

Network Service Outage Notification

Office of Executive Policy and Programs – Information Technology

Outage Type	<i>Planned Maintenance</i>
Date	<i>Wednesday, November 12, 2014</i>
Start Time	<i>6:00 p.m.</i>
End Time	<i>11 p.m.</i>
Areas Affected	<i>Edgar Brown Building Wade Hampton Building State House Mansion</i>
Impact	<i>There will be a complete outage of all access to the Internet from inside the affected areas. Users will be unable to access the Internet, network file shares and email from effected areas. Users will be able to access email remotely and will be able to use VPN to gain access network shares.</i>
Reason	<i>Networking equipment currently located in the Edgar Brown Building is being relocated to the DTO data center on Sumter street. The move is necessary to free up office space and is the final move of OEPP networking equipment in preparation for the Department of Administration.</i>
Contact	<i>DTO Help Desk (803) 896-0001 ciohelpdesk@cio.sc.gov</i>