

From: Haltiwanger, Katherine <KatherineHaltiwanger@gov.sc.gov>
To: Godfrey, Rob <RobGodfrey@gov.sc.gov>
Adams, Chaney <ChaneyAdams@gov.sc.gov>
Date: 7/27/2016 5:07:02 PM
Subject: FW: Alice Lang

From: Stanton, Cheryl [mailto:CStanton@dew.sc.gov]
Sent: Wednesday, July 27, 2016 4:36 PM
To: Haltiwanger, Katherine
Subject: FW: Alice Lang

From: Bryant, Rebecca Battle
Sent: Thursday, March 26, 2015 4:07 PM
To: Stanton, Cheryl; Scott, Darrell
Subject: FW: Alice Lang

From: Angermeier, Ann
Sent: Thursday, March 26, 2015 2:47 PM
To: Bryant, Rebecca Battle; David.Wall2@wellsfargo.com
Cc: davidbritt@tindallcorp.com; O'Neill, Katherine; Johnson, Mike
Subject: RE: Alice Lang

Alice **was** referred to SC Works and one DEW person is located inside SC Works so she would have been sent to the Resource Room where DEW staff person is located if she went in. We have several partners within SC Works so when an individual enters, they are asked questions about what they are seeking. If she went and said she was looking for a job, then she would have been referred to the resource room where DEW was located. If she chose not to go, that is her right. We do not distinguish between DEW, WIA, Voc Rehab, Adult Ed, etc. because we want it to appear to be a seamless system with everyone working as one team which has been the way DOL prefers the system to be. Customers don't care who the people work for, they just want help. I did communicate with Alice again asking her to trust the system and go to SC Works if she did not go before and register. She may or may not choose to go.

I would caution not sending individual names to others outside the system as that could be a problem if they did not want this known by those copied. Since Alice did not want her information in data banks, she might take issue with this information being sent around.

She does has a Master's as I pulled up her resume. I actually took Alice with me to a luncheon event and personally paid her \$20 for the meal just so she could be introduced to Chancellor Tom Moore as she wanted to network with him because she wanted a job at USC Upstate again. I introduced her to several other individuals. I also made contact with the Spartanburg Water System at a dinner for some contract work for her as an individual there had some work to be done and needed a writer. Alice had worked at the newspaper in the past. Since we are not allowed to work with individuals who are coming to us (core services) in my office on job search now as we have to worry about disallowed cost from doing so, I have had limited time to work with her since it is done on personal time.

Hopefully she'll go in and perhaps even become enrolled in intensive services for one on one help from WIA staff, but I don't know if she will.

Thanks, Ann

From: Bryant, Rebecca Battle [mailto:RBBryant@dew.sc.gov]

Sent: Monday, March 23, 2015 3:14 PM
To: David.Wall2@wellsfargo.com; Ann Angermeier
Cc: davidbritt@tindallcorp.com; O'Neill, Katherine; Johnson, Mike
Subject: RE: Alice Lang

David,

The job seeker, Alice Lang, had reached out to Ann previously and was not referred to DEW. We had and have the resources to connect her to possible jobs, potentially eliminating the frustration she now feels regarding her efforts to secure employment several months after leaving her job.

I was reaching out to Ann to see what she knew to assist us in helping Ms. Lang with her job search, since Ms. Lang specifically mentioned asking Ann for help. I appreciate the information and feel whenever we work together, the system is more effective.

Very sincerely,

Rebecca

Rebecca Battle-Bryant, Ph.D.
Assistant Executive Director
Workforce and Economic Development
SC Department of Employment and Workforce
1550 Gadsden Street
Columbia, SC 29202
803-737-0387 (office)
803-354-7195 (mobile)
RBBryant@dew.sc.gov

From: David.Wall2@wellsfargo.com [<mailto:David.Wall2@wellsfargo.com>]
Sent: Friday, March 20, 2015 6:11 PM
To: Angermeier, Ann; Bryant, Rebecca Battle
Cc: davidbritt@tindallcorp.com; O'Neill, Katherine; Johnson, Mike
Subject: RE: Alice Lang

Thank you for bringing Ann in to help this job seeker. I hope we can provide direction in reaching her goal!

David Wall
Assistant Vice President
Regional Bank Private Banker

Wells Fargo Bank
1956 E. Main St. | Spartanburg, SC 29307
MAC: D3303-010
Tel: 864.596.4950 | Fax: 864.596.4192

david.wall2@wellsfargo.com

From: Ann Angermeier [<mailto:angermeier@upstatewiz.org>]
Sent: Friday, March 20, 2015 5:18 PM
To: Bryant, Rebecca Battle
Cc: davidbritt@tindallcorp.com; O'Neill, Katherine; Wall, David; Johnson, Mike
Subject: RE: Alice Lang

When I was President of the local Republican Women's Club, Alice was one of the members so that is how we know each other. She originally approached me on a personal level when I was at an event and we talked. I later referred Alice to the One Stop so she did visit or called someone there. This was a while back so I don't remember all of the details. I'm not sure why she elected not to enter her information in the system as she had the info. I do remember that she was weak in social media and told me she was going to take some classes on that. Alice has a four year

degree. I'll check with the SC Works staff to find out when she went or called and why she did not register. Most white collar workers do their job searching online and do not go to the centers because they have computers at home. She may have used other websites. She is distrusting of government and does not like her information being in a data bank if I am recalling the conversation I had with her correctly.

I will follow up with her to see if she'll go to SC Work and register. I'll let her know that DEW is wanting to help her get a job and to visit the staff person there. I'll also make sure someone follows up with her after her meeting with DEW to get feedback.

Thanks, Ann

From: Bryant, Rebecca Battle [<mailto:RBBryant@dew.sc.gov>]
Sent: Friday, March 20, 2015 4:24 PM
To: Ann Angermeier
Cc: davidbritt@tindallcorp.com; O'Neill, Katherine; david.wall2@wellsfargo.com; Johnson, Mike
Subject: Alice Lang

Ann,

Earlier this week, we were contacted by Alice Lang (see link to profile at the end of this email) who wanted to know more about Succeed SC. She had read an article about the improvement of the jobless rate, but she was still having difficulties finding employment.

During the course of the conversations between Ms. Lang and DEW, she indicated that she had also been meeting with you.

In an effort to ensure Ms. Lang gets the best service possible, we looked and found Ms. Lang does not have a full profile in the online job matching system, SCWOS. We also see that she has not been actively working with a local DEW Career Development Specialist, nor has she applied to any positions in SCWOS since October 2014. And, of course, without meeting with one of DEW's case managers, she cannot ultimately be referred to one of Upstate's WIA staff for training, if she is eligible/interested.

To ensure Ms. Lang gets the full complement of services she deserves, we are here to assist her in any capacity and, certainly, any insight or information you have would be welcomed in order to provide a comprehensive strategy for her future employment opportunities.

We know that getting this individual a job is of utmost importance to your local area, DEW, and South Carolina. It is our hope we can work together to assist Ms. Lang.

Together, we can make a difference for Ms. Lang and all South Carolinians.

<http://www.forbes.com/sites/johnzogby/2015/03/18/meet-alice-the-living-breathing-soul-of-unemployment/>

Very sincerely,

Rebecca

Rebecca Battle-Bryant, Ph.D.
Assistant Executive Director
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