

From: Aging, PSA Help <psahelp@aging.sc.gov>
To: Kester, Tony <kester@aging.sc.gov>
CC: Wolf, Anne <awolf@aging.sc.gov>
Date: 11/21/2014 1:46:33 PM
Subject: FW: ACOG/AAA Open Enrollment

From: Karen Carter [mailto:kcarter@scacog.org]
Sent: Friday, November 21, 2014 1:33 PM
To: Aging, PSA Help; Strong, Crystal
Cc: Steve Pelissier; Kim Reyes; Tim Womack
Subject: ACOG/AAA Open Enrollment
Importance: High

Please be aware that the ACOG/AAA has stopped accepting calls for the Open Enrollment for Medicare. This has occurred due to the very high volume in calls and a staff shortage. The staff will be working on current calls until they are completed. If the work is completed before December 5, the staff will accept calls for a short amount of time.

The message on our line states that people should contact Medicare via their website or telephone number.

Karen B. Carter, AAA Director
Appalachian Council of Governments
30 Century Circle, PO Box 6668
Greenville, SC 29606
864-242-9733, kcarter@scacog.org