771-8571

thestate.com/scoppe

Follow me on twitter: <http://twitter.com/CindiScoppe>

On Fri, Nov 16, 2012 at 1:32 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

Editorial Writers,

I wanted to drop you a quick note to thank you for participating in today's call with the governor. I hope that you found it useful.

The governor would like to get together with y'all again soon. In the meantime, don't hesitate to reach out anytime I can be of assistance.

Again, thank you for time out of your Friday to join us.

Rob Godfrey
Office of Gov. Nikki Haley

O: [\(803\) 734-5074](tel:(803)734-5074) | C: [\(803\) 429-5086](tel:(803)429-5086)

Godfrey, Rob

From: LeMoine, Leigh
Sent: Monday, November 19, 2012 9:19 AM
To: Godfrey, Rob
Subject: Draft Schedule

Gov. Nikki Haley's Weekly Schedule: November 19, 2012

COLUMBIA, S.C. – Governor Nikki Haley's schedule for the week of November 19 includes:

Monday, November 19: Governor Nikki Haley, Department of Health and Human Services (DHHS) Director Tony Keck, Department of Health and Environmental Control (DHEC) Director Catherine Templeton, and March of Dimes representative Dr. Amy Picklesimer will hold a press conference to discuss the work by state and private groups to improve the Infant Mortality Rate, Statehouse, 1st Floor, Columbia, S.C.

Note: As additional public events are added to the schedule, you'll be notified.

~~###~~

Gov. Nikki Haley's Schedule: November 13, 2012

COLUMBIA, S.C. – Gov. Nikki Haley's schedule for the week of November 13 included the following:

Tuesday, November 13

9:45 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

1:05 PM: Legislative call.

1:10 PM: Legislative call.

1:45 PM: Policy meeting.

2:00 PM: Gov. Haley held a press conference to make a cabinet announcement, Statehouse, first floor lobby, Columbia, S.C.

3:30 PM: Newspaper interview.

4:15 PM: Agency call.

5:15 PM: Agency call.

Wednesday, November 14

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

11:00 AM: Agency meeting.

11:45 AM: Agency meeting.

1:15 PM: Agency meeting.

2:15 PM: Gov. Haley held a press conference to update on the SCDOR data breach, Statehouse, first floor lobby, Columbia, S.C.

4:30 PM: Policy call.

6:30 PM: Legislative meeting.

Thursday, November 15

9:00 AM: Economic development meeting.

10:00 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

10:15 AM: Gov. Haley participated in the AARP's Teletownhall to discuss the SCDOR data breach.

10:45 AM: Legislative meeting.

1:00 PM: Economic development call.

1:50 PM: Economic development call.

2:15 PM: Gov. Haley visited with students from Thomas Hart Academy, Statehouse, Columbia, S.C.

Friday, November 16

10:30 AM: Gov. Haley arrived at the Office of the Governor for office hours, Statehouse, Columbia, S.C.

10:45 AM: Agency meeting.

12:30 PM: Gov. Haley participated in a conference call with editorial board writers.

3:20 PM: Newspaper interview.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Stewart, Nathan <njstewart@WLTX.GANNETT.COM>
Sent: Monday, November 19, 2012 9:43 AM
To: Godfrey, Rob
Subject: News 19 WLTX

Rob,

Have you heard yet when the Governor plans on releasing the hacking probe report this week?

Thanks.

Nate Stewart
Reporter
Cell: (803) 309-9480
Work: (803) 776-9508 EXT: 274
Twitter: [@WLTXNATESTEWART](https://twitter.com/WLTXNATESTEWART)
Facebook: [Nate Stewart WLTX](https://www.facebook.com/NateStewartWLTX)
Email: NJStewart@WLTX.GANNETT.COM



Godfrey, Rob

From: Harriet McLeod <[REDACTED]@gmail.com>
Sent: Monday, November 19, 2012 9:45 AM
To: Godfrey, Rob
Subject: Rob, question: Will the governor have a press conference today?

Rob, hi.

Hope you're well.

Will the governor have a press conference today to present the report on the investigation into the DOR hacking?

