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Metts Betty

A# : Governor Nick Haley

fax
803-734-5167

To: governor.sc.gov
Subject: Possible Help
Attachments: David Metts Resume 123116.docx

First of all, congratulations on all your endeavors, we have and will continue to support you. As I was reading my Bible this morning, I saw the Living magazine with the Legislative Guide on the front cover and I realized on my way to work that I would let someone know that might could help.

I will make this brief as I know you are very busy and if this should go to someone else, please let me know. This is from a Mom needing job help for her son and others in his predicaments. I can't believe I am writing this, as my husband and I had a boy and girl and never guessed our son would need this help, he is smart, charming, great communicator, but had problems with drugs. (Our daughter-smart, USC grad, masters, almost PHD in Education-likes kids and teaching). He graduated from Francis Marion University with Baseball and Education scholarships, but then found a love for marijuana. This led to laziness, trouble, and more trouble.

He has ended up with misdemeanors, but has went to Owis Nest Rehab and been doing great. The first time in trouble, we turned our back, but since drug free, have been supporting him, his 2 beautiful twin boys and their mother with 1 year to go in Nursing School.

Now is the issue, trying to find employment with a record. He gets the interview, almost gets the job, then they call back and will not hire. This is a huge problem for SC, I now see why so many people with records turn back to the streets, without family like us, What are they to Do? SC has a terrible problem of not hiring! He is so upset that he cannot get employment, so many jobs that he is qualified, he gets 2 interviews, accepted and then HR calls sorry we cannot hire! I believe this keeps SC crime rates the highest. What are they to do?

Companies need to drug screens and give these citizens a chance. As you well know, drugs and alcohol are the issues of 99 % of our crimes.

They rent a little house in Summerton, so he is willing to commute anywhere between Columbia and Charleston. I am attaching one of his resumes if you know of any company that would help.

Thank you for your time out of your busy schedule!

My:

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Objective: To obtain a challenging position with a progressive company and to establish myself as a dedicated worker that is reliable and dependable. I firmly believe that my past work experience and education, combined with my positive attitude, will make me a great asset as an employee. My goal is to gain the best entry-level position possible with this progressive company to demonstrate my strong work ethic while working toward advancing in the future.

Professional History

**Customer Service Representative/ISO Sales Agent, Carolina Merchant Services
Charleston, SC, August 2009 - August 2014; August 2015 – August 2016**

- Provided sales leads and sold credit card processing to prospective businesses
- Established strong relationships with business owners and managers, working closely with them to keep their rates as low as possible
- Consistently ensured client satisfaction by phone, email, and face-to-face communication
- Installed and programmed credit card terminals for new clients
- Serviced and repaired credit card terminals for existing clients in high-pressure situations while maintaining a professional demeanor
- Insured that all information on business applications for prospective businesses were filed correctly and sent to the correct processing network

**Carpenter Assistant, Ross Construction
Sumter, SC, August 2015 – May 2016**

- Assisted in installing foundations, floors, walls, ceilings and roofs using multiple of products
- Helped in fitting and installing window frames, doors, door frames and hardware
- Erected scaffolding, ladders and assembled structures above the ground level
- Fastened loose grip using high-quality adhesives
- Selected tools and equipment according to the nature of work
- Cut, trim, and smoothen wooden planks for furniture and other use
- Cleaned work areas and performed minor maintenance work on equipment
- Assist experienced carpenters in framing houses and building furniture
- Operate machinery and tools as required
- Follow instructions in completing furniture designs
- Solve problems relating to housing frames
- Keep work area clean and maintain daily log sheet
- Stick to safety practices while working with power tools
- Work according to the project delivery schedule

