




 Referral Agency	 Question Description	 Who Do I Contact?
Healthy Connections (Medicaid) SC Department of Health and Human Services	Healthy Connections Online Application (http://apply.scdhhs.gov) password reset, application support	1-888-549-0820
	Am I eligible for Medicaid?	www.scdhhs.gov 1-888-549-0820
	I've been denied Medicaid coverage.	www.scdhhs.gov 1-888-549-0820
	I would like to appeal my Medicaid eligibility decision.	www.scdhhs.gov 1-888-549-0820
	Who can help me locally with my Healthy Connections (Medicaid) application?	www.scdhhs.gov 1-888-549-0820 List of SMWs or TBB-SC Premier Sites can be given.
SC Department of Insurance	What companies are licensed to sell insurance in SC?	http://doi.sc.gov 1-800-768-3467
	How do I file a complaint against ABC Insurance Company?	http://doi.sc.gov 1-800-768-3467
	Questions regarding Agents/Producers and Brokers	http://doi.sc.gov 1-800-768-3467
	What plans are available in SC?	http://doi.sc.gov 1-800-768-3467
	I want to work with an agent/producer/broker.	http://doi.sc.gov 1-800-768-3467 The DOI can provide a list of licensed producers by zip code.
Health Insurance Marketplace	How do I enroll on the Health Insurance Marketplace?	www.healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
	What is my subsidy? Cost-sharing? Tax credit?	www.healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
	Who can help me locally with my Exchange application?	www.healthcare.gov https://localhelp.healthcare.gov/ 1-800-318-2596 TTY: 1-855-889-4325 The Marketplace maintains the list of approved of personnel in each county who can assist
	Am I exempt from the individual mandate?	www.healthcare.gov 1-800-318-2596 TTY: 1-855-889-4325
Medicare	Am I eligible for Medicare?	www.medicare.gov

		1-800-999-1118
Tricare	What are my Tricare benefits?	www.tricare.mil 1-800-444-5445
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Blue Choice	I have a plan through the Health Insurance Marketplace and want to contact my insurance company directly.	www.bluechoicesc.com 1-800-868-2528
BlueCross BlueShield		www.southcarolinablues.com Health Claims: 1- 888-410-2227 Dental Claims: 1-800-222-7156
Consumer's Choice		www.cchpsc.org 1-888-537-0055
Coventry		coventryhealthcare.com 1-866-667-3059