Thanks,
Harriet

--

Harriet McLeod
Reuters America
www.reuters.com

Charleston, South Carolina
843-[REDACTED]-[REDACTED] (mobile)
[REDACTED]@gmail.com

Godfrey, Rob

From: Smith, Tim <tcsmith@greenvillenews.com>
Sent: Monday, November 19, 2012 3:40 PM
To: Godfrey, Rob
Subject: Mandiant

Rob,

Will Mandiant be finished with its report this week?

Tim Smith

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Monday, November 19, 2012 4:36 PM
To: Godfrey, Rob
Subject: From WLTX

Samantha,

An AP report over the weekend states that CEO's at Citreas and Identity Force were never contacted by anyone from SC about the cyber attack.

Does the SCDOR have any response to this claim? Is this true? Last week you told me: "Nelson Mullins provided pricing on several vendors to the state (Experian, Citreas and Identity Force), the same day they were asked to provide such pricing. The firm is familiar with all the major vendors in breach resolution, both with respect to their services and pricing, and first made some careful selections based on the nature and size of the breach and the information known to have been breached. These three vendors were presented for their favorable volume pricing and the potential value of their services in this circumstance. After consideration, which was required to be very quick but was nonetheless thorough, Experian appeared to be the vendor best suited to the nature and size of the breach. This judgment has been proven accurate through Experian's unique willingness to accept a \$12 million fee cap and offer free business services, their combination of credit monitoring, which is particularly well-suited to social security numbers, and fraud resolution services, and the fact that the insurance policy included in the product covers not only identity theft but fraudulent electronic fund transfers, mitigating potential bank account exposure."

*COLUMBIA, S.C. (AP) - South Carolina officials responding to the massive breach of taxpayers' personal information say they went straight to Experian for help, resulting in a \$12 million no-bid contract. Revenue Director Jim Etter and Gov. Nikki Haley have both said they talked only to Experian, partly because it was already under contract with the state's Medicaid agency for a data theft there. **But this week, Revenue officials named two other companies they say were quickly but thoroughly considered before Experian was chosen. And the CEOs of those companies dispute that. They say no one at Citreas or Identity Force was contacted about South Carolina's cyber-attack. They also disagree with officials' explanations that only Experian had the expertise and capacity to quickly provide services for the millions of taxpayers made vulnerable to identity theft.***

Thanks,

Nate Stewart
Reporter
Cell: (803) [REDACTED]
Work: (803) 776-9508 EXT: 274
Twitter: [@WLTXNATESTEWART](https://twitter.com/WLTXNATESTEWART)
Facebook: [Nate Stewart WLTX](https://www.facebook.com/NateStewartWLTX)
Email: NJStewart@WLTX.GANNETT.COM

Godfrey, Rob

From: Largen, Stephen <slargen@postandcourier.com>
Sent: Monday, November 19, 2012 4:41 PM
To: Godfrey, Rob
Subject: hacking presser?

2 p.m. Tuesday?

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

Godfrey, Rob

From: Godfrey, Rob
Sent: Monday, November 19, 2012 4:47 PM
Subject: Gov. Nikki Haley and state officials to hold press conference Tuesday

Gov. Nikki Haley and state officials to hold press conference Tuesday
Update on S.C. DOR information security breach will be provided

COLUMBIA, S.C. – Governor Nikki Haley and state officials will hold a press conference on Tuesday, November 20, at 2:00 PM to update the people of South Carolina on the S.C. DOR information security breach. The press conference will be held in the first floor lobby of the Statehouse.

WHO: Gov. Nikki Haley and state officials
WHAT: S.C. DOR information security breach update
WHEN: Tuesday, November 20, 2:00 PM
WHERE: S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Adcox, Seanna M. <SAdcox@ap.org>
Sent: Monday, November 19, 2012 4:50 PM
To: Samantha Cheek
Cc: Godfrey, Rob
Subject: RE: Follow up on FOIA requests

Thanks. One thing I will be working on tomorrow – and I’ve already given Rob a heads up – is the letter to out-of-state tax filers. I believe Thad has said the state legally has 45 days to notify. I’m guessing the clock started the day state officials learned of the breach. That would mean the state would need to send those letters by Saturday. Thad said last week no letters had gone out. Where does that stand?