**Central Dispatcher, Southern Tank and Transport
Holly Hill, SC, August 2014- August 2015**

- Dispatcher for Central call center for South Carolina, Virginia, Florida, Alabama, and Texas terminals.
- Scheduled and assigned work crews, delivering the daily vehicles and services for the daily task at hand
- Received orders, read maps, and determined the best routes for that day's destination
- Monitored vehicles that are in route to their destinations
- Informed personnel about logistic problems and updated them accordingly
- Handled questions or complaints from personnel and clients
- Recorded and maintained data related to the day's routes; acknowledging delivery confirmations, delays, and cancellations
- Took note on mechanical breakdowns and informed the proper personnel
- Managed drivers with route assistance and assisted customers with their requests
- Consistently kept note of all important actions and movements throughout the company
- Professionally answered phone calls and assisted drivers and clients with their needs
- Conducted professional emails on important matters as well as handoff notes at the end of every shift
- Managed and handled taking order requests from shippers, assigned these loads to appropriate drivers, trucks, and trailers, and enter this information into the company database

**Independent Contractor, Musician/Band Manager/Booking Agent
Charleston, SC, January 2008-Present**

- Developed website and social media pages to allow bands to effectively market their music online
- Developed press materials for bands (posters, flyers, and business cards)
- Promoted shows and events to bring in the biggest possible audiences
- Served as a liaison between bands and venue owners and managers and handled any conflicts or complications in a professional manner
- Performed live concerts as a singer, guitarist, and pianist with a band
- Performed acoustic shows by myself while playing guitar and singing
- Entertained and engaged the crowd during live performances
- Recorded and produced original music

**Journalist/Sports Journalist, The Patriot Newspaper
Francis Marion University, Florence, SC, September 2008 – June 2009**

- Worked on a deadline to ensure that articles written made it in the paper
- Wrote news articles and covered all sports related topics
- Practiced clear communication with the Editor in order to achieve the best possible writing for each story
- Member of 1st place collegiate newspaper staff with a circulation under 10,000 for the 2008-2009 school year
- Awarded best Sports Writer for a collegiate newspaper with a circulation under 10,000 for the 2008-2009 school year

Videographer Internship, Pro-Video Production

Florence, SC, May 2009

- Handled professional video equipment in a careful manner
- Recorded video for commercials, sport events, weddings, graduations, and proms in a professional manner
- Gained experience using Final Cut Pro to edit video recordings and produce quality one-hour DVDs on deadline
- Worked with supervisors to create the best possible final product for customers

Cashier/ Customer Service Team Member, Mac's True Value Hardware

Saint George, SC, August 2002 – August 2005

- Handled cash and credit card transactions
- Assisted customers with finding the items they needed
- Handled all facets of inventory; ensured that all items that were needed in the store were ordered, delivered, and stocked on time and in the correct manner
- Practiced effective communication with management and assisted with any help needed
- Assisted customers, especially ones who were elderly and disabled by loading purchased items in their vehicles

Skills

- Microsoft Office suite efficient
- POS efficient
- Social media management, web design
- Financially sound; clear and precise bookkeeper
- Efficient and effective at scheduling and coordinating
- Great at multi-tasking under pressure
- Experienced with crisis management
- Photography, videography, linear and non-linear video editing
- Public relations experience
- Experience taking inventory
- Experience organizing events
- Great communication and telecommunication skills

Qualities

- Comfortable in fast-paced, high-pressure environments
- Team player as well as a team leader
- Well-honed customer service, sales, and customer relationship skills
- Powerful writing skills
- Excellent problem solver, communicator, and motivator
- Punctual, reliable, and flexible
- Positive, friendly personality; whatever it takes attitude
- Observant
- Fast-learner

Education

High School

Dorchester Academy – Class of 2005 - Saint George, SC
Honor Graduate – 3.9 GPA – LIFE scholar – 5th in class
Three sport letterman in Football, Baseball, Basketball

College

Francis Marion University – Class of 2009 – Florence, SC
Major: Mass Communication
Minor: Political Science
3.2 GPA – Final
College Baseball Letterman; Sports writer for school Newspaper “The Patriot”

References

Tim Hanson

Chairman of the Department of Mass Communications at Francis Marion University
Associate Professor of Mass Communication
(843) 661-1560

Mat McColl

Marketing Director at North Eastern Strategic Alliance; Editor at Patriot Newspaper
(843)615-4757

Mike Metts

Supervisor of Carolina Merchant Services
(843)560-4310

*I was introduced to Sunrun and the prospect of working for the company by Jimmy Corless on December 15, 2016. After a great conversation about the company, I have decided to move forward with the application process in hopes of gaining employment.