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**Subject:** Webinar: Person-and-Family-Centered Best Practices in NWD Systems

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## **Webinar: Person-and-Family-Centered Best Practices in No Wrong Door Systems**

***Wednesday, April 26, 2:00pm ET***

In March, the AARP Public Policy Institute released their first promising practice paper on [Person-and-Family-Centered Practices in Long-Term Services and Supports \(LTSS\)](#). Join ACL for a webinar to learn how organizations within a state's No Wrong Door (NWD) System (including Area Agencies on Aging, Centers for Independent Living, Aging and Disability Resource Centers and state agencies) have used these practices to transform access to LTSS.

Person-and-family-centered practices allow individuals to be engaged in the decision making process about their options, preferences, values, and financial resources. This webinar will feature Virginia and Wisconsin's successes and best practices in implementing person-centeredness, which has accelerated change in their state NWD Systems.

State agencies, policymakers, and advocates will learn about the value of improving access to care through streamlined partnerships, technology, and resources that put the focus on the needs of people and their families. Toolkits and resources will be shared, including a checklist that provides a roadmap for operating key LTSS organizations in a more person-and-family-centered way.

[Register for this webinar.](#)

Presenters:

- Joseph Lugo, ADRC/No Wrong Door Program Lead, ACL
- Jean Accius, PhD, Vice President, Independent Living/LTSS, AARP
- Lisa Alecxih, Senior Vice President and Director, Lewin Center for Aging and Disability Policy
- Katie Roeper, Assistant Commissioner, Virginia Department of Aging and Rehabilitative Services
- Maurine Strickland, I&A, Options and Enrollment Counseling Coordinator, Wisconsin Department of Health Services

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