Seanna

From: Samantha Cheek [mailto:CheekS@sctax.org]
Sent: Monday, November 19, 2012 4:39 PM
To: Adcox, Seanna M.
Subject: Follow up on FOIA requests

Seanna,

Attached is a copy of DOR’s response at this time as we continue to process your two requests for documents under the Freedom of Information Act.

Thanks,

Samantha Cheek

Public Information Director
SC Department of Revenue
P.O. Box 125, Columbia, SC 29214
P: 803.898.5281 | F: 803.898.5020
www.sctax.org | Twitter: @SCDOR

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[IP_US_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Largen, Stephen <slargen@postandcourier.com>
Sent: Monday, November 19, 2012 5:08 PM
To: Godfrey, Rob
Subject: RE: Gov. Nikki Haley and state officials to hold press conference Tuesday

Will the investigative report be released or discussed?

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]
Sent: Monday, November 19, 2012 4:47 PM
Subject: Gov. Nikki Haley and state officials to hold press conference Tuesday

Gov. Nikki Haley and state officials to hold press conference Tuesday Update on S.C. DOR information security breach will be provided

COLUMBIA, S.C. – Governor Nikki Haley and state officials will hold a press conference on Tuesday, November 20, at 2:00 PM to update the people of South Carolina on the S.C. DOR information security breach. The press conference will be held in the first floor lobby of the Statehouse.

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WHEN: Tuesday, November 20, 2:00 PM
WHERE: S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: [REDACTED]@aol.com
Sent: Monday, November 19, 2012 5:18 PM
To: Godfrey, Rob
Subject: cancel

Please cancel any updates from your office.

Stephanie

-----Original Message-----

From: Godfrey, Rob <RobGodfrey@gov.sc.gov>

Sent: Mon, Nov 19, 2012 1:49 pm

Subject: Gov. Nikki Haley and state officials to hold press conference Tuesday

Gov. Nikki Haley and state officials to hold press conference Tuesday

Update on S.C. DOR information security breach will be provided

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WHAT: S.C. DOR information security breach update
WHEN: Tuesday, November 20, 2:00 PM
WHERE: S.C. Statehouse, first floor lobby, Columbia S.C.

-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Monday, November 19, 2012 6:09 PM
To: Godfrey, Rob
Subject: WLTX

“As counsel is very knowledgeable of the aspects in regards to pricing and services offered by major vendors, they were able to make a selection based on the capacity of the breach and services needed.”

Samantha Cheek

Public Information Director
SC Department of Revenue
P.O. Box 125, Columbia, SC 29214
P: 803.898.5281 | F: 803.898.5020
www.sctax.org | Twitter: @SCDOR

Godfrey, Rob

From: Lesia Kudelka <lesia.kudelka@llr.sc.gov>
Sent: Monday, November 19, 2012 6:53 PM
To: Godfrey, Rob
Subject: FW: Department of Revenue Security Breach

Rob, not sure who to ask this question to: A licensee who lives in another state, and has never lived in South Carolina, wants to know if he is eligible for the credit protection. I don't think he is, unless he filed an income tax here, but I wanted to try to verify tht.

From: Melissa Hopkins **On Behalf Of** ContactLLR
Sent: Monday, November 19, 2012 10:16 AM
To: Jan Simpson; Missy Jones
Subject: FW: Department of Revenue Security Breach

From: Wright, Eric [mailto: [REDACTED]@ [REDACTED].com]
Sent: Monday, November 19, 2012 10:02 AM
To: ContactLLR
Subject: RE: Department of Revenue Security Breach

Ms. Pisarik,

I am South Carolina licensed engineer, but I am not a resident/citizen of South Carolina. I understand from your message that I received the message below because you have my email address. The wording of the message suggests to me that I am not eligible, however the fact that I received it suggest I should be concerned. Am I eligible for this credit protection even though I am not and have never been a resident?

I read the FAQs on the web page and did not see this addressed.

