

From: Kester, Tony <kester@aging.sc.gov>
To: Theriot, Susanstheriot@aging.sc.gov
Date: 5/22/2014 10:35:36 PM
Subject: FW: Food Stamps

Interesting. Please ask Anne? to have someone look at this.

Thanks.

Tony

From: phughes4@sc.rr.com [phughes4@sc.rr.com]
Sent: Thursday, May 22, 2014 12:57 PM
To: Kester, Tony
Subject: Food Stamps

Tony, I have received food stamps in the amount of \$15 per month since the decrease in benefits a while back. When I received my paper work for review or whatever, I went to a representative of the EBT Bank, Cora Soles, in March and she did the paper work electronically. I later stopped by the office when I was in Florence, they checked my records and said the work had been received and I was good to go. I was told there that the work would be reviewed and they had 20 days in which to do the review. They said my stamps for April might be late, but I would receive them. This is May 22 and I have not received stamps for April or May.

Cora made a trip to Johnsonville this morning to help me with my problem. We worked on it for an hour or more and got nowhere. The folks at the EBT Bank could not be less helpful.

Cora suggested filing a new application which means I get no benefit for April, May and perhaps June. Tony, I am no destitute, but I am ordered to eat a cup of yogurt every day to prevent UTI, and if I shop carefully that benefit will pay for my yogurt for a month.

Where do I go from here? Thanks for any help.

Mildred Browder-Hughes