

**From:** Jesse Berst <chairman@smartcitiescouncil.com>  
**To:** Kester, Tonykester@aging.sc.gov  
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**Subject:** Top city priorities / Solving problems in the field / Better citizen engagement

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Check out a **new survey** to see what your fellow cities are up to (and what's getting in their way.) A **new tool** for utilities shows what you should be giving all of your field workers. Find out why UK researchers don't think we know much about **citizen engagement**.

Now you're caught up,  
Jesse

**Local governments reveal top priorities, biggest barriers in smart tech adoption.** A survey of nearly 500 city and county administrators across the U.S. identified smart city technologies as a top priority in the public safety sector. What most described as the biggest barrier to implementation, however, may not surprise you. Click for details.

**New app for utilities points to our mobile-first smart cities.** How easy do you make it for mobile workers to truly solve issues in the field? Smart cities are mobile-first cities and a new app that lets utility workers conduct complex operations through tablets or smartphones illustrates the future.

**UK study: Who are smart cities going to help the most?** Understanding citizen expectations and needs is essential for a successful smart city roadmap. But what's the best way to do it? UK researchers plan to identify the types of citizens likely to benefit from and engage the most with smart city technologies and policies. Read our story to learn how and why.

**Intelligent Cities Summit: IoT, Big Data for Municipalities.** Smart Cities Council Chief Scientist Dr. Stuart Cowan will present at the Intelligent Cities Summit, November 8-9 in Toronto. In addition, 7 of the 10 largest Canadian municipalities are participating, exploring a wide range of topics focusing on intelligent city growth and development in Canada. Register today.

**How Maharashtra plans to become India's first digitally connected state.** India's state of Maharashtra has taken the country's digital and manufacturing initiatives to heart in a big way. And to help the realize its ambitious vision, Cisco will deliver a new manufacturing hub, a smart city, education and training programs and more.

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