Sincerely

ERIC [REDACTED]
[REDACTED]

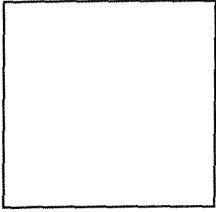
[REDACTED] Manager

[REDACTED] | Charlotte, NC [REDACTED]

704. [REDACTED] | c: 704. [REDACTED]

eric [REDACTED]

From: South Carolina Dept. of Labor, Licensing & Regulation [mailto:donotreply@llr.sc.gov]
Sent: Thursday, November 15, 2012 8:48 PM
To: [REDACTED] Eric
Subject: Department of Revenue Security Breach



Dear Citizen,

As I'm sure most of you are aware, the South Carolina Department of Revenue experienced a security breach that potentially impacts all citizens who have filed a South Carolina tax return since 1998. If you fall into this category, sure most of you do, I would encourage you to take advantage of the credit protection being offered free of charge t for one year. You can do this by calling 1-866-578-5422 or by visiting www.sctax.org and following the link to sig online. In addition, South Carolina businesses are being offered protection. Visit <http://www.sctax.org/security.htm> of frequently asked questions and more detailed instructions on how to enroll as a citizen and/or as a business. You have received this message because at some point you have supplied your e-mail address to the South Carolina Department of Labor, Licensing and Regulation. Please know that protection of your information is important to us are currently reviewing our security measures to ensure that we are doing all we can to protect any information you provided to our agency.

Sincerely,

Holly Pisarik

Director

South Carolina Department of Labor, Licensing and Regulation

110 Centerview Drive

Columbia, SC 29210

(803)896-4300

Godfrey, Rob

From: nkachinsky@wspa.com
Sent: Monday, November 19, 2012 9:15 PM
To: Godfrey, Rob
Subject: RE: Gov. Nikki Haley and state officials to hold press conference Tuesday

thanks!

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]
Sent: Monday, November 19, 2012 4:47 PM
Subject: Gov. Nikki Haley and state officials to hold press conference Tuesday

Gov. Nikki Haley and state officials to hold press conference Tuesday *Update on S.C. DOR information security breach will be provided*

COLUMBIA, S.C. – Governor Nikki Haley and state officials will hold a press conference on Tuesday, November 20, at 2:00 PM to update the people of South Carolina on the S.C. DOR information security breach. The press conference will be held in the first floor lobby of the Statehouse.

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-###-

Rob Godfrey
Office of Gov. Nikki Haley
O: (803) 734-5074 | C: (803) 429-5086

Godfrey, Rob

From: Harriet McLeod <[REDACTED]@gmail.com>
Sent: Tuesday, November 20, 2012 9:08 AM
To: Godfrey, Rob
Subject: Question for Governor Haley today from Reuters

Rob, here's my question:

Where did the attack on South Carolina taxpayer records come from and is it related to the growing problem of taxpayer ID theft?

<http://www.reuters.com/article/2012/07/19/us-column-feldman-idUSBRE86I12F20120719>

<http://news.yahoo.com/fourteen-arrested-u-tax-fraud-identity-theft-ring-185712566--sector.html>

Thanks,
Harriet

--
Harriet McLeod
Reuters America
www.reuters.com

Charleston, South Carolina
843-[REDACTED] (mobile)
[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Tuesday, November 20, 2012 10:00 AM
To: Godfrey, Rob
Subject: RE: need documentation

Yes, I don't have this documentation but can I send you what Jon Neiditz suggests to say in response?

-----Original Message-----

From: Godfrey, Rob [mailto:RobGodfrey@gov.sc.gov]
Sent: Tuesday, November 20, 2012 9:45 AM
To: Samantha Cheek
Subject: FW: need documentation

Are you responding here?

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]
Sent: Saturday, November 17, 2012 3:26 PM
To: Godfrey, Rob; cheks@sctax.org
Subject: need documentation

http://m.apnews.com/ap/db_268748/contentdetail.htm?contentguid=84DQNG56

So the CEOs of the two companies DOR says were consulted before Experian was selected say they never heard from S.C. Like the AP, I'm requesting any documentation that shows these other two companies were contacted.

