

From: Veldran, Katherine
To: Phyllis Henderson <PhyllisHenderson@schouse.gov>
Date: 7/23/2014 1:53:27 PM
Subject: RE: CSID

Phyllis,
Per DOR James's CSID situation has been handle.
He also has direct contact if he faces other challenges.
Please let me know if you need anything else.
Thank you,
Katherine

Katherine F. Veldran
Director of Legislative Affairs | Office of Governor Nikki Haley
O: 803-734-5124 | C: 803-767-7583
KatherineVeldran@gov.sc.gov

-----Original Message-----

From: Phyllis Henderson [mailto:PhyllisHenderson@schouse.gov]
Sent: Friday, July 18, 2014 11:19 AM
To: oreagan@charter.net
Cc: Veldran, Katherine
Subject: CSID

James

I am so sorry this happened (and concerned). I am copying a member of the Governors staff on this email. They have someone who is following up on these issues. Let me know if you don't hear from them in the next week. Thanks for contacting me. Phyllis Sent from my iPhone

> On Jul 18, 2014, at 8:35 AM, "oreagan@charter.net" <oreagan@charter.net> wrote:
>

> I (and my wife) have been trying to sign up for scid protection. Despite providing all accurate information, it won't allow us to sign up. So I complain and offer that maybe the apostrophe in my name is causing problems. This is the reponse I got in the attachment. If they can't even tell that I am a state resident (for 13 years) how am I supposed to trust them to protect my ID?

>

> James O'Reagan
> 121 Pentland Ct
> Greer, SC 29651
> <csid.docx>