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

Godfrey, Rob

From: Stewart, Nathan <njstewart@WLTX.GANNETT.COM>
Sent: Tuesday, November 20, 2012 12:10 PM
To: Godfrey, Rob
Subject: News 19 WLTX FOIA Request

Rob,

Is the SCDOR report ready?

Can we go ahead and get a copy of it?

Thanks,

Nate Stewart
Reporter
Cell: (803) [REDACTED]
Work: (803) 776-9508 EXT: 274
Twitter: [@WLTXNATESTEWART](https://twitter.com/WLTXNATESTEWART)
Facebook: [Nate Stewart WLTX](#)
Email: NJStewart@WLTX.GANNETT.COM



Godfrey, Rob

From: Harriet McLeod <[REDACTED]@gmail.com>
Sent: Tuesday, November 20, 2012 2:15 PM
To: Godfrey, Rob
Subject: Rob, question...

Rob, who did the attack? Where did it come from? How did they get in?
Thanks, Harriet

--
Harriet McLeod
Reuters America
www.reuters.com

Charleston, South Carolina
843-[REDACTED] (mobile)
[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)

Godfrey, Rob

From: Stewart, Nathan <njstewart@WLTX.GANNETT.COM>
Sent: Tuesday, November 20, 2012 2:34 PM
To: Godfrey, Rob
Subject: Re: News 19 WLTX

Can you email me a digital copy of mandiant report?

Thanks

Sent from my iPhone

On Nov 19, 2012, at 2:43 PM, "Godfrey, Rob" <RobGodfrey@gov.sc.gov<mailto:RobGodfrey@gov.sc.gov>> wrote:

Just in: updated numbers as of Monday morning:

Signups: 834,477
Calls to call center: 795,689

From: Stewart, Nathan [mailto:njstewart@WLTX.GANNETT.COM]
Sent: Monday, November 19, 2012 9:43 AM
To: Godfrey, Rob
Subject: News 19 WLTX

Rob,

Have you heard yet when the Governor plans on releasing the hacking probe report this week?

Thanks.

Nate Stewart

Reporter

Cell: (803) [REDACTED]

Work: (803) 776-9508 EXT: 274

Twitter: @WLTXNATESTEWART<<http://twitter.com/#!/WLTXNATESTEWART>>

Facebook: Nate Stewart WLTX<<http://www.facebook.com/#!/pages/Nate-Stewart-WLTX/184005254973437?sk=wall>>

Email: NJStewart@WLTX.GANNETT.COM<mailto:NJStewart@WLTX.GANNETT.COM>

<image001.gif>

Godfrey, Rob

From: Harriet McLeod <[REDACTED]@gmail.com>
Sent: Tuesday, November 20, 2012 2:38 PM
To: Godfrey, Rob
Subject: Rob, are you going to put out the Mandiant report?

Thanks.
Harriet

--

Harriet McLeod
Reuters America
www.reuters.com

Charleston, South Carolina
843-[REDACTED] (mobile)
[REDACTED]@gmail.com

Godfrey, Rob

From: Adcox, Seanna M. <SAdcox@ap.org>
Sent: Tuesday, November 20, 2012 3:05 PM
To: Godfrey, Rob
Subject: Questions

_Has anyone else resigned or been fired, besides Etter?

_I'm guessing a replacement for Blume at PEBA has not been decided?

_Give me more details on the time frame for notification. None has been sent out to date, correct? Emails and letters will go out when? People should see them in their inbox or mailbox by when – that is if they're going to get one? (On this bullet point, I've just emailed Samantha as well).

Seanna

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[IP_US_DISC]

msk dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Samantha Cheek <CheekS@sctax.org>
Sent: Tuesday, November 20, 2012 3:07 PM
To: Godfrey, Rob
Subject: FW: Follow up on FOIA requests

Are you handling this follow up?

From: Adcox, Seanna M. [mailto:SAdcox@ap.org]
Sent: Tuesday, November 20, 2012 3:03 PM
To: Samantha Cheek
Subject: RE: Follow up on FOIA requests

Actually, I was just emailing Rob for more specifics on that. When will the letters and emails be going out? None have been sent to date, correct? People should expect to see it in their inbox or mailbox by when?

From: Samantha Cheek [mailto:CheekS@sctax.org]
Sent: Tuesday, November 20, 2012 3:01 PM
To: Adcox, Seanna M.
Subject: RE: Follow up on FOIA requests

Seanna, I hope the Governor answered your question about the mailing of letters to affected taxpayers. If there's anything else you need, let me know.

From: Adcox, Seanna M. [mailto:SAdcox@ap.org]
Sent: Monday, November 19, 2012 4:50 PM
To: Samantha Cheek
Cc: Godfrey, Rob (RobGodfrey@gov.sc.gov)
Subject: RE: Follow up on FOIA requests

Thanks. One thing I will be working on tomorrow – and I've already given Rob a heads up – is the letter to out-of-state tax filers. I believe Thad has said the state legally has 45 days to notify. I'm guessing the clock started the day state officials learned of the breach. That would mean the state would need to send those letters by Saturday. Thad said last week no letters had gone out. Where does that stand?

Seanna

From: Samantha Cheek [mailto:CheekS@sctax.org]
Sent: Monday, November 19, 2012 4:39 PM
To: Adcox, Seanna M.
Subject: Follow up on FOIA requests

Seanna,

Attached is a copy of DOR's response at this time as we continue to process your two requests for documents under the Freedom of Information Act.

Thanks,

Samantha Cheek

Public Information Director
SC Department of Revenue
P.O. Box 125, Columbia, SC 29214
P: 803.898.5281 | F: 803.898.5020
www.sctax.org | Twitter: @SCDOR

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[IP_US_DISC]

mks dccc60c6d2c3a6438f0cf467d9a4938

Godfrey, Rob

From: Largen, Stephen <slargen@postandcourier.com>
Sent: Tuesday, November 20, 2012 3:40 PM
To: Godfrey, Rob
Subject: RE: digital version of Mandiant packet

Hey somebody lifted my copies of the other two docs handed out today: the IRS letter and the doc on Etter's resignation. Can you send those along too? Thanks

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]
Sent: Tuesday, November 20, 2012 3:37 PM
To: Largen, Stephen
Subject: RE: digital version of Mandiant packet

There is an ongoing law enforcement investigation into the South Carolina Department of Revenue information technology security breach. Any questions along these lines are more appropriately directed to the South Carolina Law Enforcement Division.

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]
Sent: Tuesday, November 20, 2012 3:35 PM
To: Godfrey, Rob
Subject: RE: digital version of Mandiant packet

With regard to the first line about three individuals having personal information stolen: Any idea who they are, how feds found out etc.?

Stephen Largen
Reporter, The Post and Courier
(864) 641-8172
follow me on Twitter @stephenlargen

From: Godfrey, Rob [RobGodfrey@gov.sc.gov]
Sent: Tuesday, November 20, 2012 3:30 PM
To: Largen, Stephen
Subject: RE: digital version of Mandiant packet

-----Original Message-----

From: Largen, Stephen [mailto:slargen@postandcourier.com]
Sent: Tuesday, November 20, 2012 3:25 PM
To: Godfrey, Rob
Subject: digital version of Mandiant packet

Do you have one?

Stephen Largen

Reporter, The Post and Courier

(864) 641-8172

follow me on Twitter @stephenlargen

Godfrey, Rob

From: ROwens@wcbd.com
Sent: Tuesday, November 20, 2012 3:42 PM
To: Godfrey, Rob
Subject: Re: Another ID Theft question...

No, I don't read them all. Thanks.

Sent from my iPhone

On Nov 20, 2012, at 3:33 PM, "Godfrey, Rob" <RobGodfrey@gov.sc.gov> wrote:

Not sure if you read press releases we issue, but this is in everyone of them:

Taxpayers who sign up for protection will also be notified – by email or letter – about how to sign up for a “Family Secure Plan” if they claim minors as dependents.

From: ROwens@wcbd.com [mailto:ROwens@wcbd.com]
Sent: Tuesday, November 20, 2012 3:03 PM
To: Godfrey, Rob
Subject: Another ID Theft question...

Rob,

I am certain you are tired of answering ID Theft questions, but I have one more for you. A viewer just emailed us and said that she was only able to get her and her husband on the ID Theft protection, however, the SS numbers for her minor children were also on the tax paperwork. Do you know if/when minor children will be able to get the protection? She said she was told it may happen in the future, but it is not available now. Is that true? Thanks Rob!

Raymond Owens
WCBD TV
rowens@wcbd.com
(843) 200-4392

Godfrey, Rob

From: Matt Long <mlong@southcarolinaradionetwork.com>
Sent: Tuesday, November 20, 2012 3:55 PM
To: Godfrey, Rob
Subject: Mandiant report

Do you have another information page in the report that has the total number of compromised filers, credit cards, dependents, etc? It was not in the packet you guys handed out at the press conference.

Thanks!

Matt Long

South Carolina Radio Network

(803) 790-4300

Godfrey, Rob

From: Eric Chabrow <echabrow@ismgcorp.com>
Sent: Tuesday, November 20, 2012 4:10 PM
To: Godfrey, Rob
Subject: Request for Mandiant report

Rob, Please send me a copy of the Mandiant report on the Department of Revenue breach. If there's a summary of the report available, please forward that, too. Thanks. Eric

Eric Chabrow

Executive Editor

Information Security Media Group

P: 973.821.4569

Skype: eric.chabrow1

Twitter: @GovInfoSecurity

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Godfrey, Rob

From: Taillon, Jeff
Sent: Tuesday, November 20, 2012 4:12 PM
To: Godfrey, Rob
Subject: Requesting Mandiant Report

Robbie Brown
robbieb@nytimes.com
404-████-████

Jeff Taillon
(803) 734-5129|Direct Line
(803) 767-7653|Cell

Godfrey, Rob

From: Kearney, Brendan <bkearney@postandcourier.com>
Sent: Tuesday, November 20, 2012 4:18 PM
To: Godfrey, Rob
Subject: RE: A couple quick questions

Oh, and one more: the IRS compliance the governor was talking about today -- what regulation was she talking about exactly? What's the reg she's going to ask the federal delegation to help change/strengthen?

Thanks,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403
Desk: 843-937-5906
NEW Cell: 843-██████████
www.postandcourier.com
@kearney_brendan on Twitter

-----Original Message-----

From: Kearney, Brendan
Sent: Tuesday, November 20, 2012 4:17 PM
To: Godfrey, Rob (RobGodfrey@gov.sc.gov)
Subject: A couple quick questions

Hey, Rob.

1. The governor said Mandiant determined that the breach only impacted folks who filed their tax returns electronically with the state. "Anyone who filed by paper does not have to worry about the breach," she said. Does this mean the paper tax returns aren't entered into the computer system, or are they entered into a separate (part of the) computer system?

2. The governor had mentioned something about bringing in a consulting company to go and look over the inspector general. Any update on that? And what's the ETA on the existing state contracts with regard to the hack response (Mandiant, Nelson Mullins, etc.)?

And, as usual, please let me/us know when the video from today is up on Youtube.

Thanks,

Brendan Kearney
Reporter
The Post and Courier
134 Columbus St.
Charleston, SC 29403

Desk: 843-937-5906
NEW Cell: 843-
www.postandcourier.com
@kearney_brendan on Twitter

Godfrey, Rob

From: Becki Brantley <admincpa@bellsouth.net>
Sent: Tuesday, November 20, 2012 4:25 PM
To: Godfrey, Rob
Subject: SCDOR Security Breach

Hi Rob,

Thank you for taking my call during this busy day. I would greatly appreciate the courtesy you are extending by including me in your press release listing. We are trying to equip a large client base with accurate, useful information regarding the security breach, and I want to be extremely careful in giving out information that has been appropriately verified. Your consideration of this matter will go a long way to insure that we will be a reliable source for our clients. Thank you, again, for being sensitive to the needs of the taxpayers of South Carolina.

Best regards,

Becki B. Brantley

Office Manager

Stanley S. Sessler III, CPA, LLC



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